



Duquesne Light

Our Energy...Your Power

411 Seventh Avenue
16th Floor
Pittsburgh, PA 15219

Tel 412-393-1541
Fax 412-393-1418
gjack@duqlight.com

Gary A. Jack
Assistant General Counsel

March 31, 2010

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

VIA OVERNIGHT MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

**Supplement No. 31 to Tariff Electric – PA. P.U.C. No. 24
Duquesne Light Company Consumer Education Plan for 2008-2012
Docket No. M-2008-2032278**

Dear Secretary McNulty:

Enclosed for filing please find an original and eight (8) copies of Supplement No. 31 to Duquesne Light Company's Tariff Electric, PA. P.U.C. No. 24 issued April 1, 2010, and proposed to become effective June 1, 2010 (Attachment C).

In addition, pursuant to Secretarial Letter dated November 14, 2008, at Docket No. M-2008-2032278, which accepted the initial Tariff Rider No. 1 – Consumer Education Surcharge and proposed rate for the Consumer Education Plan of Duquesne Light, please find enclosed for filing the original and four (4) copies of the reconciliation filing for this Rider's revenues and the program expenses for the calendar year 2009 (Attachment A). Duquesne's proposed Consumer Education Surcharge incorporates the 2010 Consumer Education budget and the above reconciliation.

The proposed surcharge reflects the budget to support the Company's plans for consumer education initiatives in 2010. The proposed budget is 28% higher than the original Commission-approved budget due to the Company initiating new consumer education programs for its C & I customers which it had not originally intended when it submitted its budget in 2008. These programs expand the Duquesne Light website to include a business section to communicate to C & I customers; create a business newsletter (similar to Service Line) that will be distributed to C & I customers; provide texting options for C & I customers; conduct approximately ten C & I Consumer Education Series, and provide energy saving opportunities by offering a C & I Apogee suite. These new programs are detailed in Attachment B. Duquesne believes these new C & I consumer education initiatives are worthwhile expenditures for 2010 and intends to evaluate their effectiveness in early 2011.



Secretary James J. McNulty

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March 31, 2010

Duquesne notes that its prior consumer education surcharge filing is also before the Commission. Initially that surcharge filing was rejected by Secretarial Letter dated May 28, 2009 based on insufficient materials having been provided by Duquesne to warrant recovery of all costs budgeted for 2009. Duquesne believes it has rectified the deficiency and has pending before this Commission a Petition for Reconsideration it filed on November 10, 2009 requesting reinstatement of the surcharge and recovery of expenditures.

Duquesne requests approval of the proposed surcharge, the reconciliation, and, to the extent needed, the revised budget. If you have any questions regarding the information contained in this filing, please feel free to contact me.

Sincerely yours,

Gary A. Jack
Assistant General Counsel

Enclosure

- c: Office of Consumer Advocate (w/enc.)
- Office of Small Business Advocate (w/enc.)
- Pennsylvania Utility Law Project (w/enc.)



SCHEDULE OF RATES

For Electric Service in Allegheny and Beaver Counties

(For List of Communities Served, see Pages No. 4 and 5)

Issued By

DUQUESNE LIGHT COMPANY

411 Seventh Avenue
Pittsburgh, PA 15219

Maureen L. Hogel

Senior Vice President and Chief Operating Officer

ISSUED: April 1, 2010

EFFECTIVE: June 1, 2010

NOTICE

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

THIS SUPPLEMENT INCREASES RATES IN AN EXISTING RIDER

See Page Two

LIST OF MODIFICATIONS MADE BY THIS TARIFF

INCREASE

Rider No. 1 – Consumer Education Surcharge

Sixth Revised Page No. 80
Cancelling Fifth Revised Page No. 80

Annual adjustment of the Company's Consumer Education Surcharge as required by the provisions of the Rider.

STANDARD CONTRACT RIDERS - (Continued)

RIDER NO. 1 – CONSUMER EDUCATION SURCHARGE

(Applicable to all Rates)

The Consumer Education Surcharge ("CES") is instituted as a cost recovery mechanism to recover the costs associated with implementing the Company's Consumer Education Plan. The CES has been added per Commission Order dated August 21, 2008, at Docket No. M-2008-2032278. The CES will be recomputed annually and filed, to be effective June 1 of each year, unless the new rate is such a small change as to warrant no change in rates. The CES shall be applied to all customers' bills. The CES process will reconcile actual consumer education costs with those calculated to be in base rates.

