



Duquesne Light Company

2026/2027 Storm Response

and

2026 Summer Readiness

June 1, 2026

Duquesne Light Company (Duquesne Light, DLC, or Company) provides safe and reliable electric service to approximately 610,000 customers throughout parts of Allegheny and Beaver Counties in southwestern Pennsylvania, including the City of Pittsburgh.

Duquesne Light customers experience strong electric service reliability; however, occasional severe weather and other emergency events occur, and service interruptions are unavoidable. When those interruptions occur, Duquesne Light relies on its comprehensive service restoration program to restore service safely and timely. Some of the more significant preparedness initiatives to ensure this high level of service reliability are detailed below.

I. Reliability Enhancement Programs

a. Vegetation Management

Duquesne Light's Vegetation Management Department is executing its annual Vegetation Management plan with the goal of reducing tree and branch failures through proactive industry best practice tree pruning and tree removal to increase clearance distances for identified portions of Duquesne Light's distribution facilities.

DLC identifies worst performing circuits and devices (3 or more outages in a trailing 12 months) due to vegetation and reviews for conflict trees and mitigation.

b. Storm Hardening

Duquesne Light's primary storm hardening activity is its focus on identifying and addressing danger trees. Duquesne Light believes that the ROW Vegetation Management Maintenance Program will help to reduce the frequency of outages by addressing targeted tree failure conditions that have potential to result in physical damage to the Company's distribution facilities during storms.

c. Fuses/Reclosers/Automatic Switches

Duquesne Light's 23kV distribution circuits utilize 1,243 automatic three-phase sectionalizers and reclosers that divide each circuit into distinct load blocks of approximately 250-600 customers each. An additional two (2) IntelliRupters and five (5) TripSavers were added in 2025-2026, beyond replacements. These devices automatically isolate a downstream fault on the main feeder without causing outages to upstream customers. This action minimizes the number of customers that are affected by each outage. In addition, open tie devices are utilized between circuit load blocks that provide an alternate feed to the customers in each load block, which can maintain power in parts of the system while repairs are made on different sections.

Circuit laterals fed from the main feeder are generally protected by single-phase fuses that coordinate with the three-phase feeder devices to protect the main feeder and limit outages to a very small number of customers.

Duquesne Light utilizes pulse-reclosing fault protection and coordination with IntelliRupter Reclosers and SCADAMate Sectionalizers. This reduces the damage that can occur on a circuit during a fault sequence compared to traditional fault reclosing and makes circuit repair and restoration faster.

In 2026, Duquesne Light began a program to proactively replace aging 4kV hydraulic oil filled single phase reclosers with S&C tripsavers and Siemens CMR reclosers. In 2026, there have been 218 reclosers replaced.

d. Smart Grid

Sectionalizers and reclosers used on Duquesne Light's 23kV distribution system are continuously monitored over a wireless network to its centralized Distribution Operations Center (DOC). Circuit problems are immediately announced at the DOC, where operators quickly take action to relieve overloads or isolate faults and reroute power to customers on non-faulted load blocks. When an outage occurs, DOC operators are usually able to isolate the actual fault from the rest of the circuit and restore all downstream customers within five (5) minutes. This automation and remote monitoring also helps operators pinpoint the actual faulted load block so field crews can be directed to the failure location more quickly in order to begin repairs.

e. Conservation Voltage Reduction (CVR) Activity

Duquesne Light is not currently participating in Conservation Voltage Reduction (CVR) activities.

The standard configurations of the Company's automated 23kV and 4kV capacitors provide many of the advantages of CVR with their localized controls. Duquesne Light configures intelligent capacitor controls to switch capacitors on or off depending on localized voltage levels. The use of voltage-only configurations normally results in providing maximum Volt-Ampere Reactive (VAR) support without exceeding voltage standards. This maximum VAR support often supplies excess VAR flow back towards the station allowing the tap-changing transformers at the station to regulate to a lower step since the transformer, and eventually the transmission system, are not burdened with the need to provide additional VAR support to the distribution circuits.

f. Other Relevant Continual Improvement Activity

DLC initiatives for continual reliability enhancement include the following:

i. Maximo

1. Integration of MAXIMO Work Management System has provided higher precision tracking and reporting of asset and financial information. The

platform enhances the Company's ability to collect and track more granular location and equipment failure data.

