
COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE

11.6.1 GENERAL

The following provisions apply to all CENTREX SERVICE offerings unless otherwise indicated under the specific service offering.

For dial or manual access arrangements Foreign Exchange mileage charges apply, but no Special Services local channel charge is applicable.

Station mileage charges apply for each station line at all locations more than one airline mile from the serving central office or extension of such central office via a remote switching vehicle for that location.

For identification per Compatible Special Services group of toll and Measured Local Use calls placed over Compatible Special Services, the monthly rate and product/service charge for an unrestricted main station line applies per Compatible Special Services group so arranged.

Special Services Termination (terminal) charges apply to all Compatible Special Services extended to both other Centrex and non-Centrex locations of the same Customer.

Incoming access from FX and Toll Free Service lines is furnished on attendant consoles, where provided. Access may also be provided to designated attendant and non-attendant Centrex lines.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE

A. GENERAL

Basic Centrex service is provided where facilities are available and consists of the following features.

- | | |
|--|--|
| Add-On Conference - All Calls | Dial Call Waiting - Selective |
| Attendant Consoles(1) | Direct Inward Dialing |
| Attendant Switchboards(2) | Direct Outward Dialing |
| Automatic Callback Calling | Directed Call Pickup-Barge In or Non-Barge In |
| Call Forwarding - Busy Line | Distinctive Ringing and Distinctive Call Waiting Tone |
| Call Forwarding - Busy Line and Don't Answer | Intercept to Attendant or Common Call |
| Call Forwarding - Don't Answer Forwarding - Variable | Recorded Announcement |
| Call Hold | Line Answer - Any Station (where console is furnished) |
| Call Pickup | Station Line Hunting |
| Call Transfer - Individual - All Calls | Station Line Identification |
| Call Waiting - Originating | Station-to-Station Calling |
| Call Waiting - Terminating | System Speed Calling |
| Consultation Hold - All Calls | Touch-Tone |

NOTES:

- (1) New installations furnished only to extent of existing stock.
- (2) Not available for new installations or additions. Maintenance replacements furnished only to the extent of available stock.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES

Charges specified in this or other Sections of this Tariff apply, as appropriate, in addition to the following rates and charges.

| | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|--|---------------------|
| Centrex Common Equipment, per system | | |
| Up to 20 station lines | \$300.00 (1) | \$26.65 |
| 21 to 50 station lines | \$500.00 (1) | \$53.30 |
| 51 to 100 station lines | \$750.00 (1) | \$80.00 |
| More than 100 station lines | \$1,000.00 (1) | \$106.60 |

NOTE:

- (1) Only one Product/Service Charge applies when a Centrex system is initially installed. This charge does not apply when it is necessary to apply the appropriate monthly charge due to changes in system main station line capacity.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

| | Product/ Service Charge | Monthly Rate Intercommunication Charge(1) (Applies in Addition to Exc. Acc. Chg.) | Exchange Access Charge | Total |
|--|-------------------------------|---|------------------------------|---------|
| Main Station Lines(2) (Unrestricted, Partially Restricted and Fully Restricted) | | | | |
| Measured First 100 Station Lines, each | \$45.00 | \$13.95 | \$2.05 | \$16.00 |
| Additional Station Lines, each | \$45.00 | \$10.75 | \$1.05 | \$11.80 |
| Flat(3) First 100 Station Lines, each | \$45.00 | \$13.95 | \$6.35 | \$20.30 |
| Additional Station Lines, each | \$45.00 | \$10.80 | \$4.20 | \$15.00 |
| Bridged Station Lines(4) | | | | |

NOTES:

