



THOMAS T. NIESEN
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September 4, 2009

VIA ELECTRONIC FILING

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
P. O. Box 3265
Harrisburg, PA 17105-3265

In re: Formal Complaint Docket No. C-2009-2126547
Mildred Heile v. Reynolds Water Company

Rate Case Docket No. R-2009-2102464
Pennsylvania Public Utility Commission v. Reynolds Water Company

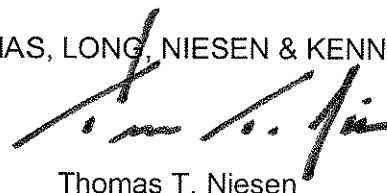
Dear Secretary McNulty:

We represent Reynolds Water Company ("Reynolds" or "Company") in the above matters which include the Formal Complaint of Mildred Heile at Complaint Docket No. C-2009-2126547 ("Heile Complaint") relating to Reynolds' general rate filing at Rate Case Docket No. R-2009-2102464. By Secretarial letter dated August 25, 2009, you formally served a copy of the Heile Complaint on us indicating by reference to 52 Pa. Code § 5.61(d) that the Complaint would be heard in conjunction with the Company's general rate proceeding at Rate Case Docket No. R-2009-2102464. No answer to the Heile Complaint is required by 52 Pa. Code § 5.61(d) unless directed by the Commission or the presiding officer. No filing direction has been issued by either the Commission or a presiding officer, and Reynolds, accordingly, is not planning on filing an answer to the Complaint unless later directed to do so. Please advise us if anything further is needed in regard to the matter.

Very truly yours,

THOMAS, LONG, NIESEN & KENNARD

By



Thomas T. Niesen

cc: Certificate of Service
Bradley R. Gosser, CPA

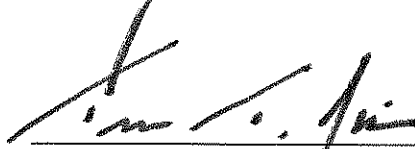
0909041-McNulty (Heile).wpd

CERTIFICATE OF SERVICE

I hereby certify that I have this 4th day of September, 2009, served a true and correct copy of the foregoing letter, upon the person and in the manner set forth below:

FIRST CLASS MAIL, POSTAGE PREPAID

Mildred Heile
526 Reynolds Road
Greenville, PA 16125

A handwritten signature in black ink, appearing to read "Thomas T. Niesen", written over a horizontal line.

Thomas T. Niesen
PA Attorney ID No. 31379