

Collections Data for the Major Electric, Gas, and Water Companies

| Updated 6/16/2026 2025 Company | Annual Gross Residential Billings | Annual Gross Residential Write-Offs | Gross Res. Write-Offs Ratio | Residential Recoveries | Annual Net Residential Write-Offs | Net Res. Write-Offs Ratio | Residential Recovery Rate | Residential Heating Customers 12-Month Avg | Residential Non-Heating Customers 12-Month Avg | Total Residential Customers 12-Month Avg |
|--------------------------------------|--|--|-----------------------------------|---------------------------|--|---------------------------------|---------------------------------|---|---|---|
| Duquesne | \$ 857,935,189 | \$ 16,644,042 | 1.94% | \$ 5,654,063 | \$ 10,989,979 | 1.28% | 33.97% | 54,918 | 498,207 | 553,125 |
| Met Ed | \$ 957,266,852 | \$ 16,192,950 | 1.69% | \$ 2,259,035 | \$ 13,933,915 | 1.46% | 13.95% | 163,667 | 360,521 | 524,188 |
| PECO | \$ 3,511,428,279 | \$ 75,978,695 | 2.16% | \$ 23,829,890 | \$ 52,148,805 | 1.49% | 31.36% | 643,407 | 933,624 | 1,577,031 |
| Penelec | \$ 858,239,174 | \$ 16,000,245 | 1.86% | \$ 2,839,459 | \$ 13,160,786 | 1.53% | 17.75% | 99,408 | 401,262 | 500,670 |
| Penn Power | \$ 289,884,226 | \$ 3,335,408 | 1.15% | \$ 652,771 | \$ 2,682,637 | 0.93% | 19.57% | 36,339 | 114,626 | 150,965 |
| PPL | \$ 2,747,438,303 | \$ 67,626,687 | 2.46% | \$ 22,896,461 | \$ 44,730,226 | 1.63% | 33.86% | 506,497 | 767,450 | 1,273,947 |
| West Penn | \$ 1,077,038,057 | \$ 14,526,268 | 1.35% | \$ 2,828,667 | \$ 11,697,601 | 1.09% | 19.47% | 172,452 | 464,056 | 636,508 |
| ELECTRIC | \$ 10,299,230,080 | \$ 210,304,295 | 2.04% | \$ 60,960,346 | \$ 149,343,949 | 1.45% | 28.99% | 1,676,688 | 3,539,746 | 5,216,434 |
| Columbia | \$ 661,752,019 | \$ 15,163,141 | 2.29% | \$ 3,982,926 | \$ 11,180,215 | 1.69% | 26.27% | 410,556 | 4,357 | 414,913 |
| NFG | \$ 174,014,714 | \$ 5,467,741 | 3.14% | \$ 1,169,844 | \$ 4,297,897 | 2.47% | 21.40% | 194,853 | 1,437 | 196,290 |
| Peoples | \$ 744,706,342 | \$ 12,310,770 | 1.65% | \$ 2,460,420 | \$ 9,850,350 | 1.32% | 19.99% | 653,691 | 3,542 | 657,233 |
| PGW | \$ 733,608,038 | \$ 36,331,539 | 4.95% | \$ 6,311,326 | \$ 30,020,213 | 4.09% | 17.37% | 469,758 | 12,384 | 482,142 |
| UGI Gas | \$ 688,685,850 | \$ 30,920,481 | 4.49% | \$ 14,512,139 | \$ 16,408,342 | 2.38% | 46.93% | 610,669 | 25,031 | 635,700 |
| GAS | \$ 3,002,766,963 | \$ 100,193,672 | 3.34% | \$ 28,436,655 | \$ 71,757,017 | 2.39% | 28.38% | 2,339,527 | 46,751 | 2,386,278 |
| TOTAL | \$ 13,301,997,043 | \$ 310,497,967 | | \$ 89,397,001 | \$ 221,100,966 | | | 4,016,215 | 3,586,497 | 7,602,712 |