MONTHLY CES RATES

Tariff Rate Class	Monthly Surcharge Per Customer (cents)
Rate RS	13.00
Rate RH	13.00
Rate RA	13.00
Rate GS	25.00
Rate GM < 25 kW	25.00
Rate GM > 25 kW	29.00
Rate GMH < 25 kW	25.00
Rate GMH > 25 kW	29.00
Rates GL, GLH, L and HVPS	20.00
Rates AL, SE, UMS, SM, SH and PAL	0.00

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The CES, calculated independently for each customer class in this Tariff, shall be applied to all customers served under the Tariff. The CES shall be determined in cents per month in accordance with the formula set forth below and shall be applied to all customers served during any part of a billing month:

$$CES = [((CE - e) / (C * 12) * 100) - B] * [1 / (1 - T)]$$

- Where
- CES** = Consumer Education Surcharge, a fixed charge in cents per month, to be billed to each customer served under the applicable Tariff rate class.
 - B** = Consumer education costs calculated to be in base rates, in cents per month, for each customer class.
 - CE** = Projected annual consumer education costs in dollars for each customer class for the filing year.
 - C** = Projected average number of customers per customer class for the filing year.
 - e** = The net overcollection or undercollection of the consumer education program costs as computed for each customer class as of the end of the reconciliation year.

(I) - Indicates Increase

ISSUED: APRIL 1, 2010

EFFECTIVE: JUNE 1, 2010

ATTACHMENT A

Duquesne Light Company
 Rider No. 1 - Consumer Education Surcharge
 Calculation of Consumer Education Surcharge
 Proposed Surcharge Effective June 1, 2010

[a]	[b]	[c]	[d]	[e]	[f]	[g]	[h]	[i]	[j]	[k]	[l]	[m]	[n]	[o]		
e-Factor Calculation										e	CE-e	C	$\frac{(CE-e)*100}{C^{*12}}$	B	1 / (1-T)	CES
			[c]+[d]	[e]*[1-.059]	[f]-[g]	[h]-[i]		$[j]/[i]*100$		[k]-[l]						
Customer / (Rate Class)	2010 Budget	Actual Base Revenue (page 2)	Reconciliation Period Surcharge Revenue (1) (page 3)	Total Revenue	Reconciliation Period Revenue Less GRT	Actual Reconciliation Period Expense (2) (page 4)	Over/(Under) Collection e Factor	Total Projected Cost to Recover	Forecast Customers (3)	Total Monthly Charge Cents/Mo.	Base Monthly Charge Cents/Mo. (4)	Proposed Surcharge Cents/Mo.	PA GRT Factor 1/(1-.059)	Proposed Surcharge Inc. GRT Cents/Mo. (5)		
1 Residential (RS, RH, RA)	\$693,007	\$441,497	(\$214,573)	\$226,924	\$213,535	\$707,454	(\$493,919)	\$1,186,926	525,677	18.82	7.02	11.80	1.0627	13.00		
2 Small Commercial & Industrial (GS, GM, GMH) <25 kW	\$151,322	\$28,147	(\$28,420)	(\$273)	(\$257)	\$1,500	(\$1,757)	\$153,078	44,371	28.75	5.32	23.43	1.0627	25.00		
3 Small Commercial & Industrial (GM, GMH) >25 kW	\$47,318	\$6,548	\$1,705	\$8,252	\$7,766	\$1,000	\$6,766	\$40,553	10,310	32.78	5.32	27.46	1.0627	29.00		
4 Large Commercial & Industrial (GL, GLH, L, HVPS)	\$3,860	\$0	\$1,875	\$1,875	\$1,764	\$0	\$1,764	\$2,096	916	19.06	0.00	19.06	1.0627	20.00		
5 Lighting (AL, SE, SM, SH, PAL)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	2,016	0.00	0.00	0.00	1.0627	0.00		
6 Unmetered (UMS)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	5,507	0.00	0.00	0.00	1.0627	0.00		
7 Total	\$895,507	\$476,192	(\$239,413)	\$236,779	\$222,809	\$709,954	(\$487,145)	\$1,382,652	588,799							

- (1) Actual Consumer Education Surcharge revenue January 1, 2009 to December 31, 2009. Consumer Education Surcharge approved by Commission and effective November 19, 2008.
- (2) Actual Consumer Education Surcharge related expense for the period January 1, 2009 to December 31, 2009.
- (3) Forecast average monthly customers for 2010.
- (4) Base monthly charge included in rates, filed by the Company September 19, 2008 and approved by the Commission in the Secretarial letter dated November 14, 2008.
- (5) Rounded to the nearest whole cent for billing purposes.

