

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122
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Legal Department
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February 3, 2010

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Delphine Matthews v. PGW, Docket No. C – 2008 – 2029557

Dear Secretary McNulty:

Pursuant to the Commission's Opinion and Order of December 4, 2009 in the above captioned matter, the Philadelphia Gas Works (PGW) hereby files information in support of its Certificate of Satisfaction deemed a Motion to Withdraw a Pleading.

In the interests of good customer relations, and in an effort to avoid further costs associated with continued litigation of the matter on remand, PGW reached a settlement with the Complainant. PGW reduced the terms of the settlement to writing and sent them to the Complainant, which is attached. Since that time, PGW implemented the terms of the settlement.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a blue, stylized gas flame graphic that is part of the PGW logo.

Laureto Farinas

cc: Anne Marie Cromley (PGW E-mail)
Linda Pereira (PGW E-mail)

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May 15, 2009

Ms. Delphine Matthews
2121 N. 17th Street
Philadelphia, PA 19121

RE: Delphine Matthews v. PGW, Docket No. C – 2008 – 2029557

Dear Ms. Matthews:

Pursuant to our telephone settlement conference on May 14, 2009, this letter confirms the settlement of the above captioned matter.

In complete settlement of all issues in this matter, the parties acknowledge and agree to the following:

1. This matter involves a request for a refund of an amount paid to PGW for the provision of gas service to the property located at 2232 N. Chadwick, Philadelphia, Pennsylvania (Service Address). That amount was paid to PGW in September 2007 from the proceeds of the sale of the of the Service Address.
2. In the interest of good customer relations, PGW will refund to you the amount of \$1,531.74.
3. As we discussed, the processing of the refund may take several weeks. You have requested that you come to PGW to pick up the refund check once it has been prepared rather than PGW sending it in the mail. I will contact you when the refund check is ready.
4. You have indicated that you are satisfied with the resolution of the above captioned matter.

If you need additional information about this matter, please contact me at my direct dial telephone number above. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized, dark grey or black swoosh that extends from the left side of the page towards the center.

Laureto Farinas

cc: Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)
Raquel Guzman, Esq.

CERTIFICATE OF SERVICE

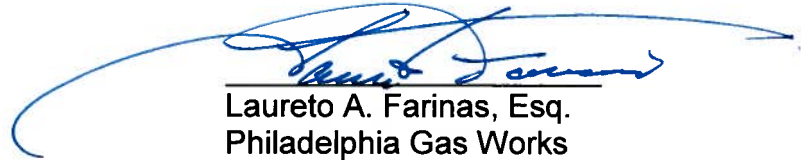
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Ms. Delphine Matthews
2121 N. 17th Street
Philadelphia, PA 19121

February 3, 2010



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Philadelphia Gas Works
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Philadelphia, PA 19122