- ii. Aerial cable rehabilitation projects planned for completion in next six (6) months:
 - 1. N/A
- iii. Unit Substation Conversions and 4kV Modular Integrated Transportable Substation (MITS) Installations planned for completion in next six (6) months:
 - 1. Turtle Creek
- iv. Overhead/Underground Conductor Replacements planned for completion in next six (6) months:
 - 1. North D23703
 - 2. Universal-Wilkinsburg #4 22177
 - 3. Oakland D23744
 - 4. Woodville D23681
 - 5. Arsenal D23840
 - 6. Universal D23732
 - 7. Universal D23735
 - 8. Sewickley D23630
 - 9. Mt. Nebo D23870
 - 10. BI Back Channel
- v. Substation Equipment Upgrades (Breakers, Switches, Control)
 - 1. Five (5) 23kV breakers and associated equipment replaced since 05/01/2025.
 - 2. Four (4) 23kV breakers and associated equipment to be replaced by 12/31/2026.
- vi. Network Transformer Replacements
 - 1. Four (4) Underground Network Transformer Replacements were planned for 2026 and have been completed.
- vii. Underground Residential Rehabilitation Development (URD)
 - 1. Three (3) URD Rehabilitations to be completed by 12/31/2026.
- viii. Green Tag Program
 - 1. Stocked items are purchased and managed by the Supply Chain Department and are kept in reserve for emergency replacement in the event of equipment failures. These items should not be used for general construction.
- g. New Programs/New Technology Implementation

In late spring 2018, Distribution Planning began utilizing a software package called CYME v8.1 CYMDIST (CYMDIST). With CYMDIST, DLC planning engineers are able to perform several types of analysis on balanced or unbalanced three-phase, two-phase, and single-phase systems that are operated in radial, looped, or meshed configurations. Specifically, from a reliability standpoint, it has been used to correct

phase imbalance, better coordinate fusing, identify overloaded equipment, and alleviate voltage concerns across the DLC 4kV and 23kV distribution systems. In late 2023, the CYME Gateway project was completed, which will allow for updated models to be pulled directly from the geographic information system (GIS) into CYME. Efforts are underway to improve the accuracy of the source data and ultimately the models. In 2026, DLC expects to complete the next phase of improvements to the CYME Gateway tool in order to pull in substation models, which will complete the full system connectivity model, further enhancing Distribution Planning's ability to perform system studies. Connectivity accuracy continues to be a focus point of improvement.

II. Preventative Maintenance Programs

a. Capacitor Inspections

All line capacitors are inspected both visually and with the use of infrared technology as part of overhead line inspections every five (5) years.

b. Vegetation Management

As discussed above, Duquesne Light professionally manages a comprehensive vegetation management program utilizing industry best management practices to provide safe and reliable distribution service. This program is specifically designed for the management of vegetation on and along Duquesne Light's ROW for the dependable operation of its distribution (4kV, 23kV, and 23TkV) and transmission (69kV, 138kV, and 345kV) system and includes:

- i. Select tree pruning and removal within the ROW accomplished through ground-based as well as aerial means;
- ii. Hazard tree assessment and the removal of defective, dead, diseased, or otherwise potentially hazardous trees within or along the ROW;
- iii. The selective mechanical and/or chemical control of incompatible tall-growing brush within the ROW; and
- iv. Specific methods for line clearance are chosen based on the type of work involved while achieving it in a safe, professional, economical, and environmentally-sound manner.

c. Substation Inspections

Duquesne Light inspects each company-owned distribution substation once per calendar month. The purpose of the substation inspection is to identify any emerging issues within the substation so that they can be corrected in a timely manner.

d. Aerial Patrols

- i. Comprehensive Visual Inspections (CVIs) are performed annually on specified transmission structures, with the entire transmission system inspected over a six-year period. CVI is useful for identifying the following conditions from a helicopter: corroded insulator hardware, broken/damaged insulators, missing cotter pins, damaged crossarms, vegetation creep on tower legs, NESC clearance violations, damaged static wire or conductor, etc.
- ii. Aerial vegetation inspections take place in a helicopter and normally occur at a slightly higher elevation and speed than the comprehensive visual inspections. Annual transmission vegetation patrols focus primarily on vegetation, but additionally report any conditions found on equipment or encroachments. These patrols include personnel from Duquesne Light's Vegetation Management Department in addition to a contracted line observer.