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ATTACHMENT A

Duquesne Light Company
Rider No. 1 - Consumer Education Surcharge
Calculation of Base Revenue

A. Calculation of Base Revenue

	2009 Average Customers	Base Monthly Charge Cents/Mo.	Actual Base Revenue
1 Residential (RS, RH, RA)	524,094	7.02	\$441,497
2 Small Commercial & Industrial (GS, GM, GMH) <25 kW	44,090	5.32	\$28,147
3 Small Commercial & Industrial (GM, GMH) >25 kW	10,257	5.32	\$6,548
4 Large Commercial & Industrial (GL, GLH, L, HVPS)	914	0.00	\$0
5 Lighting (AL, SE, SM, SH, PAL)	6,950	0.00	\$0
6 Unmetered (UMS)	530	0.00	\$0
7 Total	586,834		\$476,192

B. Actual 2009 Customer Count by Month

Rate Class	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Average
8 RS	494,070	493,981	494,004	492,461	492,046	491,665	491,583	491,455	491,482	492,010	492,088	492,805	492,471
9 RH	27,793	27,993	28,051	27,973	27,941	27,968	27,967	28,006	28,002	28,066	28,212	28,355	28,027
10 RA	3,538	3,558	3,561	3,565	3,573	3,575	3,573	3,576	3,578	3,595	3,697	3,765	3,596
11 GS	21,934	21,998	21,997	22,019	22,050	22,035	22,057	22,096	22,186	22,257	22,288	22,330	22,104
12 GM<25	19,924	19,851	19,799	19,753	19,701	19,675	19,663	19,617	19,552	19,489	19,439	19,426	19,657
13 GM>25	9,259	9,245	9,247	9,244	9,232	9,239	9,229	9,225	9,218	9,202	9,201	9,227	9,231
14 GMH<25	2,332	2,330	2,331	2,331	2,332	2,332	2,318	2,318	2,326	2,331	2,329	2,337	2,329
15 GMH>25	1,036	1,036	1,035	1,033	1,030	1,029	1,021	1,018	1,020	1,016	1,019	1,019	1,026
16 GL	766	769	768	768	771	771	772	771	771	774	774	770	770
17 GLH	113	113	113	113	115	115	115	115	115	115	115	115	114
17 L	27	26	25	25	25	26	26	27	27	27	27	27	26
18 HVPS	3	3	3	3	3	3	3	3	3	3	3	3	3
19 AL	3	3	3	3	3	3	3	3	3	3	3	3	3
20 SE	1	1	1	1	1	1	1	1	1	1	1	1	1
21 SM	1,327	1,326	1,325	1,324	1,458	1,449	1,449	1,449	1,447	1,442	1,444	1,442	1,407
22 SH	30	30	30	30	29	29	29	29	29	29	29	29	29
23 PAL	5,541	5,538	5,540	5,501	5,500	5,501	5,489	5,485	5,491	5,507	5,509	5,511	5,509
24 MTS/UMS	518	521	523	524	528	531	531	533	535	536	539	537	530
25 Total	588,215	588,322	588,356	586,671	586,338	585,947	585,829	585,727	585,786	586,403	586,717	587,702	586,834

