

March 24, 2010
C-009-2127566

Cheryl Cook
825 Dilgman St
Allentown, Pa 18102
610-435-2947

RECEIVED

MAR 25 2010

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

To The Commission:

I, Cheryl Cook, am writing this
"Exception" in reference to the
decision pertaining to the phone
hearing involving AT&T. I disagree
with the dismissal of the request
of evidence of the subpoena which
I sent in time to Michelle Painter.
She in fact did not pick up the
subpoena until well after the hearing
date (she ^{ordered} was to be there and
provide evidence). In my opinion she
did not show physically anything
that was requested on the subpoena
(as my father's subpoena - she just
addressed the situation by word of
mouth. I still am, as I did with

the subpoena, requesting some form
of testimonial evidence - written, tape,
contract or something - as actual
proof. (Instead of going by what she
said) I will repeat the question of
why Gabrielle (from Atlanta) told me
that her computer said that there
were 12 other people who have our
numbers (phone). And considering that
we've had someone put a block on
our phone (not us) but we also
had our phone number put on the
"do not call" list and a pass
code on our "caller ID" and
it was "broken through" - and I
was told again that other people
must have our numbers -
I would lean towards believing it!
I did not lie under oath!

Thank
Cheryl H. [Signature]

Please note that the subpoena was
sent certified Jan. 21, 2010. Post Office
received it Jan. 22, 2010. Mitchell - Painter over



EH 752477347 US



Customer Copy
Label 11-B, March 2004

UNITED STATES POSTAL SERVICE®

Post Office To Addressee

ORIGIN (POSTAL SERVICE USE ONLY)

PO ZIP Code 18101	Day of Delivery <input checked="" type="checkbox"/> Next <input type="checkbox"/> 2nd <input type="checkbox"/> 2nd Del. Day	Postage \$ 15.90
Date Accepted 1/21/10	Scheduled Date of Delivery Month 1 Day 22	Return Receipt Fee \$
Mo. 1 Day 21 Year 10	Scheduled Time of Delivery <input type="checkbox"/> Noon <input type="checkbox"/> 3 PM	COD Fee \$
Time Accepted 10:26 <input checked="" type="checkbox"/> AM <input type="checkbox"/> PM	Military <input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	Insurance Fee \$
Flat Rate <input type="checkbox"/> or Weight lbs. 2 ozs.	Int'l Alpha Country Code	Total Postage & Fees \$ 17.40
	Acceptance Emp. Initials CH	

DELIVERY (POSTAL USE ONLY)

Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		
Delivery Date	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		

CUSTOMER USE ONLY

PAYMENT BY ACCOUNT
Express Mail Corporate Acct. No. _____

WAIVER OF SIGNATURE (Domestic Mail Only)
Additional merchandise insurance is void if customer requests waiver of signature.
I wish delivery to be made without obtaining signature of addressee or addressee's agent (if delivery employee judges that article can be left in secure location) and I authorize that delivery employee's signature constitutes valid proof of delivery.

Federal Agency Acct. No. or Postal Service Acct. No. _____

NO DELIVERY
 Weekend Holiday Mailer Signature _____

FROM: (PLEASE PRINT) _____ PHONE () _____

[Handwritten address and return information]

TO: (PLEASE PRINT) _____ PHONE () _____

[Handwritten address]

ZIP + 4 (U.S. ADDRESSES ONLY. DO NOT USE FOR FOREIGN POSTAL CODES.)
22030 + _____

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In the Matter of:

Docket No. C-2009-2127566

Cheryl Zack v. AT&T Communications of Pennsylvania, LLC

SUBPOENA

To: AT&T Communications of PA, c/o Michelle Painter, Esquire, 13017 Dunhill Dr, Fairfax, VA 22030
(Name and Address)

Pursuant to the authority of this Commission under §§309, 331(d)(2) and 333(j) of the Public Utility Code:

1. YOU ARE ORDERED by the Commission to come to PA Public Utility Commission,
(place)
Office of Administrative Law Judge, 1103 State Office Building, 300 Liberty Avenue, Pittsburgh,
Pennsylvania, on TUESDAY, JANUARY 26, 2010, at 10:00 o'clock a m., in the above
(date)

case, to testify on behalf of the Complainant Cheryl Zack and to remain until excused;

2. And bring with you and produce the following: _____

A copy or copies of any tape, recording, transcript or notes of a conversation or conversations
between Complainant Cheryl Zack and an AT&T representative occurring on or about August 7 or 10,
2009, concerning a telephone bill in the amount of \$62.11 for the period of June 30-July 29, 2009.

This subpoena is issued and subject to the provisions of 52 Pa. Code §5.421 (with regard to issuance, notice, service and witness fees).

BY THE COMMISSION

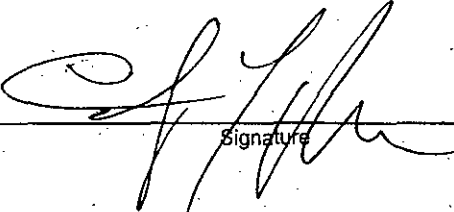
Date January 15, 2010

Conrad A. Johnson
Conrad A. Johnson
Administrative Law Judge

Commonwealth of Pennsylvania)
County of LEHIGH) SS:

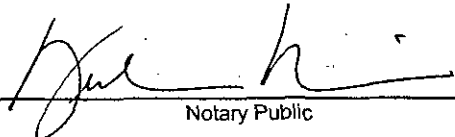
AFFIDAVIT OF SERVICE

Before me, the undersigned authority, personally appeared CHERYL L. ZACK
who, being duly sworn according to law, deposes and says that he/she served a true and correct copy
of the within SUBPOENA upon AT + T COMMUNICATIONS OF PA. by handing
the same to him/her at 13017 DUNHILL DRIVE, FAIRFAX VA. 22030 on
the 21ST day of JANUARY, 2010 1⁴⁵ at p.m.



Signature

Sworn to and subscribed before me
this 21ST day of JANUARY, 2010



Notary Public

NOTARIAL SEAL
JOHN ROSARIO, NOTARY PUBLIC
CITY OF ALLENTOWN
LEHIGH COUNTY, PA
MY COMMISSION EXPIRES MAY 27, 2011



EH238039298US



Addressee Copy

Label 11-B, March 2004

UNITED STATES POSTAL SERVICE®

Post Office To Addressee

Label Here:

ORIGIN (POSTAL SERVICE USE ONLY)			
PO ZIP Code 18101	Day of Delivery <input checked="" type="checkbox"/> Next <input type="checkbox"/> 2nd <input type="checkbox"/> 2nd Del. Day	Postage \$ 13.65	Return Receipt Fee \$
Date Accepted 3/25/10	Scheduled Date of Delivery Month 3 Day 26	Flat Rate <input type="checkbox"/> or Weight lbs. 8 ozs.	Insurance Fee \$
Mo. Day Year 3 25 10	Scheduled Time of Delivery <input checked="" type="checkbox"/> Noon <input type="checkbox"/> 3 PM	Total Postage & Fees \$ 13.65	Acceptance Emp. Initials EM
Time Accepted 10:46 <input checked="" type="checkbox"/> AM <input type="checkbox"/> PM	Military <input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	Int'l Alpha Country Code	

DELIVERY (POSTAL USE ONLY)		
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Mo. Day		
Delivery Attempt	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		
Delivery Date	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day		

CUSTOMER USE ONLY

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NO DELIVERY
 Weekend Holiday Mailer Signature

FROM: (PLEASE PRINT) PHONE ()

*John J. K...
855...
All... Pa 17105*

TO: (PLEASE PRINT) PHONE ()

*Secrets of the...
2nd Floor...
400...
All... Pa 17105*

ZIP + 4 (U.S. ADDRESSES ONLY. DO NOT USE FOR FOREIGN POSTAL CODES.)

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