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March 11, 2010

VIA E-FILE

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, Pennsylvania 17120

Re: Paulette Brown v. RCN Telecom Services, Inc.  
Docket Nos. F-2009-2142633, C-2009-2150014

Dear Secretary McNulty:

Attached is a Certificate of Satisfaction on behalf of RCN Telecom Services, Inc. ("RCN") in the above-referenced matter. This document has also been served on the parties of record as shown in the Certificate of Service.

If you have any questions, please contact me.

Very truly yours,

RYAN, RUSSELL, OGDEN & SELTZER P.C.



Matthew A. Totino

Enclosures

c: As per Certificate of Service  
Herbert R. Nurick

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PAULETTE BROWN	:	
	:	
v.	:	Docket No. F-2009-2142633
	:	
RCN TELECOM SERVICES, INC.	:	

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PAULETTE BROWN	:	
	:	
v.	:	Docket No. C-2009-2150014
	:	
RCN TELECOM SERVICES, INC.	:	

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**CERTIFICATE OF SATISFACTION**

AND NOW, RCN Telecom Services, Inc. ("RCN"), by and through its attorneys, Matthew A. Totino and Ryan, Russell, Ogden & Seltzer hereby files this Certificate of Satisfaction in the above-captioned actions, pursuant to Section 5.24 of the Pennsylvania Public Utility Commission's regulations, 52 Pa. Code § 5.24. In support thereof, RCN states as follows:

1. Complainant filed separate Formal Complaints against RCN at the above dockets.
2. RCN filed timely Answers and New Matter, individually, to both Complaints denying the material allegations contained therein.
3. RCN also filed a Motion to Consolidate both Complaints.

4. Pursuant to the Commission's Informal Resolution Conference Order, RCN reports that the parties entered into settlement discussions and have successfully achieved a mutually satisfactory resolution to the cases. Hence, all issues raised in the Formal Complaints have been resolved, and Complainant has indicated that she is satisfied and will not pursue the Complaints further.

5. The Complainant has authorized RCN to file this Certificate of Satisfaction.

6. By a copy of this Certificate, RCN is providing notice to Complainant of her right to object in writing within 10 days of the filing of this Certificate.

WHEREFORE, the parties to the above-captioned action respectfully request that this action be marked as satisfied and that the case be closed.

Dated: March 11, 2010

Respectfully submitted,



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Matthew A. Totino  
RYAN, RUSSELL, OGDEN & SELTZER P.C.  
800 North Third Street, Suite 101  
Harrisburg, PA 17102-2025

Counsel for RCN Telecom Services, Inc.

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Paulette Brown	:	
v.	:	Docket Nos. F-2009-2142633
RCN Telecom Services, Inc.	:	C-2009-2150014

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the relevant documents in accordance with the requirements of 52 Pa. Code § 1.54 et seq. (relating to service by a participant).

VIA FIRST CLASS MAIL

Paulette Brown  
3633 Margate Road  
Bethlehem, PA 18020



Dated: March 11, 2010

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Counsel for RCN Telecom Services, Inc.