ATTACHMENT A

**Duquesne Light Company
Rider No. 1 - Consumer Education Surcharge
Summary of 2009 Actual Billed Surcharge Revenue**

A. Actual Surcharge Revenue by Month

	<u>Jan-09</u>	<u>Feb-09</u>	<u>Mar-09</u>	<u>Apr-09</u>	<u>May-09</u>	<u>Jun-09</u>	<u>Jul-09</u>	<u>Aug-09</u>	<u>Sep-09</u>	<u>Oct-09</u>	<u>Nov-09</u>	<u>Dec-09</u>	<u>2009 Total</u>
1 RS	\$9,881	\$9,490	\$10,265	\$9,882	\$9,823	(\$14,839)	(\$39,681)	(\$39,006)	(\$39,309)	(\$39,593)	(\$39,072)	(\$39,440)	(\$201,598)
2 RH	\$561	\$545	\$580	\$565	\$556	(\$821)	(\$2,317)	(\$2,161)	(\$2,237)	(\$2,308)	(\$2,181)	(\$2,267)	(\$11,485)
3 RA	\$71	\$68	\$75	\$72	\$71	(\$111)	(\$289)	(\$283)	(\$286)	(\$291)	(\$287)	(\$302)	(\$1,491)
4 GS	\$218	\$210	\$228	\$220	\$219	(\$1,042)	(\$2,440)	(\$2,397)	(\$2,423)	(\$2,452)	(\$2,420)	(\$2,449)	(\$14,527)
5 GM <25KW	\$204	\$188	\$205	\$195	\$184	(\$889)	(\$2,124)	(\$2,069)	(\$2,089)	(\$2,094)	(\$2,047)	(\$2,090)	(\$12,425)
6 GM =>25KW	\$2,934	\$2,961	\$3,241	\$3,081	\$3,052	\$1,029	(\$8,694)	(\$1,170)	(\$1,172)	(\$1,169)	(\$1,169)	(\$1,181)	\$1,744
7 GMH <25KW	\$24	\$22	\$25	\$23	\$22	(\$108)	(\$244)	(\$242)	(\$241)	(\$257)	(\$236)	(\$256)	(\$1,468)
8 GMH =>25KW	\$320	\$341	\$364	\$352	\$350	\$136	(\$1,244)	(\$132)	(\$130)	(\$131)	(\$133)	(\$132)	(\$39)
9 GL	\$314	\$303	\$325	\$315	\$315	\$152	(\$23)	(\$23)	(\$23)	(\$23)	(\$23)	(\$23)	\$1,585
10 GLH	\$46	\$45	\$48	\$46	\$47	\$23	(\$3)	(\$3)	(\$3)	(\$3)	(\$3)	(\$3)	\$234
11 L	\$11	\$11	\$10	\$11	\$11	\$2	(\$1)	(\$1)	(\$1)	(\$1)	(\$1)	(\$1)	\$51
12 HVPS	\$1	\$1	\$1	\$2	\$1	(\$0)	(\$0)	(\$0)	(\$0)	(\$0)	(\$0)	(\$0)	\$6
13 AL	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
14 SE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
15 SM	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
16 SH	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
17 PAL	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
18 UMS	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
19 Total	\$14,588	\$14,184	\$15,367	\$14,762	\$14,652	(\$16,467)	(\$57,060)	(\$47,487)	(\$47,915)	(\$48,322)	(\$47,571)	(\$48,143)	(\$239,413)

B. Actual Surcharge Revenue by Customer Class

20 Residential (RS, RH, RA)	(\$214,573)
21 Small Commercial & Industrial (GS, GM, GMH) <25 kW	(\$28,420)
22 Small Commercial & Industrial (GM, GMH) >25 kW	\$1,705
23 Large Commercial & Industrial (GL, GLH, L, HVPS)	\$1,875
24 Lighting (AL, SE, SM, SH, PAL)	\$0
25 Unmetered (UMS)	\$0
26 Total	(\$239,413)

ATTACHMENT A

**Duquesne Light Company
Rider No. 1 - Consumer Education Surcharge
Summary of 2009 Actual Expense**

A. Actual Expense by Month

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 Total
1 Newsletter	\$2,040	\$11,071	\$12,766	\$3,993	\$10,931	\$12,661	\$0	\$16,461	\$60	\$12,000	\$12,000	\$12,000	\$105,983
2 Home Energy Center	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$10,550	\$126,600
3 Customer Service Guides	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$20,000	\$0	\$0	\$0	\$20,000
4 Home & Garden Show	\$0	\$0	\$115,521	\$150	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$67,500	\$183,171
5 Speakers Team	\$3,034	\$4,060	\$5,388	\$2,340	\$2,072	\$6,390	\$2,290	\$1,740	\$1,960	\$1,750	\$1,750	\$1,750	\$34,524
6 Universal Services Outreach	\$750	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,555	\$51,050	\$51,050	\$106,405
7 Media Outreach	\$8,493	\$8,493	\$8,493	\$8,493	\$5,075	\$7,975	\$974	\$974	\$8,493	\$8,493	\$8,493	\$8,493	\$82,942
8 "Watt Do You Know" School Program	\$0	\$0	\$0	\$22,031	\$25,798	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$47,829
9 Subtotal - Residential	\$24,867	\$34,174	\$152,718	\$47,557	\$54,426	\$37,576	\$13,814	\$29,725	\$41,063	\$36,348	\$83,843	\$151,343	\$707,454
10 Governmental Relations Outreach	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,500	\$1,500
11 Media Outreach	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
12 Letter to C&I Customers >25KW	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,000	\$0	\$0	\$0	\$0	\$1,000
13 Subtotal - Small C&I	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,000	\$0	\$0	\$0	\$1,500	\$2,500
14 Large Customer Communications	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
15 Total	\$24,867	\$34,174	\$152,718	\$47,557	\$54,426	\$37,576	\$13,814	\$30,725	\$41,063	\$36,348	\$83,843	\$152,843	\$709,954