| 2025 Company | Annual Gross Residential Billings | Annual Gross Residential Write-Offs | Gross Res. Write-Offs Ratio | Residential Recoveries | Annual Net Residential Write-Offs | Net Res. Write-Offs Ratio | Residential Recovery Rate | Residential Heating Customers 12-Month Avg | Residential Non-Heating Customers 12-Month Avg | Total Residential Customers 12-Month Avg |
|----------------------|--|--|-----------------------------------|---------------------------|--|---------------------------------|---------------------------------|---|---|---|
| Aqua | \$ 470,456,699 | \$ 3,963,397 | 0.84% | \$ 1,245,938 | \$ 2,717,459 | 0.58% | 31.44% | 4,108 | 415,925 | 420,033 |
| PAWC* | \$ 608,684,331 | \$ 9,725,388 | 1.60% | \$ 375,859 | \$ 9,349,529 | 1.54% | 3.86% | 119,691 | 530,161 | 649,852 |
| Pittsburgh Water | \$ 146,305,398 | \$ 74,859 | 0.05% | \$ 74,859 | \$ 0 | 0.00% | 100.00% | 3,058 | 97,141 | 100,199 |
| Audubon* | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Columbia Water | \$ 5,316,208 | \$ 6,727 | 0.13% | \$ 0 | \$ 6,727 | 0.13% | 0.00% | 0 | 12,286 | 12,286 |
| Community Utilities | \$ 4,937,151 | \$ 565,490 | 11.45% | \$ 0 | \$ 565,490 | 11.45% | 0.00% | 0 | 2,667 | 2,667 |
| Newtown Artesian | \$ 4,480,539 | \$ 0 | 0.00% | \$ 0 | \$ 0 | 0.00% | 0.00% | 0 | 9,757 | 9,757 |
| Veolia PA | \$ 42,232,888 | \$ 277,323 | 0.66% | \$ 13,598 | \$ 263,725 | 0.62% | 4.90% | 982 | 62,017 | 62,999 |
| York | \$ 42,823,970 | \$ 622,523 | 1.45% | \$ 22,665 | \$ 599,858 | 1.40% | 3.64% | 12,901 | 53,948 | 66,849 |
| Other Class A | \$ 99,790,756 | \$ 1,472,063 | 1.48% | \$ 36,263 | \$ 1,435,800 | 1.44% | 2.46% | 13,883 | 140,675 | 154,558 |
| WATER | \$ 1,325,237,184 | \$ 15,235,707 | 1.15% | \$ 1,732,919 | \$ 13,502,788 | 1.02% | 11.37% | 140,740 | 1,183,902 | 1,324,642 |

*PAWC's data includes Audubon as of 5/31/2025, due to PAWC's acquisition of Audubon.

Collections Data for the Major Electric, Gas, and Water Companies

| <small>Updated 6/16/2026</small> 2025 Company | Not on Arrangement # Overdue Cust. 12-Month Avg | Not on Arrangement Overdue Percent | Not on Arrangement Dollars Overdue 12-Month Avg | Not on Arrangement Average Arrearage | Not on Arrangement Arrearage / Avg Bill Ratio | Percent of Dollars Not on Arrangements | Percent of Overdue Customers Not on Arrangements | Arrangements # Overdue Customers 12-Month Avg | Arrangements Overdue Percent | Arrangements Dollars Overdue 12-Month Avg |
|--|--|---|--|---|--|---|---|--|------------------------------------|--|
| Duquesne | 60,441 | 10.93% | \$ 13,630,610 | \$ 225.52 | 1.75 | 58.52% | 85.28% | 10,433 | 1.89% | \$ 9,660,802 |
| Met Ed | 65,060 | 12.41% | \$ 26,157,454 | \$ 402.05 | 2.64 | 49.59% | 73.36% | 23,626 | 4.51% | \$ 26,589,086 |
| PECO | 220,205 | 13.96% | \$ 120,804,440 | \$ 548.60 | 3.89 | 68.48% | 83.71% | 42,849 | 2.72% | \$ 55,615,063 |
| Penelec | 68,007 | 13.58% | \$ 27,834,775 | \$ 409.29 | 2.86 | 49.07% | 74.66% | 23,076 | 4.61% | \$ 28,886,214 |
| Penn Power | 16,783 | 11.12% | \$ 6,878,946 | \$ 409.88 | 2.56 | 49.53% | 75.23% | 5,527 | 3.66% | \$ 7,009,710 |
| PPL | 122,488 | 9.61% | \$ 75,145,384 | \$ 613.49 | 3.46 | 52.34% | 58.84% | 85,666 | 6.72% | \$ 68,422,771 |
| West Penn | 73,066 | 11.48% | \$ 27,548,947 | \$ 377.04 | 2.68 | 49.90% | 75.55% | 23,640 | 3.71% | \$ 27,662,070 |
| ELECTRIC | 626,050 | 12.00% | \$ 298,000,556 | \$ 476.00 | 3.19 | 57.11% | 74.45% | 214,817 | 4.12% | \$ 223,845,716 |
| Columbia | 24,212 | 5.84% | \$ 5,733,125 | \$ 236.79 | 1.77 | 27.17% | 61.88% | 14,916 | 3.59% | \$ 15,368,067 |
| NFG | 22,202 | 11.31% | \$ 3,940,295 | \$ 177.47 | 2.34 | 47.22% | 76.30% | 6,897 | 3.51% | \$ 4,404,543 |
| Peoples | 94,954 | 14.45% | \$ 21,072,889 | \$ 221.93 | 3.04 | 60.39% | 86.31% | 15,055 | 2.29% | \$ 13,823,768 |
| PGW | 92,897 | 19.27% | \$ 42,709,925 | \$ 459.76 | 4.86 | 78.13% | 84.97% | 16,429 | 3.41% | \$ 11,956,351 |
| UGI Gas | 51,396 | 8.08% | \$ 10,256,511 | \$ 199.56 | 2.02 | 33.88% | 69.90% | 22,127 | 3.48% | \$ 20,020,818 |
| GAS | 285,661 | 11.97% | \$ 83,712,745 | \$ 293.05 | 3.08 | 56.08% | 79.11% | 75,424 | 3.16% | \$ 65,573,547 |
| TOTAL | 911,711 | | \$ 381,713,301 | | | | | 290,241 | | \$ 289,419,263 |