- (1) The amount shown includes the applicable Interstate Centrex Line Cost Charge as specified in the Verizon Tariff F.C.C. No. 1.
- (2) Includes main stations and station lines, restricted or unrestricted. The main station line rate applies to bridged station lines at premises other than the premises of the associated main station line or when duplicate service is provided.
- (3) Not available for new Centrex systems or existing measured rated Centrex systems.
- (4) The rate for a main station line applies when bridged to a different premises or when duplicate service is provided.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

| <u>Additional Charges</u> | <u>Monthly Rate Intercommunication Charge</u> |
|--|---|
| Station Mileage Charges - For each Centrex Main Station Line located over 1 Airline Mile from the serving central office or extension of such central office via a remote switching vehicle | |
| Per quarter mile for each Centrex main station line located between 5 - 10 quarters (inclusive) from the serving central office or extension of such central office via a remote switching vehicle | \$1.10 |
| For each Centrex main station line located beyond 10 quarters from the serving central office or extension of such central office via a remote switching vehicle, a fixed mileage rate is applicable | \$11.70 |

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

| | Product/Service Charge | Monthly Rate |
|---|---------------------------|--------------|
| Discrete Identification of incoming FX, Toll Free Service, Feature Group A, and Feature Group B lines per group of lines arranged | \$25.00 (1) | \$26.65 (2) |

FACILITY TERMINATIONS

FX, Feature Group A, and Feature, Group B
 TERMINATIONS

| | | |
|---|---------|---------|
| One-Way FX, Feature Group A, and Feature Group B per line terminating in the Centrex system | \$50.00 | \$27.15 |
| Two-Way FX, Feature Group A, and Feature Group B per line terminating in the Centrex system | \$50.00 | \$27.15 |

NOTES:

- (1) This charge does not apply if this feature is installed at the same time as the FX, Toll Free Service, Feature Group A, or Feature Group B line is installed.
- (2) The charges for a Centrex main station line apply per line arranged, in addition to this charge.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

| | Product/Service Charge | Monthly Rate |
|--|------------------------|--------------|
| SPECIAL SERVICES TERMINATIONS (TIE LINES AND ACCESS LINES)(1)(2) | | |
| Basic Special Services Termination (BSST) is used for connection to a distant switching system that requires a cut through (dial-through) mode of operation per line terminating in the | | |
| Centrex system (one way incoming) (one way outgoing) (two way) | \$50.00 | \$36.20 |
| Advanced Special Services Termination (ASST) is used for connection to a distant switching system that requires automatic identification of the calling line and a cut through (dial-through) mode of operation per line terminating in the Centrex system | \$50.00 | \$83.00 (3) |
| Basic Senderized Special Services Termination (BSSST) is used for connection to a distant switching system that requires a senderized (store and forward) mode of operation per line terminating in the Centrex system | \$50.00 | \$32.80 |

NOTES:

- (1) Changes and rearrangements in the functional operation of the facility termination may be made without incurring any termination liabilities.
- (2) Tie line channel charges apply in addition to termination liabilities.
- (3) A Service Establishment charge of \$160.00 applies only once to each Centrex Customer when an Advanced Special Services Termination (ASST) is provided for the first time.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-------------------------------|---------------------|
| DIGITAL FACILITY TERMINATION (DFT) | | |
| Digital Facility Termination is used for connection of a 1.544 Megabits per Second (Mbps) High Capacity Channel to a Centrex System. | | |
| One Digital Facility Termination is required for each 1.544 Mbps High Capacity Channel for the connection of up to 24 voice grade channels terminating directly in a Centrex Central Office Service system. | | |
| Per Digital Facility Termination | | |
| - Initial | \$1,850.00 | \$957.00 |
| - Additional (1) | \$1,850.00 | \$702.00 |

NOTE:

- (1) The additional Digital Facility Termination monthly rate and Product/Service charge apply to 1.544 Mbps High Capacity Channels installed between the same locations as the initial 1.544 Mbps Channel.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

1. Feature Processing Service Charge

A Feature Processing Service Charge applies for each service order required to execute a Customer's request for any change, i.e., add, drop, change or rearrange features of existing Centrex lines.

| Feature Processing Service Charge | Nonrecurring Charge |
|--|------------------------|
| Change 6 or less appearances of Features on a service order | \$50.00 (1) |
| Change more than 6 appearances of features on a service order | \$100.00 (1) |

In addition to the Feature Processing Service Charge, a charge of \$1.00 per line applies for changing the appearances of existing lines in all Centrex Central Office systems at the Customer's request.