e. Infrared Inspections

Duquesne Light identifies approximately one-fifth of its distribution circuits each year for inspection. An overhead line inspector typically drives each circuit (walking the ROW portions) performing a visual inspection and records the information generated from an infrared camera. Any emergent issues identified by the inspector are immediately reported to the Operations Center. Upon returning to the office, any visual observations, infrared pictures, and digital photos are noted and downloaded. A work order is created in the Company's work management system to track and address any deficiency or repairs needed. Each deficiency is assigned a priority based on the condition and type of equipment identified. A report, including any pictures, a description of each deficiency item, and the work order are then sent to the appropriate field personnel to schedule repairs.

f. Unmanned Aerial Vehicle (UAV) (Drone) Use

Duquesne Light has been developing and refining a drone program utilizing DLC personnel pilots. The Company is exploring additional use cases for drones as the program develops.

g. Other Relevant Continual Improvement Activity

Duquesne Light audits a portion of all inspections to ensure accuracy. The Company has digitized the substation and overhead distribution inspection forms.

h. New Programs/New Technology Implementation

Duquesne Light has not and does not plan to implement any new technology or programs for preventative maintenance during the current reporting period.

III. Capacity Planning

The Company annually performs an individual company assessment of the Duquesne Light area bulk electric system for the upcoming summer period. The summer seasonal assessment of local facilities ensures that the system can supply projected customer demands and projected Firm Transmission Services in accordance with Duquesne Light's local reliability standards. The complete analysis addresses Duquesne Light's transmission performance for the 2026 summer forecasted peak load of 2,674MW. Included in this assessment are firm transmission upgrades.

Duquesne Light also participates in the PJM Interconnection, LLC (PJM) Operations Assessment Task Force (OATF) summer study and the ReliabilityFirst Corporation (RF) summer seasonal assessment. The OATF and RF studies have been completed and Duquesne Light's internal analysis is conducted annually. Based on the OATF and RF assessments, as well as the results of the Company's assessment of system conditions modeled for the 2026 summer period, the Duquesne Light bulk electric system is expected to sufficiently support the projected peak load under anticipated operating conditions.

Individual circuit load forecasting, along with bulk substation forecasting and contingency analysis, are performed by the Distribution Planning Group on an annual basis. These planning tools are used by Distribution Planning to review loadings of distribution circuits and stations. Any capacity issues discovered during this process are addressed through engineering scopes of work along with any necessary business case documents in an effort to allocate funding and resources to address capacity issues.

a. Potential Impact of Increased Electrification and Behind-the-Meter Distributed Energy Resources (DER), Electric Vehicles (EVs), and Data Centers

Duquesne Light monitors the effects of DER, EVs, and data centers on the Duquesne Light system. Presently, Duquesne Light has approximately 108 MWs of net-metered DER interconnected to the Company's distribution system and approximately 15,500 EV chargers with a peak demand of approximately 20 MWs. Duquesne Light incorporates forecasts of behind-the-meter DER and EVs within the Company's annual contingency analysis of the system.

Duquesne Light continues to study requests for service for perspective data centers seeking to interconnect to the Company's transmission and distribution systems. At present, there are a limited number of data centers operating on the Duquesne Light system. Data centers are not anticipated to adversely impact the Duquesne Light system over the 2026 summer period. Duquesne Light continues to monitor the impacts of this industry on its customers and Duquesne Light personnel are participating in various regional and industry-wide initiatives related to large load additions.

IV. Significant Storm Lessons Learned from 2025

Duquesne Light continues to identify key lessons learned from its storm response efforts, reinforcing practices established in prior years. Following all major outage events, the Company conducts internal storm review meetings to evaluate performance and drive continuous improvement; in 2025, Duquesne Light experienced one (1) excludable storm event. A major takeaway has been the importance of scalable staffing, leading Duquesne Light to further strengthen its storm response workforce through both native and non-native contractors, as well as participation in mutual assistance networks such as the North American Mutual Assistance Group (NAMAG) and Great Lakes Mutual Assistance Group (GLMAG).

