

## Terminations and Reconnections: Year-to-Date August 2025 vs. Year-to-Date August 2026

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Terminations   |                |                | Reconnections  |                |                |
|---------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
|                                       | 2025           | 2026           | Percent Change | 2025           | 2026           | Percent Change |
| Duquesne Light                        | 9,646          | 20,373         | 111.2%         | 6,874          | 15,439         | 124.6%         |
| Met Ed                                | 24,964         | 21,496         | -13.9%         | 22,186         | 18,532         | -16.5%         |
| PECO                                  | 78,987         | 88,485         | 12.0%          | 61,912         | 66,110         | 6.8%           |
| Penelec                               | 15,700         | 12,077         | -23.1%         | 12,848         | 9,558          | -25.6%         |
| Penn Power                            | 4,591          | 2,834          | -38.3%         | 3,754          | 2,243          | -40.3%         |
| PPL                                   | 40,563         | 35,000         | -13.7%         | 29,006         | 25,356         | -12.6%         |
| UGI Electric                          | 812            | 473            | -41.7%         | 520            | 283            | -45.6%         |
| West Penn                             | 15,030         | 9,733          | -35.2%         | 12,177         | 7,602          | -37.6%         |
| <b>Total - Electric</b>               | <b>190,293</b> | <b>190,471</b> | <b>0.1%</b>    | <b>149,277</b> | <b>145,123</b> | <b>-2.8%</b>   |
| Columbia Gas                          | 8,099          | 9,015          | 11.3%          | 3,561          | 3,807          | 6.9%           |
| National Fuel                         | 6,471          | 6,035          | -6.7%          | 3,930          | 3,367          | -14.3%         |
| Peoples                               | 16,395         | 13,118         | -20.0%         | 11,596         | 9,560          | -17.6%         |
| Philadelphia Gas Works                | 20,997         | 28,965         | 37.9%          | 12,670         | 18,156         | 43.3%          |
| UGI Gas                               | 22,145         | 21,649         | -2.2%          | 10,745         | 11,129         | 3.6%           |
| <b>Total - Gas</b>                    | <b>74,107</b>  | <b>78,782</b>  | <b>6.3%</b>    | <b>42,502</b>  | <b>46,019</b>  | <b>8.3%</b>    |
| <b>Total (Electric &amp; Gas)</b>     | <b>264,400</b> | <b>269,253</b> | <b>1.8%</b>    | <b>191,779</b> | <b>191,142</b> | <b>-0.3%</b>   |
| Aqua Pennsylvania                     | 5,769          | 4,398          | -23.8%         | 4,050          | 3,885          | -4.1%          |
| Pennsylvania-American                 | 12,025         | 14,255         | 18.5%          | 7,716          | 9,525          | 23.4%          |
| Pittsburgh Water                      | 408            | 529            | 29.7%          | 160            | 209            | 30.6%          |
| <b>Water - Total</b>                  | <b>18,202</b>  | <b>19,182</b>  | <b>5.4%</b>    | <b>11,926</b>  | <b>13,619</b>  | <b>14.2%</b>   |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>282,602</b> | <b>288,435</b> | <b>2.1%</b>    | <b>203,705</b> | <b>204,761</b> | <b>0.5%</b>    |

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Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