| 2025 Company | Not on Arrangement # Overdue Cust. 12-Month Avg | Not on Arrangement Overdue Percent | Not on Arrangement Dollars Overdue 12-Month Avg | Not on Arrangement Average Arrearage | Not on Arrangement Arrearage / Avg Bill Ratio | Percent of Dollars Not on Arrangements | Percent of Overdue Customers Not on Arrangements | Arrangements # Overdue Customers 12-Month Avg | Arrangements Overdue Percent | Arrangements Dollars Overdue 12-Month Avg |
|------------------------|--|---|--|---|--|---|---|--|------------------------------------|--|
| Aqua | 37,942 | 9.03% | \$ 4,786,930 | \$ 126.16 | 1.07 | 33.18% | 73.72% | 13,528 | 3.22% | \$ 9,639,843 |
| PAWC* | 90,855 | 13.98% | \$ 10,418,910 | \$ 114.68 | 1.46 | 30.00% | 77.96% | 25,679 | 3.95% | \$ 24,312,785 |
| Pittsburgh Water | 13,736 | 13.71% | \$ 9,428,473 | \$ 686.41 | 5.67 | 48.62% | 71.33% | 5,520 | 5.51% | \$ 9,963,044 |
| Audubon* | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Columbia Water | 391 | 3.18% | \$ 44,178 | \$ 112.99 | 2.30 | 93.95% | 97.51% | 10 | 0.08% | \$ 2,846 |
| Community Utilities | 458 | 17.17% | \$ 162,900 | \$ 355.68 | 2.30 | 67.16% | 79.51% | 118 | 4.42% | \$ 79,648 |
| Newtown Artesian | 272 | 2.79% | \$ 39,036 | \$ 143.51 | 1.52 | 96.59% | 98.19% | 5 | 0.05% | \$ 1,379 |
| Veolia PA | 4,838 | 7.68% | \$ 446,085 | \$ 92.20 | 1.64 | 87.21% | 96.84% | 158 | 0.25% | \$ 65,398 |
| York | 8,795 | 13.16% | \$ 517,678 | \$ 58.86 | 1.15 | 28.25% | 84.32% | 1,635 | 2.45% | \$ 1,314,913 |
| Other Class A | 14,754 | 9.55% | \$ 1,209,877 | \$ 82.00 | 1.42 | 45.24% | 88.45% | 1,926 | 1.25% | \$ 1,464,184 |
| WATER | 157,287 | 11.87% | \$ 25,844,190 | \$ 164.31 | 1.75 | 36.29% | 77.12% | 46,653 | 3.52% | \$ 45,379,856 |

*PAWC's data includes Audubon as of 5/31/2025, due to PAWC's acquisition of Audubon.