The Company has also recognized the benefit of operational focus by assigning events outside the scope of customer restoration to a dedicated Incident Management Team (IMT), allowing restoration crews to remain concentrated on service recovery.

In addition, Duquesne Light has adopted Itron's Storm Impact platform to enhance storm prediction capabilities and accelerate resource acquisition, improving overall response readiness. Finally, augmenting control room OMS staffing has proven beneficial in streamlining the analysis, consolidation, and advancement of reported trouble jobs, contributing to a more efficient and coordinated restoration process.

V. 2026 Summer Readiness

a. Capacity Additions

Duquesne Light's capacity additions within the past year on the Distribution/Subtransmission System are as follows:

- i. Portions of circuits that had previously been served by 4kV step-down transformers off 23kV circuits were converted to eliminate the step-down transformers and serve the load from a 23kV source. These include portions of the following circuits:
 1. Brentwood D23810 – approximately 187 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 2. Pine Creek D23712 – approximately 125 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 3. South Hills D23857 – approximately 187 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 4. Raccoon D23623 – approximately 62 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 5. North D23706 – approximately 242 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV

6. Port Perry D23971 – approximately 125 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 7. Elwyn D23801 – approximately 425 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
 8. Bryn Mawr D23769 – approximately 177 kVA of connected load converted from 2.4/4.16kV to 13.2/23kV
- ii. The following circuits were upgraded from 4kV to 23kV, either wholly or partially
 1. No 4 kV circuit conversion took place in 2025-2026
 - iii. DLC has one new 13.2/23kV distribution circuit that was established in 2025-2026:
 1. Watson D23998
 - iv. DLC has several new 23kV subtransmission circuits that were established in 2025-2026:
 1. Watson-County Jail 22025
 2. Watson-Duquesne University #1 22031
 3. Watson-Duquesne University #2 22033
 4. Watson Network Feeder #21 10131
 5. Watson Network Feeder #23 10134
 6. Watson Network Feeder #25 10142
 7. Watson Network Feeder #26 10143
 8. Watson Network Feeder #28 10146
 9. Watson Network Feeder #42 22302
 10. Watson Network Feeder #44 22304
 11. Watson Network Feeder #45 22305
 12. Watson Network Feeder #47 22307
 13. Watson Network Feeder #49 22309
 14. Watson Network Feeder #51 22311

The Company's Transmission Planning group, along with PJM, continues to evaluate Duquesne Light's transmission system to identify system enhancement projects. Capacity and reliability improvements that were made to the transmission system over the past year are listed below:

- i. The Brunot Island-Crescent transmission corridor rebuild project's Phase 4A was completed in Q2 of 2026 for lines Z-43 and Z-44, which improves the resiliency of the two circuits by replacing aged transmission structures.
- ii. Line work was completed on the Brunot Island – Forbes Z-46 138 kV High Pressure Fluid-Filled (HPFF) circuit to tap the circuit into a new substation, Veterans Bridge Substation, in Q2 of 2026. Upon completion later this year, Veterans Bridge Substation will serve new customer load within the City of Pittsburgh.

- iii. In Q2 2026, Duquesne Light completed a project to replace two aged, 138-69 kV autotransformers at Brunot Island Substation. This project was coordinated alongside the replacement of other end-of-life equipment at the station to eliminate several protection system single points of failure.

b. Transmission Preparedness

Annually, Duquesne Light participates in PJM's Summer Emergency Procedures Drill which is conducted to assess the readiness of system operations personnel during emergency conditions. The objectives of the drill are to ensure that the following occurs:

- i. PJM personnel and member companies understand emergency procedures;
- ii. Communication facilities are adequate between PJM and member companies;
- iii. PJM and member company personnel demonstrate effectiveness of corporate/governmental affairs communications; and
- iv. PJM, as a Regional Transmission Operator (RTO), as well as Local Control Centers (LCCs) and Marketing Operations Centers (MOCs), provide adequate information to governmental agencies.

