

2025 Pennsylvania Cold Weather Survey Results		
	2025	
	Initial Survey (1/1/2025 - 11/30/2025)	Final Survey Results* (As of 2/1/2026)
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>		
<b>Electric Industry Results</b>		
Heat-related residential premises surveyed (A-E)	26,996	27,230
A. Vacant premises, service still off	7,907	7,049
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	11,136	14,288
C. Premises where unauthorized use was discovered, service is on	425	626
D. Premises where no contact was made, premises appear to be occupied, and service is still off	7,116	4,975
E. Heat-related premises that are occupied, contact was made, and service is still off	412	292
Number of accounts in (E) using an alternative heating source	77	55
<b>Estimated Premises without heat-related service (D + E).</b>	<b>7,528</b>	<b>5,267</b>
<b>Gas Industry Results</b>		
Heat-related residential premises surveyed (A-E)	48,397	48,546
A. Vacant premises, service still off	4,265	3,644
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	30,245	36,163
C. Premises where unauthorized use was discovered, service is on	8	6
D. Premises where no contact was made, premises appear to be occupied, and service is still off	11,341	7,189
E. Heat-related premises that are occupied, contact was made, and service is still off	2,538	1,544
Number of accounts in (E) using an alternative heating source	704	453
<b>Estimated Premises without heat-related service (D + E).</b>	<b>13,879</b>	<b>8,733</b>
<b>Water Industry Results</b>		
Heat-related residential premises surveyed (A-E)	2,162	2,240
A. Vacant premises, service still off	164	162
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,737	1,840
C. Premises where unauthorized use was discovered, service is on	71	50
D. Premises where no contact was made, premises appear to be occupied, and service is still off	45	33
E. Heat-related premises that are occupied, contact was made, and service is still off	145	155
Number of accounts in (E) using an alternative heating source	2	0
<b>Estimated Premises without heat-related service (D + E).</b>	<b>190</b>	<b>188</b>
<b>Total All Estimated Premises without heat-related service (D + E).</b>	<b>21,597</b>	<b>14,188</b>

\* Includes December survey data

2025 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2025 - 11/30/2025)								
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI Elec	West Penn
Electric Industry Results								
Heat-related residential premises surveyed (A-E)	2,725	1,442	13,801	2,135	568	3,946	323	2,056
A. Vacant premises, service still off	1,142	603	1,025	1,257	349	2,236	37	1,258
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,307	453	6,668	430	102	1,606	229	341
C. Premises where unauthorized use was discovered, service is on	9	18	342	32	2	3	0	19
D. Premises where no contact was made, premises appear to be occupied, and service is still off	243	328	5,538	357	104	96	46	404
E. Heat-related premises that are occupied, contact was made, and service is still off	24	40	228	59	11	5	11	34
Number of accounts in (E) using an alternative heating source	4	1	36	18	3	5	2	8
<b>Estimated Premises without heat-related service (D + E).</b>	<b>267</b>	<b>368</b>	<b>5,766</b>	<b>416</b>	<b>115</b>	<b>101</b>	<b>57</b>	<b>438</b>

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Duquesne	Met-Ed	PECO	Penelec	Penn Power	PPL	UGI Elec	West Penn
Electric Industry Results								
Heat-related residential premises surveyed (A-E)	2,757	1,442	13,877	2,135	568	4,072	323	2,056
A. Vacant premises, service still off	1,077	431	1,498	1,075	306	1,526	33	1,103
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	1,614	749	7,708	719	170	2,465	247	616
C. Premises where unauthorized use was discovered, service is on	0	14	563	30	2	3	0	14
D. Premises where no contact was made, premises appear to be occupied, and service is still off	54	223	3,947	272	82	73	37	287
E. Heat-related premises that are occupied, contact was made, and service is still off	12	25	161	39	8	5	6	36
Number of accounts in (E) using an alternative heating source	4	1	20	11	2	5	1	11
<b>Estimated Premises without heat-related service (D + E).</b>	<b>66</b>	<b>248</b>	<b>4,108</b>	<b>311</b>	<b>90</b>	<b>78</b>	<b>43</b>	<b>323</b>

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2025 Pennsylvania Cold Weather Survey Results by Utility -Initial Survey (1/1/2025 - 11/30/2025)					
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples	PGW	UGI-Gas
Gas Industry Results					
Heat-related residential premises surveyed (A-E)	4,230	3,705	11,341	14,855	14,266
A. Vacant premises, service still off	470	569	1,864	926	436
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	2,766	2,636	6,543	6,823	11,477
C. Premises where unauthorized use was discovered, service is on	0	0	0	0	8
D. Premises where no contact was made, premises appear to be occupied, and service is still off	564	225	2,353	6,592	1,607
E. Heat-related premises that are occupied, contact was made, and service is still off	430	275	581	514	738
Number of accounts in (E) using an alternative heating source	154	199	104	61	186
<b>Estimated Premises without heat-related service (D + E).</b>	<b>994</b>	<b>500</b>	<b>2,934</b>	<b>7,106</b>	<b>2,345</b>

2025 Pennsylvania Cold Weather Survey Results by Utility - Final Survey Results* (As of 2/1/2026)					
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Columbia	NFG	Peoples	PGW	UGI-Gas
Gas Industry Results					
Heat-related residential premises surveyed (A-E)	4,232	3,706	11,341	15,001	14,266
A. Vacant premises, service still off	386	470	1,594	859	335
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	3,084	2,959	8,871	9,055	12,194
C. Premises where unauthorized use was discovered, service is on	0	0	0	0	6
D. Premises where no contact was made, premises appear to be occupied, and service is still off	461	114	672	4,749	1,193
E. Heat-related premises that are occupied, contact was made, and service is still off	301	163	204	338	538
Number of accounts in (E) using an alternative heating source	107	122	45	40	139
<b>Estimated Premises without heat-related service (D + E).</b>	<b>762</b>	<b>277</b>	<b>876</b>	<b>5,087</b>	<b>1,731</b>

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2025 Pennsylvania Cold Weather Survey Results by Utility - Initial Survey (1/1/2025 - 11/30/2025)			
<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PA American	Pittsburgh Water
Water Industry Results			
Heat-related residential premises surveyed (A-E)	306	1,847	9
A. Vacant premises, service still off	50	105	9
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	17	1,720	0
C. Premises where unauthorized use was discovered, service is on	57	14	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	39	6	0
E. Heat-related premises that are occupied, contact was made, and service is still off	143	2	0
Number of accounts in (E) using an alternative heating source	0	2	0
<b>Estimated Premises without heat-related service (D + E).</b>	<b>182</b>	<b>8</b>	<b>0</b>

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<i>Annual Cold Weather Survey per 52 Pa. Code §56.100(h)-(i)</i>	Aqua	PA American	Pittsburgh Water
Water Industry Results			
Heat-related residential premises surveyed (A-E)	306	1,925	9
A. Vacant premises, service still off	50	103	9
B. Number of premises where contact was made and service was reconnected with a payment arrangement/settlement agreement or for other reasons	29	1,811	0
C. Premises where unauthorized use was discovered, service is on	45	5	0
D. Premises where no contact was made, premises appear to be occupied, and service is still off	27	6	0
E. Heat-related premises that are occupied, contact was made, and service is still off	155	0	0
Number of accounts in (E) using an alternative heating source	0	0	0
<b>Estimated Premises without heat-related service (D + E).</b>	<b>182</b>	<b>6</b>	<b>0</b>

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