A change of line appearance includes:

- changes in telephone numbers
- changes from one pattern of restriction to another
- change unrestricted to restricted or vice versa
- changes in hunting arrangements
- adding features
- dropping features
- changing features
- any combination thereof when the work is performed at the same time on the same line
- changing a Centrex line from loop start to ground start and vice versa.

NOTE:

- (1) The Feature Processing Service Charge is not applicable when changes are made to existing lines at the same time on the same service order when 4 or more new Centrex main station lines are installed. However, the \$1.00 per line is applicable.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

2. Line Connection Product/Service Charges

A \$45.00 product/service charge applies to each Centrex station line when it is moved to a different demarcation point at the Customer's request.

A \$25.00 product/service charge applies to each Centrex station line added to an existing system as part of a conversion from a residence-rated Educational Institution or Hospital Centrex station line or from a station line of another entire Centrex system, when no premises visit is required to perform the work and when ordered in groups of 100 or more station lines, per occasion.

3. Bulk Partial Disconnection/Reconnection Charge Option for Educational Institutions

In lieu of product/service line connection charges, a non-recurring charge of \$10.00 will apply for each station line disconnected and reconnected under the conditions of this option, when this charge is less than the applicable product/service charges.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

3. Bulk Partial Disconnection/Reconnection Charge Option for Educational Institutions, (Cont'd.)

To qualify for treatment under this bulk partial disconnection/reconnection charge option, station lines must be part of an educational institution's Centrex system, must serve the students in their living quarters under the ownership or control of the institution and must be disconnected on a group basis for no longer than a maximum of 120 consecutive calendar days within a 12 month period. The stations must be reconnected within this 120 day period. A full product/service line connection charge will apply to station lines reconnected after this period. One hundred (100) or more Centrex station lines constitute a group for this purpose. For station lines which are bulk disconnected/reconnected, line swapping via the Centrex Customer Change Feature is not permitted. To initiate line swapping, Telephone Company service orders are required and appropriate tariff charges apply.

Centrex station lines may be disconnected as part of one group and reconnected as part of another group provided that all station lines of a group are ordered, disconnected or reconnected at one time and meet the above conditions.

No referral service will be provided on station lines disconnected on this basis.

The bulk partial disconnect/reconnect charge will apply at the time the affected station lines are reconnected. No monthly rate will be applicable for station lines included under this arrangement while disconnected.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

4. Main Station Lines

a. Provision I: Price Predictability Contracts

| | <u>Monthly Rate (1)</u> | | | |
|--------------------|-------------------------|----------|--------------|------------------|
| <u>COMPONENTS:</u> | <u>A (2)</u> | <u>B</u> | <u>C (3)</u> | <u>Total (2)</u> |
| Measured: | | | | |
| - 4 year | | | | |
| 1st 100, each | \$10.40 | \$3.25 | \$1.30 | \$14.95 |
| Over 100, each | \$6.15 | \$4.15 | \$0.35 | \$10.65 |
| - 5 year | | | | |
| 1st 100, each | \$10.35 | \$3.25 | \$1.30 | \$14.90 |
| Over 100, each | \$6.10 | \$4.15 | \$0.35 | \$10.60 |
| - 6 year | | | | |
| 1st 100, each | \$10.30 | \$3.25 | \$1.30 | \$14.85 |
| Over 100, each | \$6.05 | \$4.15 | \$0.35 | \$10.55 |
| - 7 year | | | | |
| 1st 100, each | \$10.25 | \$3.25 | \$1.30 | \$14.80 |
| Over 100, each | \$6.00 | \$4.15 | \$0.35 | \$10.50 |
| - 8 year | | | | |
| 1st 100, each | \$10.20 | \$3.25 | \$1.30 | \$14.75 |
| Over 100, each | \$5.95 | \$4.15 | \$0.35 | \$10.45 |
| - 9 year | | | | |
| 1st 100, each | \$10.15 | \$3.25 | \$1.30 | \$14.70 |
| Over 100, each | \$5.90 | \$4.15 | \$0.35 | \$10.40 |