Duquesne Light has an Emergency Transmission Structure Replacement program to respond to any event causing a failure of up to nine (9) transmission structures, and capable of replacing 92% of all towers in the network. Due to the structures' modular design, they can be utilized for 80'-160' heights and are able to support 138kV or 345kV conduits. Findlay Substation is the designated storage area for both the 2007 and 2021 sets of emergency structures and equipment, which is maintained by DLC's Material Management Department.

c. Event Preparedness

The Company has taken proactive steps to ensure the safety and reliability of its services by adopting an All-Hazards Emergency Operations Plan (EOP). This comprehensive plan is designed to address a wide range of potential emergencies, including natural disasters, technological incidents, and human-caused events. By focusing on an all-hazards approach, the Company can effectively coordinate response efforts, streamline communication, and enhance resilience against various threats. The EOP serves as a foundational framework for the company's emergency management practices, ensuring that all aspects of preparedness, response, recovery, and mitigation are systematically addressed.

In addition to the all-hazards EOP, DLC has developed a specific Storm Response Annex. This annex details the procedures and protocols to be followed during severe weather events, which are particularly relevant given the Company's role in providing electric distribution services. The Storm Response Annex ensures that DLC can rapidly mobilize resources, prioritize critical infrastructure restoration, and perform

safe and efficient restoration of service following a severe weather event. This targeted approach allows the Company to minimize prolonged disruptions and maintain the safety and reliability of the system in the face of adverse conditions.

To enhance the effectiveness of its emergency response efforts, DLC has formally adopted the National Incident Management System (NIMS) Incident Command System (ICS). This standardized, flexible, and scalable approach to incident management allows the Company to integrate seamlessly with other agencies and organizations during emergencies. By utilizing NIMS ICS, the Company ensures a coordinated and efficient response, with clear roles and responsibilities for all employees involved. This system enhances communication, objective refinement, resource management, and situational awareness, enabling the Company to manage incidents of varying complexity effectively.

Furthermore, the Company leverages the expertise of the National Weather Service (NWS) Pittsburgh for direct weather service support needs. The NWS provides critical, real-time weather information and forecasts that are essential for accurate planning and response efforts. Additionally, DLC utilizes two weather impact prediction tools to make a variety of pre-event decisions, including pre-event staffing. By integrating NWS and other predictive data into its decision-making processes, the Incident Management Team can anticipate and prepare for weather-related impacts, ensuring that appropriate measures are taken to protect infrastructure, adjust staffing, and maintain service continuity.

d. Training

Non-union Duquesne Light employees, who are assigned a specific incident response role, are trained to execute their responsibilities during an event, which includes storm response. Annually, Duquesne Light holds at least one storm restoration exercise. These trainings and exercises range from tabletop and workshop discussion-based exercises to functional and operations-based exercises. Role training can include virtual modules within the Learning Management System and/or in-person, role-specific training led by role leads.

As of January 2026, all non-union employees have been assigned FEMA Independent Study training requirements (IS 100, Introduction to ICS and IS 200, Basic ICS for Initial Response). All employees serving in a Command and General Staff¹ function are required to complete IS 100, IS 200, IS 700, National Incident Management System (NIMS), and IS 800, National Response Framework (NRF), with expectations to complete ICS 300, Intermediate ICS for Expanding Incidents, and ICS 400, Advanced ICS for Command and General Staff- Complex Incidents, in 2027. Those serving in the Incident Commander Role, must complete IS 100, IS 200, IS 700, IS 800, ICS 300, ICS 400, and L950, All Hazards Position Specific Incident Commander

¹ Safety Officer, Public Information Officer, Liaison Officer, Operations Section Chief, Planning Section Chief, Logistics Section Chief, Finance Section Chief, Information Technology Section Chief, Policy Advisory (HR, Legal, Regulatory, Compliance)

in 2026. This training schedule allows for our IMT to have the fundamental baseline training needed to continue to mature the Company’s overall incident response program.

e. Personnel Sufficient

As of May 12, 2025, Duquesne Light is recruiting internal and external candidates to fill open, essential positions, in an effort to maintain sufficient staffing levels. This includes having extended 84 full-time job offers. Current openings can be viewed at www.duquesnelight.com/company/about/careers.

The DLC Talent Acquisition strategy is focused on providing hiring managers with a pool of highly qualified candidates to consider when filling vacancies. In addition to recruiting experienced candidates, DLC continues to host a formal Summer Internship program targeting rising juniors and seniors. The internship program provides the interns with professional work experience and an understanding of the company culture while enabling DLC to gauge the student’s aptitude and growth potential as future employees. DLC is expecting 46 interns for this summer’s program has hired 83 former interns into full-time roles.

