

PPL ELECTRIC UTILITIES CORPORATION

Affiliate Support to PPL Electric
For the 12 Months Ended December 31,
(Thousands of Dollars)

Business Line	<u>2010</u>	<u>2009</u>	<u>Difference</u>
Information Services Department	\$ 23,196	\$ 21,480	\$ 1,716
External Affairs	1,204	1,191	13
Human Resources	6,838	6,895	(57)
Environmental Management	495	262	233
Financial Department	4,137	3,263	874
Supply Chain	852	602	250
Office of General Counsel	6,387	6,614	(227)
Risk Management	13,061	10,719	2,342
Auditing	145	115	30
Facilities Management	15,417	14,007	1,410
PPLSolutions	2,878	2,635	243
Total Direct Support	<u>74,610</u>	<u>67,783</u>	<u>6,827</u>
Total Indirect Support	48,520	47,256	1,264
Total Support	<u>\$ 123,130</u>	<u>\$ 115,039</u>	<u>\$ 8,091</u>

Explanations of major changes are:

Information Services Department \$1,716 - Primarily due to an increase in maintenance and service support of software, hardware, and information systems owned by PPL Electric.

Risk Management \$2,342- Increase due to \$2M adjustment of distribution line storm insurance premiums based on a study of historical storm damages, and an increase in overall insurable value for Electric Utilities facilities substations and service centers.

Facilities Management \$1,410 - Increase is due primarily to building support functions such as cleaning services, equipment and grounds maintenance, and supervision for PPL Electric buildings. The increase is also due to user requested work such as work group moves and rearrangements.

Total Indirect Support \$1,264 - Increase is due to a slight increase in overall Service group costs and an increase in Service Company depreciation expense allocated to PPL Electric.