NOTES:

- (1) Product/Service charges, Centrex Common Equipment charges and Centrex-Station Mileage charges apply in addition to the monthly rate.
(2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
(3) Exchange Access subject to Federal Excise Tax.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

4. Main Station Lines, (Cont'd.)

a. Provision I: Price Predictability Contracts, (Cont'd.)

| <u>COMPONENTS:</u> | <u>A (2)</u> | <u>Monthly Rate (1)</u> | | <u>Total (2)</u> |
|--------------------|--------------|-------------------------|--------------|------------------|
| | | <u>B</u> | <u>C (3)</u> | |
| Measured: | | | | |
| - 10 year | | | | |
| 1st 100, each | \$10.10 | \$3.25 | \$1.30 | \$14.65 |
| Over 100, each | \$5.85 | \$4.15 | \$0.35 | \$10.35 |

NOTES:

- (1) Product/Service charges, Centrex Common Equipment charges and Centrex-Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

4. Main Station Lines, (Cont'd.)

a. Provision I: Price Predictability Contracts, (Cont'd.)

| <u>COMPONENTS:</u> | <u>A</u> (2) | <u>Monthly Rate</u> (1) | | <u>Total</u> (2) |
|--------------------|--------------|-------------------------|--------------|------------------|
| | | <u>B</u> | <u>C</u> (3) | |
| Flat:(4) | | | | |
| - 4 year | | | | |
| 1st 100, each | \$11.50 | \$3.90 | \$3.85 | \$19.25 |
| Over 100, each | \$6.15 | \$6.60 | \$1.15 | \$13.90 |
| - 5 year | | | | |
| 1st 100, each | \$11.45 | \$3.90 | \$3.85 | \$19.20 |
| Over 100, each | \$6.10 | \$6.60 | \$1.15 | \$13.85 |
| - 6 year | | | | |
| 1st 100, each | \$11.40 | \$3.90 | \$3.85 | \$19.15 |
| Over 100, each | \$6.05 | \$6.60 | \$1.15 | \$13.80 |
| - 7 year | | | | |
| 1st 100, each | \$11.35 | \$3.90 | \$3.85 | \$19.10 |
| Over 100, each | \$6.00 | \$6.60 | \$1.15 | \$13.75 |
| - 8 year | | | | |
| 1st 100, each | \$11.25 | \$3.90 | \$3.85 | \$19.00 |
| Over 100, each | \$5.95 | \$6.60 | \$1.15 | \$13.70 |
| - 9 year | | | | |
| 1st 100, each | \$11.25 | 3.90 | \$3.85 | \$19.00 |
| Over 100, each | \$5.90 | \$6.60 | \$1.15 | \$13.65 |

NOTES:

- (1) Product/Service charges, Centrex Common-Equipment charges and Centrex Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.
- (4) Not available for new Centrex Systems or existing measured rated Centrex Systems.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

4. Main Station Lines, (Cont'd.)

a. Provision I: Price Predictability Contracts, (Cont'd.)

| <u>COMPONENTS:</u> | <u>A (2)</u> | <u>Monthly Rate (1)</u> | | <u>Total (2)</u> |
|--------------------|--------------|-------------------------|--------------|------------------|
| | | <u>B</u> | <u>C (3)</u> | |
| Flat:(4) | | | | |
| - 10 year | | | | |
| 1st 100, each | \$11.25 | \$3.90 | \$3.85 | \$19.00 |
| Over 100, each | \$5.85 | \$6.60 | \$1.15 | \$13.60 |

NOTES:

- (1) Product/Service charges, Centrex Common-Equipment charges and Centrex Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.
- (4) Not available for new Centrex systems or existing measured rated Centrex systems.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.2 BASIC CENTREX SERVICE, (Cont'd.)