Duquesne Light offers the Electrical Distribution Technology (EDT) program to provide training in the basic skills, knowledge, and abilities employees need for skilled craft positions in the electric utility industry. In 2025, the program transitioned to a 22-week model, with 12 weeks of classroom learning and 10 weeks of field experience. Program participants are now full-time DLC employees, receiving full pay and benefits from their first day. The most recent cohorts began the program in January 2026 and April 2026 and, upon completion of the EDT program, will fill a total of 40 General Line Worker Apprentice positions and 7 Underground Apprentice positions in 2026.

f. Other Relevant Continual Improvement Activity

Duquesne Light is a participant in the Spare Transformer Equipment Program (STEP) managed by Edison Electric Institute (EEI). The program is a binding obligation to share transformers in the event of a triggered event as defined by Homeland Security. The binding obligation is an agreement to sell an obligated number of Duquesne Light’s spare transformers to a company in need once a triggering event occurs. The program shares the burden of maintaining spare transformers proportionally across all participants.

To help restore electric service to communities after catastrophic emergencies or significant natural events, 19 utilities – including Duquesne Light Company – have committed to participate in the Regional Equipment Sharing for Transmission Outage Restoration or RESTORE program, which establishes a proactive approach to providing critical equipment for utilities that need additional resources during disaster recovery. Formed in 2017, RESTORE is designed to enhance the resilience and

reliability of the power grid and provide additional sources for utilities seeking critical equipment during disaster recovery and does not replace existing programs or agreements already in place. Duquesne Light Company's participation in the RESTORE program was approved by the Commission on March 15, 2018.

g. New Programs/New Technology Implementation

Duquesne Light continues to advance its grid modernization efforts through the deployment of new technologies aimed at improving reliability and response times. In October 2024, the Company successfully completed a pilot of the Gridware grid monitoring system, installing 177 sensors across four distribution circuits. Building on the success of this pilot, Duquesne Light significantly expanded the program in 2025 with the installation of an additional 1,756 sensors across 19 more circuits, enabling enhanced real-time fault detection and supporting faster, more targeted repairs. By early summer 2026, DLC will integrate the Gridware sensor alerts into the OMS for better visibility and handling of the notifications.

In parallel, the Company has begun deploying TripSaver devices on select fused laterals that experience high operation rates. These devices function similarly to reclosers by attempting a predefined number of operations before permanently opening, at which point field investigation is required. The number of operations is programmed prior to installation, allowing for a tailored approach that helps minimize outages while maintaining system safety and reliability.

VI. Storm Response

a. Outage Restoration Strategy

When the extent of storm damage to the electrical system is severe and widespread throughout the Duquesne Light service area, restoration activities must be prioritized. In all situations, the safety of the public, as well as those working to restore service, is always the overriding and highest priority. Duquesne Light follows these restoration priorities, which are generally universal throughout the electric utility industry.

- i. **Public Safety Hazards:** The Company's first priority is to quickly address public safety hazards, such as wires that are down across major highways, burning wires, or equipment or building fires. While downed power lines are being addressed, company personnel continue to assess the total damage to the electrical system's infrastructure and begin restoring service.
- ii. **Public Health and Safety Facilities (Critical Customers):** Repair work that restores power to essential facilities that provide critical services is a high priority. This includes hospitals, police, fire and emergency facilities, water and sanitary authorities, nursing homes and assisted living facilities, etc.

- iii. Major Circuits: Duquesne Light continues rebuilding its system by next focusing on major circuits as it strives to restore power to the greatest number of customers as quickly as possible.
- iv. Small Neighborhoods/Individual Homes: Once major circuits have been repaired, restoration efforts focus on smaller neighborhoods and groups of customers served by a single transformer. Finally, service to individual homes and businesses are restored as crews repair "service drops," which are the wires that bring electricity from the nearest pole to an individual building.

b. Communication and Outreach

During major outages and severe weather events, Duquesne Light uses various methods to keep customers safe and informed. These include updates to local media outlets when appropriate; postings on the company's social media channels, including X (formerly Twitter), Facebook, and Nextdoor; updates on the corporate website, including a new, updated public outage map launched in 2024; email messages to customers; and updates to local emergency management agencies. The company also implemented a messaging platform that allows for targeted emails and text messages to be sent to a custom list. This platform is used to send messages to specific customers impacted by an outage when Duquesne Light is aware of an outage at their location.