Collections Data for the Major Electric, Gas, and Water Companies

| Updated 6/16/2026 2025 Company | Arrangements Average Arrearage | Arrangements Arrearage/Avg Bill Ratio | Percent of Dollars on Arrangements | Percent of Overdue Customers in Arrangements | Total Overdue Customers | Total Percent Overdue Customers | Total Dollars Overdue | Total Average Arrearage | Total Arrearage/Avg Bill Ratio | Total Terminations | Termination Percent per Customer |
|--------------------------------------|--------------------------------------|---|--|---|-------------------------------|--|-----------------------------|-------------------------------|--------------------------------------|-----------------------|--|
| Duquesne | \$ 925.99 | 7.18 | 41.48% | 14.72% | 70,874 | 12.81% | \$ 23,291,412 | \$ 328.63 | 2.55 | 16,332 | 2.95% |
| Met Ed | \$ 1,125.42 | 7.40 | 50.41% | 26.64% | 88,686 | 16.92% | \$ 52,746,540 | \$ 594.76 | 3.91 | 36,830 | 7.03% |
| PECO | \$ 1,297.93 | 9.21 | 31.52% | 16.29% | 263,054 | 16.68% | \$ 176,419,503 | \$ 670.66 | 4.76 | 126,734 | 8.04% |
| Penelec | \$ 1,251.79 | 8.75 | 50.93% | 25.34% | 91,083 | 18.19% | \$ 56,720,989 | \$ 622.74 | 4.35 | 23,392 | 4.67% |
| Penn Power | \$ 1,268.27 | 7.93 | 50.47% | 24.77% | 22,310 | 14.78% | \$ 13,888,656 | \$ 622.53 | 3.89 | 6,761 | 4.48% |
| PPL | \$ 798.72 | 4.51 | 47.66% | 41.16% | 208,154 | 16.34% | \$ 143,568,155 | \$ 689.72 | 3.89 | 55,686 | 4.37% |
| West Penn | \$ 1,170.14 | 8.31 | 50.10% | 24.45% | 96,706 | 15.19% | \$ 55,211,017 | \$ 570.92 | 4.05 | 21,611 | 3.40% |
| ELECTRIC | \$ 1,042.03 | 6.99 | 42.89% | 25.55% | 840,867 | 16.12% | \$ 521,846,272 | \$ 620.61 | 4.17 | 287,346 | 5.51% |
| Columbia | \$ 1,030.31 | 7.71 | 72.83% | 38.12% | 39,128 | 9.43% | \$ 21,101,192 | \$ 539.29 | 4.03 | 9,477 | 2.28% |
| NFG | \$ 638.62 | 8.44 | 52.78% | 23.70% | 29,099 | 14.82% | \$ 8,344,838 | \$ 286.77 | 3.79 | 7,711 | 3.93% |
| Peoples | \$ 918.22 | 12.59 | 39.61% | 13.69% | 110,009 | 16.74% | \$ 34,896,657 | \$ 317.22 | 4.35 | 21,010 | 3.20% |
| PGW | \$ 727.76 | 7.69 | 21.87% | 15.03% | 109,326 | 22.68% | \$ 54,666,276 | \$ 500.03 | 5.28 | 29,363 | 6.09% |
| UGI Gas | \$ 904.81 | 9.16 | 66.12% | 30.10% | 73,523 | 11.57% | \$ 30,277,329 | \$ 411.81 | 4.17 | 31,260 | 4.92% |
| GAS | \$ 869.40 | 9.14 | 43.92% | 20.89% | 361,085 | 15.13% | \$ 149,286,292 | \$ 413.44 | 4.35 | 98,821 | 4.14% |
| TOTAL | | | | | 1,201,952 | | \$ 671,132,564 | | | 386,167 | |

