



John McClain
624 Montgomery School Lane
Wynnewood, PA 19096
215-859-3467

F-2009-2146821

March 8, 2010

Via fax; 717-772-8284
Governor Edward Rendell
225 Main Capital Bldg.
Harrisburg, PA 17120

Secretary
Pennsylvania Public Utility Company
PO Box 3265
Harrisburg, PA 17105-3265

Peco Customer Service
215-841-6568

Via fax: 215-841-6816
215-568-3380
Exelon
Legal Department S23-1
2301 Market Street, PO Box 8699
Philadelphia, PA 19101

Via fax only 717-346-4325
Stacey Dill
Supervisor Public Utility Corporation
PO Box 3265
Harrisburg, PA 17105-3265

Re: TEN DAY SHUT OFF NOTICE/ 4626700608

Re: Improper billing account # 46267-00608

Re: Appeal PECO Electric Shut off account 27710-01502 on November 12, 2009
for refusal to pay for non existing gas service.

Dear Governor Rendell and Madam Secretary:

Please find attached hereto a copy of a PECO "TEN DAY SHUT OFF
NOTICE" in respect to my home at 624 Montgomery School Lane, Wynnewood,
PA. Be advised, this account has always been paid on time when billed properly.

On February 11, 2010 when I receive the then current bill, I immediately contacted PECO and wrote the PUC as well. Be advised that PECO had now transferred all disputed amount that are the subject of a PUC Complaint onto this bill and has now threaten to shut off my utilities at my residence if I do not pay the amount disputed with the PUC at 905 Black Rock Road. A copy of the current "Ten Day Shut Off Notice" is attached hereto.

Be advised when I received the bill from PECO on February 11, 2010, all disputed amounts in respect to PECO illegal and improper shut off of gas and electric at my home at 905 Black Rock Road, Gladwyne, PA that is the subject to an outstanding PUC complaint, was being applied to my second residence at 624 Montgomery School Lane, Wynnewood, PA and without any resolution.. When I called to speak with PECO, "Ameena" told me that because it was not an emergency as defined by PECO that she would not handle my complaint.

My complaint is simple. PECO has been illegally and improperly billing me for nonexistent gas use at my home at 905 Black Rock Road, Gladwyne, PA, for years. In retaliation for refusing to pay for nonexistent gas service, PECO without notice terminated all electric service at my home at 905 Black Rock Road, Gladwyne!!! That issue while supposedly under appeal with the PUC, appears to have fallen on deaf ears.

Now, PECO has attached all billing for the bills that are in dispute and for service that was disconnected at 905 Black Rock Road, Gladwyne, to my second residences at 624 Montgomery School Lane. Just as PECO did not consider it an emergency when they shut off the gas and then the electric at 905 Black Rock Road, they now do not consider relevant or an emergency to discuss the bill they have now sent in respect to 624 Montgomery School Lane.

PECO had no right to disconnect my gas or electric at my home!!! Furthermore, they do not have a right to transfer those bills for the non existent service under appeal to my present residence.

I ask and seek that the PUC act without delay my complaint for wrongful termination of gas and electric service at 905 Black Rock Road.

PECO has a history of improper billing for the non existence of gas service at my home at 905 Black Rock Road for years, that has been well documented. Each and every complaint filed with the PUC in respect to phantom gas billing at 905 Black Rock Road, has without notice to me, except for Jim Farley's most recent action, been closed without resolution..

Despite, Mr. Farley's determination in PECO's favor an appeal was timely filed. Yet, the gas company disconnected my gas service this past summer and my electric this fall and apparently allowed to continue to bill me for ongoing non existing gas service.

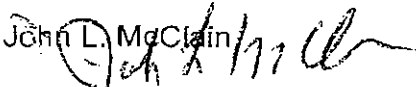
Upon receipt of PECO's shut off notice of my electric at 905 Black Rock Rd, I repeatedly contacted the PUC, to no avail! Apparently and without prior notice to me, on November 12, 2009, the PUC allowed PECO to shut off my electric for the non payment of PECO's ongoing billing of gas for phantom usage. When I contacted the PUC again and still could not get assistance, I contacted the governor's office who then sent me back to the PUC.

On December 12, 2009, I received from the PUC the forms I have now completed and returned. I wrote with emphasis "**I HEREBY APPEAL THE PUC'S DECISION TO ALLOW PECO TO SHUT OFF MY ELECTRIC ON NOVEMBER 12, 2009 AS A RESULT OF MY REFUSAL TO PAY ONGOING BILLING OF PHANTOM GAS USAGE.**"

My home at 905 Black Rock Road has been with gas or electric since November 12, 2009 (WHAT'S DOES IT TAKE FOR PECO TO CALL IT AN EMERGENCY???) and now being subject to mold because the dehumidifier is shut off and I believe the pipes in the property have now been frozen. **PECO HAS MALICIOUSLY and PURPOSEFULLY CAUSED MY HOME TO BE UNINHABITABLE!!!** With the PUC's implicit consent to shut off my utilities and failure to take prompt action to restore, my home that was worth in excess of 1.3 million, HAS NOW AS A RESULT OF PECO'S ILLEGAL CONDUCT BEEN REDUCED TO AN UNINHABITABLE STRUCTURE. **THE RESULTING LOSS TO PROPERTY AS A RESULT OF PECO'S ACTS, IS IN THE HUNDREDS OF THOUSANDS OF DOLLARS!**

Peco's current threat to turn off my utilities at my second home at 624 Montgomery School Lane if I do not pay for the billing for phantom use of gas at 905 Black Road that is the subject of a PUC Complaint, is offensive at best.

I ASK THE GOVERNOR TO ASSIST IN THIS MATTER AND NOT TO SIMPLY PASS IT BACK TO THE PUC!!!! THEY HAVE FAILED OR REFUSE TO ACT!!!!!!!!!!!!

John L. McClain


w/ attachments

cc Via fax only
PECO Regulatory Group; 215-568-3389

10-DAY SHUT OFF NOTICE (AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS) FOR PECO ENERGY CHARGES ONLY.

Account Number: 4626700608
For Service To: 624 MONTGOMERY SCH LA
Date Prepared: March 1, 2010

Past Due Amt: \$562.14
New Billing: \$0.00
Total Amount: \$562.14

Bridge
FAX
10:11
Charles

Your Gas/Electric Service May Be Shut Off!
Because your bill is past due, we will shut off the service to 624 MONTGOMERY SCH LA on or after 8:00 a.m. on March 15, 2010.

We will NOT shut off your gas/electric service if you do ONE of the following:

- Pay \$562.14 in full before March 15, 2010, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Show us a paid receipt for the past due amount.
- You may qualify for a payment agreement or special assistance programs. Call 1-888-480-1533 right away to provide us with household income and occupant information to determine your eligibility.
- If you dispute this balance or have other billing questions, please call our office at 1-800-494-4000.

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your gas/electric service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of \$562.14
- Deposit Past Due Amount of \$0.00
- Agreement Unbilled Balance \$0.00
- Total \$562.14*

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.
**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection charge of between \$70.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit amount based on your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off. phone certification must be followed by written certification within 7 days.
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 1-888-480-1533.
Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-888-480-1533. The service provider charge a convenience fee of \$3.50.

See other side for more information

When paying in person, please bring the entire bill

Monday through Friday 8:30 a.m. to 5:00 p.m.
1-888-480-1533

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.