In addition to providing outage and restoration updates, Duquesne Light maintains a recently refreshed storm plan page on its website that outlines its storm response and restoration process, as well as how to prepare for a storm, what to do during an outage, and steps to take following an outage. Duquesne Light works with local news outlets and utilizes social media and email to share important content with customers before potential severe weather, including safety tips, how to report an outage, and ways to prepare for possible power loss.

In March of 2026, Duquesne Light hosted a customer forum titled "Empowering Emergency Preparedness." The virtual event, held on March 31st, allowed DLC to share preparedness tips, highlight storm-specific information and tools available to customers, and provide an opportunity for attendees to hear from community partners. Following the event, a recording of the forum was made publicly available for on-demand access on our website.

Duquesne Light also has a process for communicating storm damage and restoration information to elected officials. In advance of storm season, Government Affairs sends an email to elected officials and regulators throughout the service territory advising them of certain storm protocols and outage information. During severe weather events, elected officials and regulators are given outage and restoration updates when necessary.

With Duquesne Light's comprehensive storm plan and team, storm-related communications are more synchronized and strategic across various groups. This

coordinated process has greatly improved how the company communicates to internal and external entities before, during, and after critical outage events.

c. Outage Restoration and Storm Response Best Practices Implemented and/or Identified for Future Implementation

Duquesne Light's best practices implemented:

- i. The Company has designed its 23kV radial distribution system with normally open tie points to other circuits allowing for switching to restore customers faster during a storm.
- ii. Installation of the Intelliruptor which provides pulse reclosing and limits the number of customers experiencing an interruption as the circuit attempts to isolate a fault condition.
- iii. The transmission and distribution systems are also continually monitored to identify poor performing circuits. After a circuit has been identified, a maintenance plan is put in place to increase the circuit's reliability.
- iv. A Vegetation Management Plan is in effect to reduce the outages caused by trees during a reasonably expected storm event.
- v. The Company has a Storm Plan in place that defines restoration sequences and priorities. The Company also conducts training on its Storm Plan annually.
 - Duquesne Light adopted the principles of the National Incident Management System (NIMS) and its Incident Command System when managing widespread service outages.
 - The Company also increased its pool and use of supplemental trouble investigators and public protectors fostering an acceleration in identifying and protecting downed wires during a storm.
- vi. The Company belongs to two (2) regional mutual assistance groups that are committed to providing restoration resources after a storm at no profit: Great Lakes Mutual Assistance Group (GLMA) and the North Atlantic Mutual Assistance Group (NAMAG).
- vii. In June 2024, the Company implemented the OMS, which will provide customers with more accurate restoration information and give the Company the ability to restore power more efficiently during storm events.
- viii. Since 2015, the Company has held a contract with a base camp vendor to ensure preparedness to house personnel on the Company's campus if necessary, including meeting all related housing, feeding, hygiene, and sanitation needs. The Company needed to implement its base camp resources for the first time as a result of the April 29, 2025 weather event, when over 200 mutual assistance resources were successfully housed on the Company's campus.
- ix. In July 2024, the Company assigned a full-time emergency management employee to focus solely on weather-related restoration efforts, including training, documentation, exercises, administration, technology, recovery, and improvements.

- x. The Company's IMT leverages extensive checklists, which are repeatable and scalable, in association with outage/storm response efforts. These checklists are maintained, updated, and refreshed on a regular basis by specific incident management roles and the emergency management team.
- xi. Since January 2023, the Company's incident commanders have been meeting quarterly to discuss improvements, concerns, challenges, training, the previous quarter's responses, public safety notes, checklist updates, and after-action review items. This cycle enables continuous performance monitoring and improvement.
- xii. The Company's emergency management team regularly engages with other utilities on Incident Management Team practices and checklists, including AEP, Duke, PG&E, SDG&E, Hawaii Electric, OG&E, Otter Tail Power, Avangrid, ConEd, ComEd, PECO, PPL, NiSource, ALCOSAN, and Puget Sound.

d. Other Relevant Continual Improvement Activity

Duquesne Light continues to provide Company representative staffing at Allegheny County Emergency Services and Beaver County Emergency Services 911 Centers and/or Emergency Operations Centers (EOC), when requested, for utility representation during major events. The Company has staffed Allegheny County's EOC multiple times for weather events and has staffed the City of Pittsburgh's EOC multiple times for weather and non weather events.