| 2025 Company | Arrangements Average Arrearage | Arrangements Arrearage/Avg Bill Ratio | Percent of Dollars on Arrangements | Percent of Overdue Customers in Arrangements | Total Overdue Customers | Total Percent Overdue Customers | Total Dollars Overdue | Total Average Arrearage | Total Arrearage/Avg Bill Ratio | Total Terminations | Termination Percent per Customer |
|----------------------|--------------------------------------|---|--|---|-------------------------------|--|-----------------------------|-------------------------------|--------------------------------------|-----------------------|--|
| Aqua | \$ 712.58 | 6.02 | 66.82% | 26.28% | 51,470 | 12.25% | \$ 14,426,773 | \$ 280.29 | 2.37 | 8,717 | 2.08% |
| PAWC* | \$ 946.80 | 12.03 | 70.00% | 22.04% | 116,534 | 17.93% | \$ 34,731,695 | \$ 298.04 | 3.79 | 18,067 | 2.78% |
| Pittsburgh Water | \$ 1,804.90 | 14.92 | 51.38% | 28.67% | 19,256 | 19.22% | \$ 19,391,517 | \$ 1,007.04 | 8.32 | 642 | 0.64% |
| Audubon* | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Columbia Water | \$ 284.60 | 5.80 | 6.05% | 2.49% | 401 | 3.26% | \$ 47,024 | \$ 117.27 | 2.39 | 233 | 1.90% |
| Community Utilities | \$ 674.98 | 4.36 | 32.84% | 20.49% | 576 | 21.60% | \$ 242,548 | \$ 421.09 | 2.72 | 143 | 5.36% |
| Newtown Artesian | \$ 275.80 | 2.93 | 3.41% | 1.81% | 277 | 2.84% | \$ 40,415 | \$ 145.90 | 1.55 | 29 | 0.30% |
| Veolia PA | \$ 413.91 | 7.38 | 12.79% | 3.16% | 4,996 | 7.93% | \$ 511,483 | \$ 102.38 | 1.83 | 898 | 1.43% |
| York | \$ 804.23 | 15.77 | 71.75% | 15.68% | 10,430 | 15.60% | \$ 1,832,591 | \$ 175.70 | 3.45 | 628 | 0.94% |
| Other Class A | \$ 760.22 | 13.14 | 54.76% | 11.55% | 16,680 | 10.79% | \$ 2,674,061 | \$ 160.32 | 2.77 | 1,931 | 1.25% |
| WATER | \$ 972.71 | 10.35 | 63.71% | 22.88% | 203,940 | 15.40% | \$ 71,224,046 | \$ 349.24 | 3.72 | 29,357 | 2.22% |

*PAWC's data includes Audubon as of 5/31/2025, due to PAWC's acquisition of Audubon.

Collections Data for the Major Electric, Gas, and Water Companies

| Updated 6/16/2026 2025 Company | Total Reconnections | Reconnect Ratio | Average Heating Bill | Average Non-Heating Bill | Average Total Bill | % of Billings In Debt | Annual Collections Operating Expenses | Inactive Overdue Customers 12-Month Avg | Inactive Overdue Dollars 12-Month Avg | Total # Security Deposits Applicants | Total \$ Security Deposits Applicants |
|--------------------------------------|---------------------|-----------------|----------------------|--------------------------|--------------------|-----------------------|---------------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|
| Duquesne | 12,270 | 75.13% | \$ 156.00 | \$ 126.00 | \$ 128.98 | 2.71% | \$ 5,889,140 | 4,523 | \$ 2,223,011 | 15,572 | \$ 3,248,274 |
| Met Ed | 33,019 | 89.65% | \$ 183.00 | \$ 138.00 | \$ 152.05 | 5.51% | \$ 19,044,062 | 10,130 | \$ 9,040,468 | 26,542 | \$ 7,530,198 |
| PECO | 102,626 | 80.98% | \$ 137.83 | \$ 142.27 | \$ 140.89 | 5.02% | \$ 21,057,930 | 25,357 | \$ 16,545,030 | 65,751 | \$ 5,547,034 |
| Penelec | 19,293 | 82.48% | \$ 176.00 | \$ 135.00 | \$ 143.14 | 6.61% | \$ 18,289,743 | 9,697 | \$ 9,040,863 | 21,554 | \$ 5,544,633 |
| Penn Power | 5,651 | 83.58% | \$ 210.00 | \$ 144.00 | \$ 159.89 | 4.79% | \$ 4,102,084 | 2,238 | \$ 2,111,853 | 5,450 | \$ 1,403,004 |
| PPL | 40,474 | 72.68% | \$ 214.73 | \$ 152.30 | \$ 177.12 | 5.23% | \$ 13,945,978 | 21,887 | \$ 23,691,865 | 2,800 | \$ 1,019,066 |
| West Penn | 17,712 | 81.96% | \$ 178.00 | \$ 127.00 | \$ 140.82 | 5.13% | \$ 16,726,956 | 9,606 | \$ 8,013,191 | 24,095 | \$ 5,769,181 |
| ELECTRIC | 231,045 | 80.41% | \$ 179.37 | \$ 137.80 | \$ 148.98 | 5.07% | \$ 99,055,893 | 83,438 | \$ 70,666,281 | 161,764 | \$ 30,061,390 |
| Columbia | 5,480 | 57.82% | \$ 134.49 | \$ 56.13 | \$ 133.67 | 3.19% | \$ 3,906,518 | 1,358 | \$ 1,063,733 | 7,125 | \$ 2,480,903 |
| NFG | 6,109 | 79.22% | \$ 75.96 | \$ 38.13 | \$ 75.68 | 4.80% | \$ 987,421 | 1,862 | \$ 979,669 | 69 | \$ 23,320 |
| Peoples | 18,375 | 87.46% | \$ 73.13 | \$ 33.21 | \$ 72.91 | 4.69% | \$ 6,516,518 | 24,652 | \$ 15,072,294 | 4,151 | \$ 736,649 |
| PGW | 21,550 | 73.39% | \$ 95.65 | \$ 55.54 | \$ 94.62 | 7.45% | \$ 1,064,278 | 8,507 | \$ 13,005,176 | 8,774 | \$ 1,992,454 |
| UGI Gas | 22,583 | 72.24% | \$ 101.50 | \$ 32.84 | \$ 98.80 | 4.40% | \$ 6,193,503 | 10,099 | \$ 8,201,232 | 46,384 | \$ 9,944,665 |
| GAS | 74,097 | 74.98% | \$ 96.15 | \$ 43.17 | \$ 95.14 | 4.97% | \$ 18,668,238 | 46,478 | \$ 38,322,104 | 66,503 | \$ 15,177,991 |
| TOTAL | 305,142 | | | | | | \$ 117,724,131 | 129,916 | \$ 108,988,385 | 228,267 | \$ 45,239,381 |

