

Philadelphia Gas Works



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November 24, 2009

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Ragan M. Livingston v. PGW, Docket No. C – 2009 – 2128971

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the telephonic hearing scheduled for January 5, 2010 in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a large, sweeping blue flourish that extends to the left and then curves back under the signature.

Laureto Farinas

cc: Ms. Ragan M. Livingston (Regular Mail)
Special Agent Eranda Vero (Via e-mail)
Hearing Scheduler (Via FAX)
Linda Pereira (PGW Mail)
Anne Marie Cromley (PGW Mail)