

Terminations and Reconnections: Year-to-Date December 2024 vs. Year-to-Date December 2025

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Terminations			Reconnections		
	2024	2025	Percent Change	2024	2025	Percent Change
Duquesne Light	26,015	16,332	-37.2%	20,150	12,270	-39.1%
Met Ed	35,362	36,830	4.2%	30,692	33,019	7.6%
PECO	67,258	126,734	88.4%	50,542	102,593	103.0%
Penelec	26,976	23,392	-13.3%	21,262	19,293	-9.3%
Penn Power	6,417	6,761	5.4%	5,133	5,651	10.1%
PPL	66,896	55,686	-16.8%	49,341	40,474	-18.0%
UGI Electric	1,516	1,075	-29.1%	1,168	705	-39.6%
West Penn	22,408	21,613	-3.5%	17,714	17,712	0.0%
Total - Electric	252,848	288,423	14.1%	196,002	231,717	18.2%
Columbia Gas	11,633	9,477	-18.5%	6,715	5,480	-18.4%
National Fuel	6,635	7,711	16.2%	5,101	6,109	19.8%
Peoples	21,074	21,009	-0.3%	18,054	18,347	1.6%
Philadelphia Gas Works	29,907	29,363	-1.8%	22,376	21,550	-3.7%
UGI Gas	30,436	31,260	2.7%	22,993	22,583	-1.8%
Total - Gas	99,685	98,820	-0.9%	75,239	74,069	-1.6%
Total (Electric & Gas)	352,533	387,243	9.8%	271,241	305,786	12.7%
Aqua Pennsylvania	10,619	8,717	-17.9%	6,248	6,231	-0.3%
Pennsylvania-American	13,674	18,067	32.1%	9,020	12,137	34.6%
Pittsburgh Water	525	642	22.3%	265	284	7.2%
Water - Total	24,818	27,426	10.5%	15,533	18,652	20.1%
Total (Elec., Gas & Water)	377,351	414,669	9.9%	286,774	324,438	13.1%

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Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

2025 Terminations**

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD Total
Duquesne Light	122	374	487	1,536	1,004	1,626	2,324	2,173	2,064	2,564	1,975	83	16,332
Met Ed	0	441	574	5,797	4,788	3,780	4,884	4,700	5,093	4,991	1,782	0	36,830
PECO	0	0	0	14,838	18,364	10,997	19,768	15,020	17,854	18,623	11,270	0	126,734
Penelec	0	79	276	3,187	3,156	2,273	3,595	3,134	3,640	3,300	752	0	23,392
Penn Power	0	0	88	1,033	660	688	1,152	970	1,043	944	183	0	6,761
PPL	237	511	416	9,124	8,917	7,249	6,680	7,429	7,434	7,323	240	126	55,686
UGI Electric	9	6	8	161	225	124	103	176	153	67	43	0	1,075
West Penn Power	2	60	360	3,512	2,940	2,138	3,021	2,999	3,128	2,876	577	0	21,613
Total - Electric	370	1,471	2,209	39,188	40,054	28,875	41,527	36,601	40,409	40,688	16,822	209	288,423
Columbia Gas	1	9	11	2,684	2,664	1,178	698	854	604	721	51	2	9,477
National Fuel	0	0	0	2,134	1,327	1,125	1,086	799	702	402	136	0	7,711
Peoples	0	0	0	4,039	3,012	2,871	4,049	2,424	1,659	1,658	1,297	0	21,009
Philadelphia Gas Works	0	0	0	4,927	4,821	3,437	4,083	3,729	4,379	2,620	1,367	0	29,363
UGI Gas	33	110	158	3,996	4,890	4,068	4,779	4,111	4,407	2,874	1,834	0	31,260
Total - Gas	34	119	169	17,780	16,714	12,679	14,695	11,917	11,751	8,275	4,685	2	98,820
Total (Electric & Gas)	404	1,590	2,378	56,968	56,768	41,554	56,222	48,518	52,160	48,963	21,507	211	387,243
Aqua Pennsylvania	505	454	358	778	795	798	1,158	923	1,018	937	686	307	8,717
Pennsylvania-American	711	529	768	2,072	1,809	1,797	2,105	2,234	2,043	2,249	1,248	502	18,067
Pittsburgh Water	19	52	55	52	71	38	55	66	78	100	28	28	642
Water - Total	1,235	1,035	1,181	2,902	2,675	2,633	3,318	3,223	3,139	3,286	1,962	837	27,426
Total (Elec., Gas & Water)	1,639	2,625	3,559	59,870	59,443	44,187	59,540	51,741	55,299	52,249	23,469	1,048	414,669

**Monthly numbers subject to change.

1/16/2026

2025 Reconnections**

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD Total
Duquesne Light	86	204	232	1,182	713	1,128	1,628	1,701	1,567	2,116	1,619	94	12,270
Met Ed	36	294	434	5,031	4,453	3,401	4,377	4,160	4,447	4,659	1,695	32	33,019
PECO	61	53	38	10,008	13,899	9,418	15,863	12,539	14,497	15,897	9,831	489	102,593
Penelec	24	39	143	2,522	2,662	1,923	2,881	2,654	2,828	2,899	698	20	19,293
Penn Power	6	3	48	818	571	584	898	826	846	858	190	3	5,651
PPL	124	247	209	6,105	6,522	5,281	5,003	5,515	5,491	5,702	195	80	40,474
UGI Electric	4	3	2	88	151	71	79	122	109	61	14	1	705
West Penn Power	27	44	199	2,802	2,476	1,758	2,407	2,464	2,477	2,487	554	17	17,712
Total - Electric	368	887	1,305	28,556	31,447	23,564	33,136	29,981	32,262	34,679	14,796	736	231,717
Columbia Gas	111	45	18	728	1,325	575	283	476	330	954	439	196	5,480
National Fuel	48	21	14	980	971	620	637	639	624	923	494	138	6,109
Peoples	250	52	32	1,920	2,372	1,864	2,735	2,343	1,700	2,645	1,959	475	18,347
Philadelphia Gas Works	400	150	79	2,056	3,007	2,127	2,246	2,605	2,744	3,032	2,213	891	21,550
UGI Gas	300	163	119	1,707	1,669	1,792	2,234	2,761	3,090	4,832	3,057	859	22,583
Total - Gas	1,109	431	262	7,391	9,344	6,978	8,135	8,824	8,488	12,386	8,162	2,559	74,069
Total (Electric & Gas)	1,477	1,318	1,567	35,947	40,791	30,542	41,271	38,805	40,750	47,065	22,958	3,295	305,786
Aqua Pennsylvania	217	190	214	559	626	606	906	732	752	685	528	216	6,231
Pennsylvania-American	334	334	411	1,054	1,352	1,170	1,464	1,597	1,390	1,687	990	354	12,137
Pittsburgh Water	7	21	19	30	20	10	12	41	45	43	26	10	284
Water - Total	558	545	644	1,643	1,998	1,786	2,382	2,370	2,187	2,415	1,544	580	18,652
Total (Elec., Gas & Water)	2,035	1,863	2,211	37,590	42,789	32,328	43,653	41,175	42,937	49,480	24,502	3,875	324,438

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