B. Actual Expense by Customer Class

16 Residential (RS, RH, RA)	\$707,454
17 Small Commercial & Industrial (GS, GM, GMH) <25 kW	\$1,500
18 Small Commercial & Industrial (GM, GMH) >25 kW	\$1,000
19 Large Commercial & Industrial (GL, GLH, L, HVPS)	\$0
20 Lighting (AL, SE, SM, SH, PAL)	\$0
21 Unmetered (UMS)	\$0
22 Total	\$709,954

1) Expanding the Duquesne Light website to include a business section to communicate to C&I customers

The Duquesne Light website design will be updated to include designated pages for "Your Business" and for "Your Home" to focus on particular customer segments. The business webpages will be designed to educate and communicate information about billing, payment options, energy efficiency, rates, new business, customer generation and so forth. It will provide a platform for C&I electronic newsletters, self serve functions and customer interaction.

Third party estimates received for navigation and system design are approximately \$40K

Other third party services will also be considered to develop messaging centers, meter usage statistic views, etc. Estimated costs associated for *those services* are approximately \$20K

2) Creating a business newsletter (similar to Service Line) that will be distributed to C&I customers

The newsletter will communicate rate increases/decreases to customers, articles about new and pending legislation, information about the C&I energy audit application (Apogee), events and workshops Duquesne Light will be participating in and so forth.

The newsletter will be provided as a bill insert. It will also be available online as part of our business center website.

It will be provided on a bi-annual basis to approximately 65,000 customers

Estimated production costs for two issues are approximately \$50K

3) Include texting options for C&I customers.

The intent is to provide Duquesne Light C&I customers (who own phones with texting options) the ability to see their account balance, bill due date, last payment amount, and if applicable, past due amount, disconnect status and reconnect amount. It would also allow them to request an extension of a few days for the due date of a bill, check on the status of a recent work order, receive alerts about outages, and see information on new services and latest updates.

Approximate set up costs \$5K

4) C&I Consumer Education Series

Duquesne Light participates in a number of local events providing literature and education on various topics including economic development, energy efficiency, governmental affairs and demand. Representatives are also available to answer general account related questions from customers.

It is anticipated that Duquesne will participate in approximately 10 speaking engagements in 2010

Estimated fees \$10K

5) C&I Apogee maintenance costs

The C&I Apogee suite allows commercial building operators, energy managers, and utility account representatives to identify significant energy saving opportunities for their facilities. The online audit and energy calculators allow customers to model energy pricing by business/building type. The CommercialEnergyLibrary™ presents what can be complex concepts in easy-to-understand explanations and examples, such as the difference between energy and demand, peak and non-peak demand, varying rate schedules, commercial and industrial energy technologies, and billing concepts. Understanding Demand offers an intuitive review of how and when most facilities typically use energy, and some suggestions about how that facility or business can save the most money on their bills.

Annual subscription costs \$48.5K

6) Mailing costs associated with written notification of changes and/or updates for C&I customers

Customer notifications will be included in the business newsletter whenever possible. However, if Duquesne Light needs to communicate a sudden change to C&I customers immediately, a separate written notification may be required.

