



Orange & Rockland  
a conEdison, inc. company

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April 16, 2010

Honorable James J. McNulty  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Attention: Secretary James J. McNulty

Re: First Quarter 2010 Quarterly Report for Pike County Light and Power  
PUC Docket No. L-00030161; Rulemaking Re Amending Electric  
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary McNulty:

Pike County Light & Power Company ("Pike") hereby submits six copies of its First Quarter 2010 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

John Muir  
Section Manager  
Electric Reliability Support  
Pike County Light and Power  
(Orange and Rockland Utilities)

Enclosures

cc:  
Mr. Irwin A. Popowsky  
Office of Consumer Advocate  
555 Walnut Street  
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.  
Office of Small Business Advocate  
300 N. Second Street, Suite 1102  
Harrisburg, PA 17101

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

First Quarter 2010

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.**

### **1<sup>st</sup> Quarter 2010 Major Events**

<b>Date</b>	<b>Time</b>	<b>Circuit</b>	<b>Cause</b>	<b>Duration</b>	<b>Customers Affected</b>	<b>Cust Min of Interruption</b>
1/25/2010	10:01:00	L7-6-34	Rain, high Wind	Various	1,685	276,811
2/25/2010	17:15:00	6-8-13, L7-6-34, 104-1-13, 104-3-13	Heavy, wet snow	Various	785	284,356
3/13/2010	9:09:00	6-8-13, L7-6-34	Rain, high wind	Various	1,758	777,021

Requests to exclude the above interruptions from our reliability performance measurements were submitted in a timely manner. Five (5) interruptions associated with the February 25<sup>th</sup> event were subsequently denied. PCL&P has respectfully appealed this denial on the basis that all of the events that were submitted for approval were the direct result of the storm, and should be treated as a single event. This will significantly skew PCL&P's proper and representative performance for its Restoration (CAIDI) and Duration (SAIDI) goals that the Commission measures reliability performance by, and holds the Company accountable for. In fact, the denial of the outages from February 25 – 27 will result in PCL&P failing to meet the 12-month CAIDI goal for 2010, and, most likely, the three-year goals for the next three years. Through March, the rolling 12-month CAIDI will increase to 282 minutes from 208 minutes, well above the Company's Standard of 235 minutes. The 3-year rolling CAIDI will increase from 190 minutes to 217 minutes, 25 minutes above the Standard.

### **1<sup>st</sup> Quarter 2010 Pre-Arranged Outages**

<b>Date</b>	<b>Time</b>	<b>Circuit</b>	<b>Cause</b>	<b>Duration</b>	<b>Customers Affected</b>	<b>Cust Min of Interruption</b>
2010/01/10	07:58:00	L07-06-34	Add new Step-down bank	2.4 - 2.65 hrs.	17	2,463

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

### Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2009	2 <sup>nd</sup> Qtr	4,468	55	1,798	385,394
2009	3 <sup>rd</sup> Qtr	4,469	55	2,034	444,030
2009	4 <sup>th</sup> Qtr	4,470	56	2,666	475,501
2010	1 <sup>st</sup> Qtr	4,470	50	2,372	492,668
2010 *	1st Qtr *	4,470	55 *	2,569 *	724,104 *

\* Adjusting for the 5 incidents that were denied for exclusion, pending appeal.

### Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (Min)	Duration SAIDI (Min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Qtr	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2009	2 <sup>nd</sup> Qtr	0.40	214	86
2009	3 <sup>rd</sup> Qtr	0.46	218	99
2009	4 <sup>th</sup> Qtr	0.60	178	106
2010	1 <sup>st</sup> Qtr	0.53	208	110
2010 *	1st Qtr *	0.57 *	282 *	162 *

\* Adjusting for the 5 incidents that were denied for exclusion, pending appeal.

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Customer Minutes of Interruption	
	12-Month	% of Total	12-Month	% of Total	12-Month	% of Total
Tree Contact	35	70.0%	1,794	75.6%	388,309	78.8%
Equipment Failure	8	16.0%	318	13.4%	25,863	5.2%
Lightning	2	4.0%	197	8.3%	72,937	14.8%
Animal Contact	3	6.0%	61	2.6%	5,224	1.1%
Overload	1	2.0%	1	0.0%	181	0.0%
Unknown / Other	1	2.0%	1	0.0%	154	0.0%
Work Error	-		-		-	
Non-Comp. Accidents	-		-		-	
Customer Problem	-		-		-	
<b>All Causes</b>	<b>50</b>	<b>100.0%</b>	<b>2,372</b>	<b>100.0%</b>	<b>492,668</b>	<b>100.0%</b>
Tree Contact *	40 *		1,991 *		619,745 *	

\* Adjusting for the 5 incidents that were denied for exclusion, pending appeal.

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**2 Your Internal Billing Reference** **58000001013A16**

**3 To**

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FedEx 2Day Second business day. \* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

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