

## Terminations and Reconnections: Year-to-Date July 2025 vs. Year-to-Date July 2026

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Terminations   |                |                | Reconnections  |                |                |
|---------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
|                                       | 2025           | 2026           | Percent Change | 2025           | 2026           | Percent Change |
| Duquesne Light                        | 7,473          | 16,767         | 124.4%         | 5,173          | 12,510         | 141.8%         |
| Met Ed                                | 20,264         | 17,266         | -14.8%         | 18,026         | 14,878         | -17.5%         |
| PECO                                  | 63,967         | 68,153         | 6.5%           | 49,340         | 49,827         | 1.0%           |
| Penelec                               | 12,566         | 10,292         | -18.1%         | 10,194         | 8,184          | -19.7%         |
| Penn Power                            | 3,621          | 2,297          | -36.6%         | 2,928          | 1,835          | -37.3%         |
| PPL                                   | 33,134         | 29,297         | -11.6%         | 23,491         | 20,883         | -11.1%         |
| UGI Electric                          | 636            | 386            | -39.3%         | 398            | 223            | -44.0%         |
| West Penn                             | 12,031         | 7,764          | -35.5%         | 9,713          | 6,146          | -36.7%         |
| <b>Total - Electric</b>               | <b>153,692</b> | <b>152,222</b> | <b>-1.0%</b>   | <b>119,263</b> | <b>114,486</b> | <b>-4.0%</b>   |
| Columbia Gas                          | 7,245          | 7,650          | 5.6%           | 3,085          | 3,080          | -0.2%          |
| National Fuel                         | 5,672          | 4,982          | -12.2%         | 3,291          | 2,681          | -18.5%         |
| Peoples                               | 13,971         | 11,563         | -17.2%         | 9,253          | 8,247          | -10.9%         |
| Philadelphia Gas Works                | 17,268         | 24,348         | 41.0%          | 10,065         | 14,733         | 46.4%          |
| UGI Gas                               | 18,034         | 17,621         | -2.3%          | 7,984          | 8,618          | 7.9%           |
| <b>Total - Gas</b>                    | <b>62,190</b>  | <b>66,164</b>  | <b>6.4%</b>    | <b>33,678</b>  | <b>37,359</b>  | <b>10.9%</b>   |
| <b>Total (Electric &amp; Gas)</b>     | <b>215,882</b> | <b>218,386</b> | <b>1.2%</b>    | <b>152,941</b> | <b>151,845</b> | <b>-0.7%</b>   |
| Aqua Pennsylvania                     | 4,846          | 3,794          | -21.7%         | 3,318          | 3,256          | -1.9%          |
| Pennsylvania-American                 | 9,791          | 11,778         | 20.3%          | 6,119          | 7,908          | 29.2%          |
| Pittsburgh Water                      | 342            | 446            | 30.4%          | 119            | 164            | 37.8%          |
| <b>Water - Total</b>                  | <b>14,979</b>  | <b>16,018</b>  | <b>6.9%</b>    | <b>9,556</b>   | <b>11,328</b>  | <b>18.5%</b>   |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>230,861</b> | <b>234,404</b> | <b>1.5%</b>    | <b>162,497</b> | <b>163,173</b> | <b>0.4%</b>    |

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Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

## 2026 Terminations\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Jan          | Feb          | March        | April         | May           | June          | July          | Aug | Sept | Oct | Nov | Dec | YTD Total      |
|---------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|-----|------|-----|-----|-----|----------------|
| Duquesne Light                        | 199          | 456          | 527          | 4,952         | 3,899         | 3,098         | 3,636         |     |      |     |     |     | 16,767         |
| Met Ed                                | 261          | 374          | 597          | 4,485         | 3,843         | 3,780         | 3,926         |     |      |     |     |     | 17,266         |
| PECO                                  | 0            | 0            | 0            | 17,008        | 16,481        | 18,451        | 16,213        |     |      |     |     |     | 68,153         |
| Penelec                               | 147          | 231          | 397          | 2,708         | 2,351         | 2,243         | 2,215         |     |      |     |     |     | 10,292         |
| Penn Power                            | 36           | 43           | 103          | 687           | 568           | 449           | 411           |     |      |     |     |     | 2,297          |
| PPL                                   | 168          | 280          | 267          | 5,724         | 9,372         | 8,427         | 5,059         |     |      |     |     |     | 29,297         |
| UGI Electric                          | 0            | 0            | 19           | 88            | 89            | 114           | 76            |     |      |     |     |     | 386            |
| West Penn Power                       | 111          | 123          | 293          | 2,138         | 1,745         | 1,549         | 1,805         |     |      |     |     |     | 7,764          |
| <b>Total - Electric</b>               | <b>922</b>   | <b>1,507</b> | <b>2,203</b> | <b>37,790</b> | <b>38,348</b> | <b>38,111</b> | <b>33,341</b> |     |      |     |     |     | <b>152,222</b> |
| Columbia Gas                          | 3            | 6            | 19           | 2,244         | 1,856         | 1,950         | 1,572         |     |      |     |     |     | 7,650          |
| National Fuel                         | 0            | 0            | 0            | 1,486         | 1,116         | 1,243         | 1,137         |     |      |     |     |     | 4,982          |
| Peoples                               | 0            | 0            | 0            | 4,632         | 3,280         | 1,816         | 1,835         |     |      |     |     |     | 11,563         |
| Philadelphia Gas Works                | 0            | 0            | 0            | 8,287         | 5,127         | 5,010         | 5,924         |     |      |     |     |     | 24,348         |
| UGI Gas                               | 0            | 0            | 93           | 5,238         | 3,469         | 4,096         | 4,725         |     |      |     |     |     | 17,621         |
| <b>Total - Gas</b>                    | <b>3</b>     | <b>6</b>     | <b>112</b>   | <b>21,887</b> | <b>14,848</b> | <b>14,115</b> | <b>15,193</b> |     |      |     |     |     | <b>66,164</b>  |
| <b>Total (Electric &amp; Gas)</b>     | <b>925</b>   | <b>1,513</b> | <b>2,315</b> | <b>59,677</b> | <b>53,196</b> | <b>52,226</b> | <b>48,534</b> |     |      |     |     |     | <b>218,386</b> |
| Aqua Pennsylvania                     | 307          | 40           | 341          | 757           | 790           | 803           | 756           |     |      |     |     |     | 3,794          |
| Pennsylvania-American                 | 460          | 288          | 958          | 3,189         | 2,173         | 2,381         | 2,329         |     |      |     |     |     | 11,778         |
| Pittsburgh Water                      | 19           | 30           | 63           | 65            | 76            | 79            | 114           |     |      |     |     |     | 446            |
| <b>Water - Total</b>                  | <b>786</b>   | <b>358</b>   | <b>1,362</b> | <b>4,011</b>  | <b>3,039</b>  | <b>3,263</b>  | <b>3,199</b>  |     |      |     |     |     | <b>16,018</b>  |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>1,711</b> | <b>1,871</b> | <b>3,677</b> | <b>63,688</b> | <b>56,235</b> | <b>55,489</b> | <b>51,733</b> |     |      |     |     |     | <b>234,404</b> |