Estimated mailing costs \$25K

ATTACHMENT B

ALLOCATE BASED ON TOTAL NUMBER OF CUSTOMERS			
Rate	GM, GM<25	GM, GMH>25	Large Customers
22,104	21,986	10,257	914
40%	40%	19%	2%
Share of Customers			
\$40,000	\$15,914	\$7,424	\$662
\$20,000	\$7,957	\$3,712	\$331
\$50,000	\$20,280	\$9,280	\$827
\$5,000	\$1,989	\$928	\$83
\$10,000	\$3,979	\$1,856	\$165
\$48,500	\$19,400	\$9,002	\$802
\$25,000	\$9,460	\$4,640	\$413
\$198,500	\$79,399	\$36,843	\$3,283
Budget	\$158,374	\$36,843	\$3,283
Customers	44,090	32,243	11,171
Average Monthly Surcharge	\$0.30	\$0.10	\$0.02

ALLOCATE BASED ON NUMBER OF DEMAND METERED CUSTOMERS			
Rate	GM, GMH<25	GM, GMH>25	Large Demand Meters
21,986	10,257	914	33,157
66%	31%	3%	100%
Share of Customers			
\$40,000	\$26,524	\$12,374	\$1,103
\$20,000	\$13,262	\$6,187	\$551
\$50,000	\$33,155	\$15,467	\$1,378
\$5,000	\$3,315	\$1,547	\$138
\$10,000	\$6,631	\$3,093	\$276
\$48,500	\$32,160	\$15,003	\$1,337
\$25,000	\$16,577	\$7,733	\$689
\$198,500	\$131,624	\$61,404	\$5,472
Budget	\$131,624	\$61,404	\$5,472
Customers	44,090	10,257	914
Average Monthly Surcharge	\$0.25	\$0.50	\$0.50

ASSIGN BASED ON PRODUCT DESCRIPTION.....			
Rate	GM, GMH<25	GM, GMH>25	Large
\$40,000	\$15,914	\$7,424	\$662
\$20,000	\$0	\$6,187	\$551
\$50,000	\$19,893	\$9,280	\$827
\$5,000	\$1,989	\$928	\$83
\$10,000	\$3,979	\$1,856	\$165
\$48,500	\$10,000	\$4,640	\$413
\$25,000	\$9,466	\$4,640	\$413
\$198,500	\$58,466	\$43,318	\$3,860

For Surcharge			
Budget	GM, GM<25	GM, GMH>25	Large
\$151,322	\$43,318	\$3,860	\$3,860
Customers	44,090	10,257	914
Average Monthly Surcharge	\$0.29	\$0.35	\$0.35

* Anticipating third party products purchased usage and provide additional messaging options/interaction with demand metered customers

* There are three applications included in the C&I suite. All customers will be able to use the calculators and audit tool. The other two applications are mainly for demand customers such as "Understanding Demand" and the "Commercial Energy Library" that goes into more detail citing differences between energy and demand and peak and non peak demand.

- 1) Expanding the Duquesne Light website to include a business section to communicate to C&I customers
- 2) Other third party services
- 3) Creating a business newsletter (similar to Service Line) that will be distributed to C&I customers.
- 4) Include texting options for C&I customers.
- 5) C&I Consumer Education Series
- 6) C&I Apogee maintenance costs
- 7) Mailing costs associated with written notification of changes and/or updates for C&I customers

UPS CampusShip: View/Print Label

1. **Print the label(s):** Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
2. **Fold the printed label at the solid line below.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. GETTING YOUR SHIPMENT TO UPS




Customers without a Daily Pickup

- o Schedule a same day or future day Pickup to have a UPS driver pickup all your CampusShip packages.
- o Hand the package to any UPS driver in your area.
- o Take your package to any location of The UPS Store®, UPS Drop Box, UPS Customer Center, UPS Alliances (Office Depot® or Staples®) or Authorized Shipping Outlet near you. Items sent via UPS Return ServicesSM (including via Ground) are also accepted at Drop Boxes.
- o To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.

Customers with a Daily Pickup

- o Your driver will pickup your shipment(s) as usual.

FOLD HERE

<p>GARY A. JACK 4123921541 DUQUESNE LIGHT 411 SEVENTH AVENUE, MAIL DROP PITTSBURGH PA 15219</p> <p>SHIP TO: JAMES J. MCNULTY, SECRETARY 000-000-0000 PA PUBLIC UTILITY COMMISSION 2ND FLOOR COMMONWEALTH KEYSTONE BUILDING 400 NORTH STREET HARRISBURG PA 17120</p>	<p>2 LBS PAK</p> <p>1 OF 1</p>	<p>PA 171 9-20</p> 	<p>UPS NEXT DAY AIR</p> <p>1</p> <p>TRACKING #: 1Z 0X8 71V 01 9001 9947</p> 
<p>BILLING: P/P</p> <p>Cost Center: 492</p>		<p>CS 12.0.23 W09270 99 04 01/2010</p>  <p>TM</p>	