| 2025 Company | Total Reconnections | Reconnect Ratio | Average Heating Bill | Average Non-Heating Bill | Average Total Bill | % of Billings In Debt | Annual Collections Operating Expenses | Inactive Overdue Customers 12-Month Avg | Inactive Overdue Dollars 12-Month Avg | Total # Security Deposits Applicants | Total \$ Security Deposits Applicants |
|----------------------|---------------------|-----------------|----------------------|--------------------------|--------------------|-----------------------|---------------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|
| Aqua | 6,231 | 71.48% | \$ 98.16 | \$ 118.56 | \$ 118.36 | 3.07% | \$ 1,117,072 | 4,005 | \$ 1,839,682 | 0 | \$ 0 |
| PAWC* | 12,137 | 67.18% | \$ 73.00 | \$ 80.00 | \$ 78.71 | 5.71% | \$ 4,156,545 | 9,229 | \$ 5,279,411 | 0 | \$ 0 |
| Pittsburgh Water | 284 | 44.24% | \$ 164.07 | \$ 119.63 | \$ 120.99 | 13.25% | \$ 1,659,311 | 10,607 | \$ 8,312,036 | 0 | \$ 0 |
| Audubon* | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Columbia Water | 184 | 78.97% | \$ 0.00 | \$ 49.06 | \$ 49.06 | 0.88% | \$ 32,654 | 69 | \$ 4,947 | 135 | \$ 6,750 |
| Community Utilities | 109 | 76.22% | \$ 0.00 | \$ 154.74 | \$ 154.74 | 4.91% | \$ 0 | 5 | \$ 1,664 | 0 | \$ 0 |
| Newtown Artesian | 22 | 75.86% | \$ 0.00 | \$ 94.21 | \$ 94.21 | 0.90% | \$ 9,000 | 24 | \$ 1,669 | 0 | \$ 0 |
| Veolia PA | 669 | 74.50% | \$ 56.09 | \$ 56.09 | \$ 56.09 | 1.21% | \$ 1,677,514 | 486 | \$ 65,337 | 0 | \$ 0 |
| York | 440 | 70.06% | \$ 51.00 | \$ 51.00 | \$ 51.00 | 4.28% | \$ 131,561 | 380 | \$ 113,122 | 0 | \$ 0 |
| Other Class A | 1,424 | 73.74% | \$ 15.30 | \$ 57.87 | \$ 57.87 | 2.68% | \$ 1,850,729 | 964 | \$ 186,739 | 135 | \$ 6,750 |
| WATER | 20,076 | 68.39% | \$ 87.63 | \$ 94.02 | \$ 93.98 | 5.37% | \$ 8,783,657 | 24,805 | \$ 15,617,868 | 135 | \$ 6,750 |

*PAWC's data includes Audubon as of 5/31/2025, due to PAWC's acquisition of Audubon.