B. RATES AND CHARGES, (Cont'd.)

4. Main Station Lines, (Cont'd.)

b. Provision II: Price Stability Contracts

| | <u>Monthly Rate (1)</u> | | |
|-------------------------|--|----------------------------------|------------------|
| | Intercom- munication Charge (2) (applies in addition to Exc. Acc. Chg.) | Exchange Access Charge (3) | <u>Total (2)</u> |
| <u>Measured:</u> | | | |
| Sixty (60) Month | | | |
| 1st 100 Station Lines | \$13.60 | \$1.30 | \$14.90 |
| over 100 Station Lines. | \$10.35 | \$0.35 | \$10.70 |
| <u>Flat:(4)</u> | | | |
| Sixty (60) Month | | | |
| 1st 100 Station Lines | \$15.45 | \$3.85 | \$19.30 |
| over 100 Station Lines | \$12.85 | \$1.15 | \$14.00 |

| | <u>Monthly Rate</u> |
|---------------------------------|---------------------|
| 2. Common Equipment, per System | |
| Up to 20 Station Lines | \$26.65 |
| 21 to 50 Station Lines | \$53.30 |
| 51 to 100 Station Lines | \$80.00 |
| More than 100 Station Lines | \$106.60 |

NOTES:

- (1) Product/Service charges and Centrex Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.
- (4) Not available for new Centrex systems or existing measured rated Centrex systems.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES

The following rates apply.

| | Product/Service Charge | Monthly Rate | Per Use |
|---|---------------------------|-----------------|---------|
| Repeat Call, per line | \$10.00 | \$1.55 | |
| Return Call per line | \$10.00 | \$1.55 | |
| Priority Call, per line | \$10.00 | \$1.55 | |
| Select Forward, per line | \$10.00 | \$1.55 | |
| Call Block., per line | \$10.00 | \$1.55 | |
| Call Trace | | | \$1.00 |
| Feature Package (includes Repeat Call, Return Call, Priority Call, Select Forward and Call Block) 1 to 10 lines equipped, per line | \$17.00 | \$4.10 | |
| 11 to 50 lines equipped, per line | \$17.00 | \$3.05 | |
| 51 or more lines equipped, per line | \$17.00 | \$2.05 | |

| | Product/Service Charge Per line per Order | Monthly Rate Per Line |
|----------------------|---|--------------------------|
| Caller ID (2) | | |
| 1-10 lines | \$10.00 | \$6.50 |
| 11-50 lines | \$10.00 | \$5.00 |
| 51 or more lines | \$10.00 | \$2.00 |
| Caller ID Deluxe (2) | | |
| 1-10 lines | \$10.00 | \$7.50 |
| 11-50 lines | \$10.00 | \$5.75 |
| 51 or more lines | \$10.00 | \$2.50 |
| Line Blocking | \$10.00* | - |

*Applies only for a reconnection of line blocking for the same Customer at the same address.

NOTES:

- (1) Centrex Feature Processing Charges do not apply to Centrex Optional Central Office Features.
- (2) The description and regulations for Caller ID/Caller ID Deluxe Service, including blocking, can be found in this tariff. Customers must contact the Telephone Company to request Anonymous Call Rejection as part of Caller ID/Caller ID Deluxe.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)**11.6 CENTREX SERVICE, (Cont'd.)****11.6.3 CENTREX OPTIONAL FEATURES**

As previously stated, Centrex Optional Features are furnished only to the extent that facilities in the central offices permit. Translation work is required in the central office to add, drop or change features on CENTREX SERVICE. Charges specified elsewhere in this or other Sections of tariff apply, as appropriate, in addition to the following rates and charges.

A. AUTOMATIC ROUTE SELECTION-BASIC**1. GENERAL**

Automatic Route Selection - Basic (ARS-B) is an optional feature that provides automatic selection of WATS, Foreign Exchange, compatible Special Services facilities and prearranged alternate routing of direct-out-dialed calls placed from Centrex unrestricted stations and compatible Special Services served from an individual Centrex system. The Automatic Route Selection feature is designed to direct intercity calls to the most economical available route as determined by the subscriber's preselected choice. Automatic Route Selection-Basic is available with final routing to overflow tone. Compatible Special Services may be included as a facility to be selected by ARS-Basic provided these lines can accommodate senderized operation and uniform numbering consistent with the MTS network.