The Company is an active member in the Critical Infrastructure Interdependency Working Group (CIIWG), whose mission is to improve lines of communication between critical infrastructure partners and to encourage cooperation amongst members in order to better prepare for, and respond to, issues involving lifeline functions that support critical infrastructure sectors, and for the gathering of data, best practices, and other information in order to produce deliverables that achieve improved communication and cooperation and increase resiliency.

e. New Programs/New Technology Implementation

On June 24, 2024, the Operations Center successfully deployed the Aspen Tech Outage Management System (OMS), marking a significant step forward in outage response capabilities. This advanced platform enhances the company's ability to detect outage sources, estimate restoration times, and better communicate with customers. Seamlessly integrated with systems like SCADA and GIS, the OMS delivers a unified, real-time view of the distribution grid, enabling faster, more informed decision-making during service disruptions. The Company aims to continue improving upon the OMS over time.

DLC also onboarded a variety of storm-specific technology to aid in storm impact prediction and external crew securement during large events. ESource's forecasting tool and Itron's Storm Impact tool allow members of the IMT to understand potential weather impacts before they impact our service territory. Although the Company is in

the initial stages of learning how to best-leverage these tools, they offer a great opportunity for us to make additional data-driven decisions ahead of potentially impactful weather. Itron's Storm Manager tool, which went live in March of 2026, provides a streamlined approach to securing external resources during large storm events when outside help is required. Using pre-defined lists of approved contractors, DLC can request resources faster than ever before, allowing for quicker mobilization (and eventual onboarding) of external crews.

VII. Supply Chain Issues

a. Procurement Concerns for Equipment/Materials

The Company's supply chain and procurement teams are proactively taking steps to address longer material lead times. They regularly meet with key suppliers to discuss market conditions and outlook for key commodities. It is important that they continue working internally and with suppliers to anticipate demand, prioritize materials, and change plans when appropriate.

VIII. Wildfire Preparedness

The Company recognizes wildfire as an emerging and increasing threat, not just for our region but all electric utilities. While the Company's service territory does not face a serious wildfire threat based on insurance assessments and Pennsylvania Department of Conservation and Natural Resources (PA DCNR) assessments, the Company still has broad measures that we take as part of an all-hazards readiness posture.

The Company monitors wildfire-related conditions through multiple situational awareness channels. The Company receives and reviews wildfire information from the PA DCNR Bureau of Forestry, including wildfire situation reports and related situational awareness products. In addition, the Company receives National Oceanic and Atmospheric Administration Integrated National Weather Service alerts (NOAA iNWS), including Red Flag Warnings, Fire Weather Watches, and other weather products that may indicate elevated fire risk conditions within or near the Company's service territory.

These alerts and reports support operational awareness within the Company's Operations Center and Incident Management Team. When wildfire or fire-weather conditions warrant additional review, the Company evaluates potential impacts to electric operations, field work, vegetation conditions, public safety hazards, and customer reliability. This evaluation may include enhanced monitoring of weather conditions, coordination with internal operations and emergency management personnel, and consideration of system or field adjustments based on the specific risk environment.

The Company also maintains an Operations Center System Operations Manual (SOM) for Public Safety Power Shutoff. This procedure provides a formal framework for evaluating the potential use of de-energization as a public safety measure under extreme conditions. Any such action would require careful operational review and coordination due to the potential impacts to customers, public safety partners, critical infrastructure, and dependent lifeline services.

The Company's wildfire preparedness activities are supported by existing reliability, vegetation management, situational awareness, and emergency response programs. These include proactive vegetation management, storm response planning, real-time weather monitoring, and use of ICS for scalable incident coordination. Together, these measures help ensure that the Company can identify wildfire-related threats, assess potential impacts to the electric system, coordinate with public safety partners when appropriate, and maintain a measured, safety-focused operational response.