

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

----- x  
:   
Gwendolyn Parham v. West : Docket No.  
Penn Power Company : C-2009-2122686  
Billing dispute :  
:   
:   
Initial telephone hearing :  
:   
----- x

Pages 1 through 57 Hearing Room No. 2  
Commonwealth Keystone Building  
Harrisburg, Pennsylvania

Thursday, March 18, 2010

Met, pursuant to notice, at 10:08 a.m.

BEFORE:

SUSAN D. COLWELL, Administrative Law Judge

APPEARANCES:

Gwendolyn Parham  
2651 95th Street  
East Elmhurst, New York 15012  
(Pro Se)

John L. Munsch, Esquire  
West Penn Power Company  
dba Allegheny Power  
800 Cabin Hill Drive  
Greensburg, Pennsylvania 15601  
(For Allegheny Power)

SECRETARY'S BUREAU  
PA PUC

2010 APR 12 PM 12:19

RECORDED

Commonwealth Reporting Company, Inc.

700 Lisburn Road  
Camp Hill, Pennsylvania 17011

**NO SCANNED IMAGES ARE  
AVAILABLE**

**COMPLETE TRANSCRIPT  
AND/OR EXHIBIT(S)  
MAY BE VIEWED IN THE  
COMMISSION'S  
FILE ROOM**