

EXCEPTIONS OF Terra Fabec v. Duquesne Light Company
F-2009-2106998

I initially made contact with the Pennsylvania Utility Commission. They asked me not to contact them and assured me that they would contact me. After almost 1 year had passed, I finally contacted them in May 2009. Without any investigation, they immediately denied my formal complaint.

I requested for the Duquesne Light Co. to inspect my meter and mailed a money order in the amount of \$20.00 requested by Duquesne. They sent my money back to me because they did not have access to the apartment since we had moved. They then claimed that they had after all gained access into the basement to inspect. Duquesne Light Co. is claiming that my electric hot water heater had the potential to use the amount of electricity I supposedly used. My electric hot water heater is positioned on the locked side of the basement that only the landlord has access to, so, therefore the hot water heater was obviously never inspected for a foreign load situation. If all 8 units in my apartment building also have electric hot water heaters, then why is there bill still half as much as mine in comparison. And, when I turned the main breaker off in my apartment, the meter was still running extremely high. Wouldn't the main breaker switch also shut down the hot water heater?

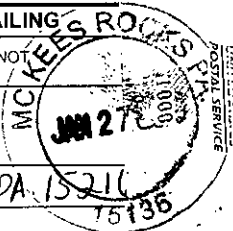
Thank you,
Terra Fabec



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JAN 27 2010

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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