

Philadelphia Gas Works

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May 13, 2009

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Joanne P. Hanna vs. PGW, Docket No. C – 2009 – 2103710

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the complainant of her right to object to any part of this settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, which appears to read "Laureto A. Farinas", is written over a large, stylized blue circular flourish or swoosh that extends from the left side of the signature area.

Laureto A. Farinas, Esq.

Enclosure

cc: Ms. Joanna P. Hanna (Regular Mail)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)