

RECEIVED

2010 APR 16 AM 9:08

PA P.U.C.
SECRETARY'S BUREAU

13241 St. Clair Drive
North Huntingdon, PA 15642

April 10, 2010

Janet L. Miller, Esquire
100 North Tenth Street
Harrisburg, PA 17101

Docket No. C-2009-2092601

Dear Ms. Miller:

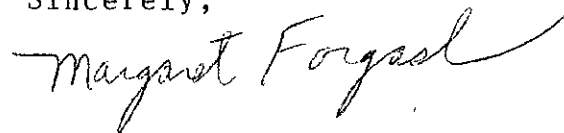
This is what I need on my telephone service:

1. All blockages removed from my phone service, To have the option of using whatever it is throughout the day.
2. To have access to long-distance, **even** though I now make these calls from my cell for free.
3. In addition to the Bethel Park area code which I already gave you, I will now be calling 412-973 along with that one. I want the cost of each to be supplied to me.
4. When calls are made to the above two numbers, I want them to be listed on my bill as to the costs and the dates. I do not want the cumulative list of charges without numbers being supplied for the same. I IN TURN WILL KEEP A COMPLETE RECORD AT MY END FOR COMPARISON.
5. I need to ^{NOT} have the jargon of the so-many names of the Verizon plans thrown at me. I find it to be quite overwhelming to me. Along with this I am not interested in what numbers fit various Pittsburgh zones, as you were asking your witness during our hearing. I HAVE NO REASON TO HAVE THIS INFORMATION INCLUDED IN MY OWN SITUATION. I USE NONE OF THEM!
6. I need to know if a Monroeville number of 412-823 is a charge to me.
7. I want the long listing of telephone numbers that you send to my home stopped immediately. THEY MEAN NOTHING TO ME. My life consists of SO MUCH MORE THAN SITTING DOWN REVIEWING THESE LONG LISTS YOU CONSTANTLY PROVIDE. DO THEY MEAN ANYTHING ON MY OWN SITUATION, OR ARE THEY BEING PROVIDED ONLY FOR THE SO-CALLED DRAMA?

PAGE TWO

8. I am no longer willing to address matters of the original promotion. Charges have already been credited back to me. THIS PROMOTION WAS NOTHING MORE THAN A FRAUD, AND WILL BE TREATED AS SUCH!
9. I want to be supplied with the cost of having Call-Waiting placed on my line.
10. I want to be quoted the price of Unlimited Director-Assistance.

Sincerely,



Margaret Forgash

724-863-1382

cc: Honorable Mark A. Hoyer
Secretary James J. McNulty

Margaret Forgash

13241 Saint Clair Dr.
N. Huntingdon, PA 15642

PITTSBURGH PA 152

14 APR 2010 PM 3 T

USA
FIRST CLASS
PAID
PITTSBURGH PA



Comm. Keystone Bldg.
400 North St.
Filing Room
(2 North)

James J. McNulty, Secretary

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

171053265

