

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Richard Ryan,
v.
Verizon Pennsylvania,
Inc.,
Initial Hearing

Docket No.: C-2009-2135745

Pages 1 - 29

Public Utility Commission
801 Market Street
Philadelphia, PA 19107

Monday, March 8, 2010
Commencing at 10:03 a.m.

BEFORE:

CYNTHIA W. FORDHAM, Administrative Law Judge

APPEARANCES:

ROBERT C. COHEN, Esquire
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Norristown, PA 19401
For the Complainant

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For the Respondent

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Reporter: Pamela Day

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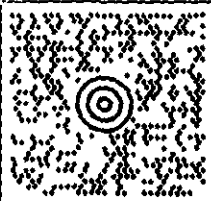
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