Automatic Route Selection-Basic is accessed by dialing a single code (1, 2 or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected. pattern. If no route is available, the call will route to the MTS Network or to overflow tone at the Customer's option. Patterns may consist of up to four private routes except when used in conjunction with Outgoing Queuing when the number of permissible routes is diminished to three.

For calls using FX, WATS or compatible Special Services facilities, the routing may be to entire Number Plan Areas (NPA) or to specified central office codes (NXX) within the NPA's designated by the Customer. This is referred to as 3 digit and 6 digit translation respectively.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

A. AUTOMATIC ROUTE SELECTION-BASIC, (Cont'd.)

1. GENERAL, (Cont'd.)

Following are descriptions of certain terms as used in this offering.

Facility

A facility denotes a specific FX, WATS or compatible Special Services circuit.

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points. (A WATS Band 1 and a WATS Band 3 are considered to be two routes).

Pattern

A pattern is a group of routes arranged to be selected in a fixed sequence specified by the Customer, for example:

| <u>Pattern #1</u> | <u>Pattern #2</u> | <u>Pattern #3</u> | <u>Pattern #4</u> |
|--------------------|--------------------|--------------------|--------------------|
| FX | WATS Band 1 | WATS Band 1 | Compatible Special |
| WATS Band 1 | WATS Band 3 | WATS Band 2 | Services |
| Compatible Special | WATS Band 5 | Compatible Special | FX |
| Services | Compatible Special | Services | WATS Band 2 |
| DDD | Services | Overflow Tone | WATS Band 3 |
| | DDD | | Overflow Tone |

2. PROVISIONS

The Customer must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others or preventing others from making or receiving calls over their telephone service. The Customer is responsible for notifying the Telephone Company whenever a change in patterns, Number Plan Area and/or central office code is desired.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

A. AUTOMATIC ROUTE SELECTION-BASIC, (Cont'd.)

3. RATES

All rates and charges specified for Automatic Route Selection-Basic are in addition to the rates and charges for the associated facilities.

| | Product/Service <u>Charge</u> | Monthly <u>Rate</u> |
|-----------------------------------|----------------------------------|------------------------|
| ARS-B Common Equipment | | |
| 1 to 99 Centrex Access Lines | \$ 2200.00 | \$50.00 |
| 100 to 499 Centrex Access Lines | \$2200.00 | \$50.00 |
| 500 to 1499 Centrex Access Lines | \$2200.00 | \$50.00 |
| 1500 or more Centrex Access Lines | \$2200.00 | \$50.00 |

Route Selection Patterns*

| | | |
|--|----------|---|
| 3 Digit Translation Number Plan Area (NPA) codes or Home NPA central office (NXX) codes only, per pattern | \$100.00 | - |
|--|----------|---|

| | | |
|--|----------|---|
| 6 Digit Translation Number Plan Area (NPA) and central office (NXX) codes, each NPA translated, per pattern | \$200.00 | - |
|--|----------|---|

| | | |
|--|----------|---|
| Per facility terminated in one or more patterns | \$100.00 | - |
|--|----------|---|

Facility Termination

NOTES:

- * The charges for Route Selection Patterns apply when the ARS service is initially arranged and for subsequent additions of patterns.
 Rates apply as shown in Paragraph 11.6.1.B preceding.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6. CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

A. AUTOMATIC ROUTE SELECTION-BASIC, (Cont'd.)

3. RATES, (Cont'd.)

| <u>Subsequent Additions and Changes</u> ^φ | <u>Non-Recurring Charge</u> |
|---|-----------------------------|
| For additions, deletions or changes of routes or NPA or Home NPA central office (NXX) code(s), - 3 digit Translation pattern, per pattern | \$100.00 |
| For additions, deletions or changes of routes or NPA and central office (NXX) code(s), - 6 digit Translation pattern, per NPA, per pattern | \$200.00 |

No ARS charges apply for the deletion of facilities from an existing route.