## 2026 Terminations\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Jan          | Feb          | March        | April         | May           | June          | July          | Aug           | Sept | Oct | Nov | Dec | YTD Total      |
|---------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|------|-----|-----|-----|----------------|
| Duquesne Light                        | 199          | 456          | 527          | 4,952         | 3,899         | 3,098         | 3,636         | 3,606         |      |     |     |     | 20,373         |
| Met Ed                                | 261          | 374          | 597          | 4,485         | 3,843         | 3,780         | 3,926         | 4,230         |      |     |     |     | 21,496         |
| PECO                                  | 0            | 0            | 0            | 17,008        | 16,481        | 18,451        | 16,213        | 20,332        |      |     |     |     | 88,485         |
| Penelec                               | 147          | 231          | 397          | 2,708         | 2,351         | 2,243         | 2,215         | 1,785         |      |     |     |     | 12,077         |
| Penn Power                            | 36           | 43           | 103          | 687           | 568           | 449           | 411           | 537           |      |     |     |     | 2,834          |
| PPL                                   | 168          | 280          | 267          | 5,724         | 9,372         | 8,427         | 5,059         | 5,703         |      |     |     |     | 35,000         |
| UGI Electric                          | 0            | 0            | 19           | 88            | 89            | 114           | 76            | 87            |      |     |     |     | 473            |
| West Penn Power                       | 111          | 123          | 293          | 2,138         | 1,745         | 1,549         | 1,805         | 1,969         |      |     |     |     | 9,733          |
| <b>Total - Electric</b>               | <b>922</b>   | <b>1,507</b> | <b>2,203</b> | <b>37,790</b> | <b>38,348</b> | <b>38,111</b> | <b>33,341</b> | <b>38,249</b> |      |     |     |     | <b>190,471</b> |
| Columbia Gas                          | 3            | 6            | 19           | 2,244         | 1,856         | 1,950         | 1,572         | 1,365         |      |     |     |     | 9,015          |
| National Fuel                         | 0            | 0            | 0            | 1,486         | 1,116         | 1,243         | 1,137         | 1,053         |      |     |     |     | 6,035          |
| Peoples                               | 0            | 0            | 0            | 4,632         | 3,280         | 1,816         | 1,835         | 1,555         |      |     |     |     | 13,118         |
| Philadelphia Gas Works                | 0            | 0            | 0            | 8,287         | 5,127         | 5,010         | 5,924         | 4,617         |      |     |     |     | 28,965         |
| UGI Gas                               | 0            | 0            | 93           | 5,238         | 3,469         | 4,096         | 4,725         | 4,028         |      |     |     |     | 21,649         |
| <b>Total - Gas</b>                    | <b>3</b>     | <b>6</b>     | <b>112</b>   | <b>21,887</b> | <b>14,848</b> | <b>14,115</b> | <b>15,193</b> | <b>12,618</b> |      |     |     |     | <b>78,782</b>  |
| <b>Total (Electric &amp; Gas)</b>     | <b>925</b>   | <b>1,513</b> | <b>2,315</b> | <b>59,677</b> | <b>53,196</b> | <b>52,226</b> | <b>48,534</b> | <b>50,867</b> |      |     |     |     | <b>269,253</b> |
| Aqua Pennsylvania                     | 307          | 40           | 341          | 757           | 790           | 803           | 756           | 604           |      |     |     |     | 4,398          |
| Pennsylvania-American                 | 460          | 288          | 958          | 3,189         | 2,173         | 2,381         | 2,329         | 2,477         |      |     |     |     | 14,255         |
| Pittsburgh Water                      | 19           | 30           | 63           | 65            | 76            | 79            | 114           | 83            |      |     |     |     | 529            |
| <b>Water - Total</b>                  | <b>786</b>   | <b>358</b>   | <b>1,362</b> | <b>4,011</b>  | <b>3,039</b>  | <b>3,263</b>  | <b>3,199</b>  | <b>3,164</b>  |      |     |     |     | <b>19,182</b>  |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>1,711</b> | <b>1,871</b> | <b>3,677</b> | <b>63,688</b> | <b>56,235</b> | <b>55,489</b> | <b>51,733</b> | <b>54,031</b> |      |     |     |     | <b>288,435</b> |

\*\*Monthly numbers subject to change.

