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September 22, 2009

**VIA E-FILING**

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Re: Linda Tolliver v. Pennsylvania-American Water Company  
Docket No. C-2009-2127972

Dear Secretary McNulty:

Enclosed for filing are an original and three copies of a Certificate of Satisfaction in the above-captioned matter, and a Certificate of Service. As you know, the Pennsylvania Public Utility Commission's Rules at 52 Pa. Code §5.24(b) provide as follows:

In lieu of the statement set forth in subsection (a), the respondent may certify to the Commission that it has satisfied the Complaint and that the Complainant has acknowledged satisfaction to the respondent. In such case, the respondent shall serve a copy of its certification upon the Complainant. Unless the Complainant objects to the certification within 10 days of its filing, the Complaint shall be withdrawn.

As legal counsel for Pennsylvania-American Water Company, I certify that the Company has satisfied the above-captioned Formal Complaint. Accordingly, the Company will not be filing an Answer. As evidenced by the enclosed Certificate of Service, a copy of this certificate has been served on the Complainant.

Very truly yours,

  
Susan Simms Marsh

cc: Linda Tolliver  
Judy Jordan  
Chief Administrative Law Judge Veronica A. Smith



**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

LINDA TOLLIVER :  
Complainant :  
v. : Docket No. C-2009-2127972  
PENNSYLVANIA-AMERICAN WATER :  
COMPANY, :  
Respondent :

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the participants listed below, in accordance with the requirements of §1.54:

**VIA OVERNIGHT MAIL**

Linda Tolliver  
404 Caldwell St.  
Clairton, PA 15025

Susan Simms Marsh  
Pa. Attorney I. D. 44689  
Pennsylvania-American Water Company  
800 West Hershey Park Drive  
Hershey, Pennsylvania 17033  
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Dated this 22<sup>nd</sup> day of September, 2009.