



Residential/Small Bus. Under 25kW Disclosure Statement for Electric Generation Suppliers

This is an agreement for electric generation service between BlueStar Energy Services, Inc. and <CUSTOMER NAME> located at <SERVICE ADDRESS>.

Background

- We at BlueStar Energy Services, Inc. are licensed by the Pennsylvania Public Utility Commission to offer and supply electric generation services in Pennsylvania. Our PUC license number is A-2009-2132755.
- We set the generation prices and charges that you pay. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.
- If you ask us, we can bill you directly for our service.
- Right of Rescission. You may cancel this agreement at any time before midnight of the third business day after receiving this disclosure.

Definitions

- Generation Charge. Charge for production of electricity.
- Transmission Charge. Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.
- Nonbasic Charges. <TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.

Terms of Service

1. (a) Basic Service Prices – Sample Language
 - You will pay 0.000 ¢ per kWh for electric generation service.
 - Electric transmission service will be billed at the same rate as your LDC. (Identify Customer's LDC).(b) Nonbasic Service Prices – *Itemize Nonbasic Services BlueStar is offering and their prices.*
 - <TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>
2. Length of Agreement - You will buy your electricity generation service for the above street address from BlueStar Energy Services, Inc. beginning <CONTRACT BEGIN DATE> through <CONTRACT END DATE>.
3. Special Terms and Conditions *List and explain all that apply.*
<TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.
4. Special Services – Provide explanation of price, terms and conditions, including advanced metering deployment, if applicable.
<TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.
5. Penalties, Fees and Exceptions - *List any that apply including a late payment charge. The print size for this section must be larger than the print in the rest of the agreement.*

<TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.
6. Cancellation Provisions
<TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.
7. Renewal Provision. – If this is a fixed term agreement with automatic renewal, explain the procedure here.
<TO BE INSERTED ON A CUSTOMER-BY-CUSTOMER BASIS>.
8. Agreement Expiration/Change in Terms - If you have a fixed term agreement with BlueStar and it is approaching the expiration date or if BlueStar proposes to change our terms of service, we will send you written notice in each of our last three bills or in separate mailings before either the expiration date or the effective date of the changes. We will explain your options in these three advance notices.
9. Dispute Procedures. Contact us with any questions concerning our terms of service. You may call the PUC if you are not satisfied after discussing your terms with BlueStar.

10. Contact Information

Generation Supplier Name:	<u>BlueStar Energy Services, Inc.</u>
Address:	<u>363 W Erie Street, Suite 700, Chicago, IL 60654</u>
Phone Number:	<u>866-258-3782</u>
Internet Address:	<u>www.bluestarenergy.com</u>

Electric Distribution Company Name:	<u>[Insert]</u>
Provider of Last Resort Name:	<u>[Insert]</u>
Address:	<u>[Insert]</u>
Phone Number:	<u>[Insert]</u>
Public Utility Commission (PUC) Address:	<u>P.O. Box 3265, Harrisburg, PA 17105-3265</u>
Electric Competition Hotline Number:	<u>1-888-782-3228</u>
Universal Service Program Name:	<u>[Insert]</u>
Phone Number:	<u>[Insert]</u>