9/16/2026

## 2026 Reconnections\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

| Company                               | Jan          | Feb          | March        | April         | May           | June          | July          | Aug           | Sept | Oct | Nov | Dec | YTD Total      |
|---------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|------|-----|-----|-----|----------------|
| Duquesne Light                        | 114          | 258          | 257          | 3,349         | 3,299         | 2,458         | 2,775         | 2,929         |      |     |     |     | 15,439         |
| Met Ed                                | 197          | 267          | 382          | 3,821         | 3,584         | 3,312         | 3,315         | 3,654         |      |     |     |     | 18,532         |
| PECO                                  | 65           | 25           | 54           | 10,444        | 12,341        | 13,989        | 12,909        | 16,283        |      |     |     |     | 66,110         |
| Penelec                               | 112          | 129          | 197          | 2,107         | 2,046         | 1,908         | 1,685         | 1,374         |      |     |     |     | 9,558          |
| Penn Power                            | 18           | 33           | 49           | 548           | 501           | 393           | 293           | 408           |      |     |     |     | 2,243          |
| PPL                                   | 77           | 131          | 132          | 3,631         | 6,386         | 6,404         | 4,122         | 4,473         |      |     |     |     | 25,356         |
| UGI Electric                          | 0            | 0            | 5            | 33            | 62            | 66            | 57            | 60            |      |     |     |     | 283            |
| West Penn Power                       | 72           | 72           | 142          | 1,672         | 1,557         | 1,303         | 1,328         | 1,456         |      |     |     |     | 7,602          |
| <b>Total - Electric</b>               | <b>655</b>   | <b>915</b>   | <b>1,218</b> | <b>25,605</b> | <b>29,776</b> | <b>29,833</b> | <b>26,484</b> | <b>30,637</b> |      |     |     |     | <b>145,123</b> |
| Columbia Gas                          | 71           | 37           | 22           | 602           | 919           | 671           | 758           | 727           |      |     |     |     | 3,807          |
| National Fuel                         | 58           | 14           | 11           | 592           | 708           | 570           | 728           | 686           |      |     |     |     | 3,367          |
| Peoples                               | 148          | 39           | 24           | 2,167         | 2,854         | 1,533         | 1,482         | 1,313         |      |     |     |     | 9,560          |
| Philadelphia Gas Works                | 343          | 184          | 81           | 3,503         | 4,164         | 2,839         | 3,619         | 3,423         |      |     |     |     | 18,156         |
| UGI Gas                               | 221          | 112          | 72           | 1,947         | 1,937         | 1,868         | 2,461         | 2,511         |      |     |     |     | 11,129         |
| <b>Total - Gas</b>                    | <b>841</b>   | <b>386</b>   | <b>210</b>   | <b>8,811</b>  | <b>10,582</b> | <b>7,481</b>  | <b>9,048</b>  | <b>8,660</b>  |      |     |     |     | <b>46,019</b>  |
| <b>Total (Electric &amp; Gas)</b>     | <b>1,496</b> | <b>1,301</b> | <b>1,428</b> | <b>34,416</b> | <b>40,358</b> | <b>37,314</b> | <b>35,532</b> | <b>39,297</b> |      |     |     |     | <b>191,142</b> |
| Aqua Pennsylvania                     | 200          | 103          | 315          | 666           | 647           | 687           | 638           | 629           |      |     |     |     | 3,885          |
| Pennsylvania-American                 | 304          | 170          | 654          | 1,772         | 1,700         | 1,565         | 1,743         | 1,617         |      |     |     |     | 9,525          |
| Pittsburgh Water                      | 8            | 10           | 37           | 16            | 28            | 26            | 39            | 45            |      |     |     |     | 209            |
| <b>Water - Total</b>                  | <b>512</b>   | <b>283</b>   | <b>1,006</b> | <b>2,454</b>  | <b>2,375</b>  | <b>2,278</b>  | <b>2,420</b>  | <b>2,291</b>  |      |     |     |     | <b>13,619</b>  |
| <b>Total (Elec., Gas &amp; Water)</b> | <b>2,008</b> | <b>1,584</b> | <b>2,434</b> | <b>36,870</b> | <b>42,733</b> | <b>39,592</b> | <b>37,952</b> | <b>41,588</b> |      |     |     |     | <b>204,761</b> |

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