

**Philadelphia Gas Works**



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October 14, 2009

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

**RE: Stacey Hester v. PGW, Docket No. F – 2009 – 2104186**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, further Commission action in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a large, stylized blue circular flourish or swoosh that extends across the width of the signature area.

Laureto Farinas

cc: Stacey Hester (Regular Mail)  
Special Agent David Alexander (via e-mail)  
Hearing Scheduler (Via FAX)  
Linda Pereira (via PGW Mail)  
Anne Marie Cromley (via PGW Mail)