NOTE:

^φ The charges specified for each code addition or change are applicable whether Customer or Company initiated.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

B. RELEASED LINK OPERATION

Released Link Operation is an arrangement which allows an associated Centrex system to use the attendant service. Incoming calls to the main listed number of the associated system are routed via compatible Special Services to the attendant, who may then perform normal attendant functions on the call. When the call is completed to a station line of the associated system, the compatible Special Services Channel is released from connection and available for other calls.

A monthly rate of \$53.30 applies for each compatible Special Services group which is provided on a Released Link Operation basis.

In addition, apply Special Services mileage and appropriate Special Services Termination.

C. ADDITIONAL CENTREX STATION LINE CLASSES OF SERVICE

Additional class of service furnished in excess of the allotted number for the particular Centrex serving arrangement.

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|---------------------------------|
| Additional Class of Service, each | \$200.00 | \$53.30 |
| | | <u>Nonrecurring Charges</u> |
| Subsequent additions within the allotted classes of service, or changes and rearrangements to existing classes of service | | \$100.00 |

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

D. INTERCEPT TO RECORDED ANNOUNCEMENT

Where facilities permit, calls to unassigned and/or disconnected station line numbers may be routed to a recorded announcement which will convey the Customer's message.

This feature may not be used by the Customer to store, play back, and/or forward messages relating to the Customer's internal business.

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------------|-------------------------|
| Common-Equipment, including four Access Lines | \$200.00 | \$106.60 |
| Additional Access Lines, each | \$15.00 | \$10.65 |

E. CIRCULAR HUNTING

Circular Hunting permits the completion of a call to any other station line of a designated group of lines, which is referred to as a hunting group, whether higher or lower numbered, and regardless of which station line in the group was originally dialed.

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Per station line equipped for Circular Hunting | \$15.00 | \$8.50 |

These charges apply in addition to the standard Centrex station line charges.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

F. UNIFORM CALL DISTRIBUTION (UCD)

UCD provides an even distribution of incoming message network and intra-Centrex calls to all available lines of a designated group of station lines, which is designated as a UCD group.

The following optional features are also available for use with UCD service:

- System Control: System Control selectively removes 1 to 20 predetermined station lines from a UCD group, by preventing the associated station line(s) from receiving incoming calls. Operation of a Customer-provided Key does not restrict outward calling ability. This feature will be provided only where existing facilities permit.

- Group Advance

When all station lines of a group are busy, an incoming call can be routed to a designated station line outside of the UCD group, but within the Centrex system, with this feature. Group advance cannot be provided when the UCD has the queuing feature.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

F. UNIFORM CALL DISTRIBUTION (UCD), (Cont'd.)

- Queuing (UCD/Q)

UCD/Q permits incoming calls, in excess of available Centrex lines in a UCD group, to be held in the central office. Calls held in this manner will be terminated to a station line of the UCD group as it becomes available. The held calls will leave the Queue on a first-in, first-out basis. Queue slots may not exceed one slot for each Centrex station line in the UCD group, except when Incoming FX/Toll Free Service terminations are provided.

Incoming FX/Toll Free Service terminations are permitted to terminate to a UCD group with Queuing. One additional Queue slot is required for each Foreign Exchange and Toll Free Service line terminated in this manner.

Features of Call Pickup and Call Forwarding - Don't Answer cannot be provided when the UCD group has queuing. Music on Queue may be provided at the rates shown in Paragraph D.10 following.

- Standard Delay Announcement (SDA)

SDA consists of a common message informing the calling party of a delay before their call will be processed. SDA does not offer individual subscriber identification, and may not be used by the subscriber to store, playback, and/or forward messages relating to the subscriber's internal business. Four access lines must be subscribed to for each individual UCD/Q group accessing the SDA. This service will be provided only where existing facilities permit.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

F. UNIFORM CALL DISTRIBUTION (UCD), (Cont'd.)

- Custom Delay Announcement (CDA)

CDA is an option of UCD with Queuing. It consists of a message informing the calling party of a delay before their call will be processed. The content of the message is dictated by the Customer and recorded by Telephone Company personnel. CDA may not be used by the subscriber to store, playback, and/or forward messages relating to the subscriber's internal business. The Telephone Company reserves the right to control the message content.