\*\*Monthly numbers subject to change.

8/18/2026

## 2026 Reconnections\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Jan          | Feb          | March        | April         | May           | June          | July          | Aug | Sept | Oct | Nov | Dec | YTD Total      |
|---------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|-----|------|-----|-----|-----|----------------|
| Duquesne Light                        | 114          | 258          | 257          | 3,349         | 3,299         | 2,458         | 2,775         |     |      |     |     |     | 12,510         |
| Met Ed                                | 197          | 267          | 382          | 3,821         | 3,584         | 3,312         | 3,315         |     |      |     |     |     | 14,878         |
| PECO                                  | 65           | 25           | 54           | 10,444        | 12,341        | 13,989        | 12,909        |     |      |     |     |     | 49,827         |
| Penelec                               | 112          | 129          | 197          | 2,107         | 2,046         | 1,908         | 1,685         |     |      |     |     |     | 8,184          |
| Penn Power                            | 18           | 33           | 49           | 548           | 501           | 393           | 293           |     |      |     |     |     | 1,835          |
| PPL                                   | 77           | 131          | 132          | 3,631         | 6,386         | 6,404         | 4,122         |     |      |     |     |     | 20,883         |
| UGI Electric                          | 0            | 0            | 5            | 33            | 62            | 66            | 57            |     |      |     |     |     | 223            |
| West Penn Power                       | 72           | 72           | 142          | 1,672         | 1,557         | 1,303         | 1,328         |     |      |     |     |     | 6,146          |
| <b>Total - Electric</b>               | <b>655</b>   | <b>915</b>   | <b>1,218</b> | <b>25,605</b> | <b>29,776</b> | <b>29,833</b> | <b>26,484</b> |     |      |     |     |     | <b>114,486</b> |
| Columbia Gas                          | 71           | 37           | 22           | 602           | 919           | 671           | 758           |     |      |     |     |     | 3,080          |
| National Fuel                         | 58           | 14           | 11           | 592           | 708           | 570           | 728           |     |      |     |     |     | 2,681          |
| Peoples                               | 148          | 39           | 24           | 2,167         | 2,854         | 1,533         | 1,482         |     |      |     |     |     | 8,247          |
| Philadelphia Gas Works                | 343          | 184          | 81           | 3,503         | 4,164         | 2,839         | 3,619         |     |      |     |     |     | 14,733         |
| UGI Gas                               | 221          | 112          | 72           | 1,947         | 1,937         | 1,868         | 2,461         |     |      |     |     |     | 8,618          |
| <b>Total - Gas</b>                    | <b>841</b>   | <b>386</b>   | <b>210</b>   | <b>8,811</b>  | <b>10,582</b> | <b>7,481</b>  | <b>9,048</b>  |     |      |     |     |     | <b>37,359</b>  |
| <b>Total (Electric &amp; Gas)</b>     | <b>1,496</b> | <b>1,301</b> | <b>1,428</b> | <b>34,416</b> | <b>40,358</b> | <b>37,314</b> | <b>35,532</b> |     |      |     |     |     | <b>151,845</b> |
| Aqua Pennsylvania                     | 200          | 103          | 315          | 666           | 647           | 687           | 638           |     |      |     |     |     | 3,256          |
| Pennsylvania-American                 | 304          | 170          | 654          | 1,772         | 1,700         | 1,565         | 1,743         |     |      |     |     |     | 7,908          |
| Pittsburgh Water                      | 8            | 10           | 37           | 16            | 28            | 26            | 39            |     |      |     |     |     | 164            |
| <b>Water - Total</b>                  | <b>512</b>   | <b>283</b>   | <b>1,006</b> | <b>2,454</b>  | <b>2,375</b>  | <b>2,278</b>  | <b>2,420</b>  |     |      |     |     |     | <b>11,328</b>  |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>2,008</b> | <b>1,584</b> | <b>2,434</b> | <b>36,870</b> | <b>42,733</b> | <b>39,592</b> | <b>37,952</b> |     |      |     |     |     | <b>163,173</b> |

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8/18/2026