Collections Data for the Major Electric, Gas, and Water Companies

| Updated 6/16/2026 2025 Company | Total # Security Deposits Customers | Total \$ Security Deposits Customers | Annual # Security Deposits On Hand | Annual \$ Security Deposits On Hand | Annual Med Certs Submitted | Annual Med Certs Accepted |
|--------------------------------------|--|---|---|--|----------------------------------|---------------------------------|
| Duquesne | 5,196 | \$ 1,546,118 | 35,971 | \$ 7,437,961 | 4,865 | 4,830 |
| Met Ed | 8,178 | \$ 3,160,644 | 72,552 | \$ 20,756,284 | 3,484 | 3,192 |
| PECO | 30,547 | \$ 9,201,008 | 179,660 | \$ 36,652,328 | 21,051 | 13,125 |
| Penelec | 6,961 | \$ 2,530,462 | 59,010 | \$ 15,470,316 | 3,657 | 3,371 |
| Penn Power | 1,742 | \$ 592,203 | 14,899 | \$ 3,748,138 | 945 | 869 |
| PPL | 917 | \$ 374,505 | 4,307 | \$ 1,465,984 | 7,343 | 6,918 |
| West Penn | 7,492 | \$ 2,639,445 | 67,860 | \$ 17,098,653 | 3,351 | 3,068 |
| ELECTRIC | 61,033 | \$ 20,044,385 | 434,259 | \$ 102,629,664 | 44,696 | 35,373 |
| Columbia | 1,881 | \$ 582,462 | 17,454 | \$ 1,374,226 | 1,907 | 1,425 |
| NFG | 194 | \$ 57,199 | 341 | \$ 113,054 | 802 | 756 |
| Peoples | 3,265 | \$ 683,514 | 5,285 | \$ 733,381 | 4,037 | 2,066 |
| PGW | 812 | \$ 219,333 | 7,867 | \$ 2,508,609 | 9,739 | 8,578 |
| UGI Gas | 12,316 | \$ 1,943,932 | 71,249 | \$ 12,830,383 | 3,062 | 3,062 |
| GAS | 18,468 | \$ 3,486,440 | 102,196 | \$ 17,559,653 | 19,547 | 15,887 |
| TOTAL | 79,501 | \$ 23,530,825 | 536,455 | \$ 120,189,317 | 64,243 | 51,260 |

| 2025 Company | Total # Security Deposits Customers | Total \$ Security Deposits Customers | Annual # Security Deposits On Hand | Annual \$ Security Deposits On Hand | Annual Med Certs Submitted | Annual Med Certs Accepted |
|----------------------|--|---|---|--|----------------------------------|---------------------------------|
| Aqua | 0 | \$ 0 | 0 | \$ 0 | 581 | 471 |
| PAWC* | 0 | \$ 0 | 0 | \$ 0 | 2,900 | 1,962 |
| Pittsburgh Water | 0 | \$ 0 | 0 | \$ 0 | 152 | 142 |
| Audubon* | n/a | n/a | n/a | n/a | n/a | n/a |
| Columbia Water | 0 | \$ 0 | 590 | \$ 29,505 | 6 | 6 |
| Community Utilities | 0 | \$ 0 | 0 | \$ 0 | 5 | 3 |
| Newtown Artesian | 0 | \$ 0 | 0 | \$ 0 | 0 | 0 |
| Veolia PA | 0 | \$ 0 | 0 | \$ 0 | 48 | 48 |
| York | 0 | \$ 0 | 0 | \$ 0 | 184 | 170 |
| Other Class A | 0 | \$ 0 | 590 | \$ 29,505 | 243 | 227 |
| WATER | 0 | \$ 0 | 590 | \$ 29,505 | 3,876 | 2,802 |

*PAWC's data includes Audubon as of 5/31/2025, due to PAWC's acquisition of Audubon.