



November 16, 2009

**VIA E-FILING**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Earl McCarroll v. UGI Penn Natural Gas, Inc.,  
Docket No. C-2009-2090228**

Dear Secretary McNulty:

Please be advised that UGI Penn Natural Gas, Inc., has contacted the Complainant in the above-captioned proceeding for the purpose of attempting to settle the complaint, and has been informed that the Complainant has now installed an oil furnace and appears to be no longer interested in having natural gas service installed for his home.

A copy of this letter has been served on Mr. McCarroll.

Very truly yours,

Kent D. Murphy

A handwritten signature in black ink that reads "Kent D. Murphy". The signature is written in a cursive style with a large, stylized initial "K".

Counsel for UGI Penn Natural Gas, Inc.

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

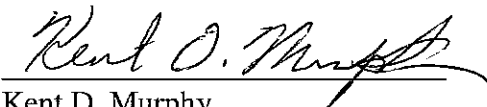
Earl McCarroll	:	
	:	
v.	:	
	:	Docket No. C-2009-2090228
UGI Penn Natural Gas, Inc.	:	

**CERTIFICATE OF SERVICE**

I hereby certify that I have, this 16th day of November, 2009, served a true and correct copy of the foregoing document in the manner and upon the persons listed below in accordance with requirements of 52 Pa. Code §1.54 (relating to service by a participant):

**VIA EXPRESS MAIL:**

Earl McCarroll  
203 West High Street  
Milford, PA 18337

  
Kent D. Murphy