Four access lines must be subscribed to for each individual UCD with Queuing group accessing the CDA.

This service will be provided only where existing facilities permit.

- Calls Waiting

Calls Waiting provides the capability to illuminate individual Customer-provided lamps, after the oldest call in the Queue has been held for a length of time, pre-determined by the Customer. A maximum of three lamps can be associated per Queue. With the multiple lamp option, the second and/or third lamp(s) will generally indicate a progressively longer period of time than the preceding lamps.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

F. UNIFORM CALL DISTRIBUTION (UCD), (Cont'd.)

Rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| For each station line appearing in a UCD group (1) | \$15.00 | \$10.65 |

System Control (2)

| | | |
|--|---------|--------|
| Central Office equipment, per station line under the control of each Customer-provided key.... | \$15.00 | \$5.85 |
|--|---------|--------|

| | | |
|---|---------|---------|
| Group Advance, per UCD group arranged (3)..... | \$15.00 | \$10.65 |
|---|---------|---------|

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------------|-------------------------|
| UCD/Q Common Equipment, per UCD group arranged | \$300.00 | \$160.00 |
| Queue Slots, each | \$15.00 | \$16.40 |

| | | |
|--|----------|----------|
| Recorded Announcements Standard Delay Announcement, Common Equipment, including four Access Lines | \$160.00 | \$122.00 |
| Additional Access Lines, each..... | \$15.00 | \$10.65 |

NOTES:

- (1) These monthly and product/service charges apply in addition to the monthly rate and charges as shown in other Sections of this tariff as appropriate for the Centrex station line with which the UCD feature is associated. In addition, the product/service charge for the UCD feature applies for each occasion that a UCD group is involved in a rearrangement, but is not applicable to existing station lines of a group to which additional station lines are added.
- (2) Rates for a Metallic Channel (signal speed up to 75 baud) for miscellaneous purposes from the Customer's premises to the central office apply for the control channel for each Customer-provided key.
- (3) The product/service charge also applies for each routing change.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

F. UNIFORM CALL DISTRIBUTION (UCD), (Cont'd.)

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------------|-------------------------|
| Custom Delay Announcement, Common Equipment, including four Access Lines (1). Queue Slots, each | \$360.00 \$15.00 | \$197.00 \$16.40 |
| Additional Access Lines, each. Change in Recorded Announcement. | \$15.00 \$50.00 | \$10.65 - |
| Calls Waiting(2) Common Equipment, per each Customer- provided lamp Timing Rearrangement | \$15.00 \$15.00 | \$2.15 - |

NOTES:

- (1) A termination liability of \$3600.00 applies to CDA. This amount decreases by 1/36 per month of service.
- (2) The rates for a Metallic Channel (signal speed up to 75 baud) for miscellaneous purposes from the Customer's premises to the central office, as shown in the Special Services Tariff (Pa. P.U.C.-No. 304), apply for the control channel for each Customer-provided lamp.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

G. SPEED CALLING

This arrangement permits placing of calls by Centrex station lines to a repertory of frequently called numbers by dialing an abbreviated access code and a speed calling code. Three capacities are available, i.e., a Type I list consisting of between 6 and 10 numbers on a list, a Type II list of up to 30 numbers on a list, and a Type III list consisting of between 70 and 80 numbers on a list of frequently called numbers. The capacities of these lists are dependent on the type of Central Office equipment serving the Customer.

Lists of any capacity may be established or changed as required by the control station line user, by dialing the speed calling list access code, the speed calling code and the new number to be placed on the list. Telephone numbers, including routing codes, are limited to a maximum of pre-determined digits as specified by the Telephone Company.

Access to speed calling lists is provided to Centrex station lines on an individual line basis except that station lines of a multi-line hunting group are limited to accessing common speed calling lists.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

G. SPEED CALLING, (Cont'd.)

The rates are as follows:

| | <u>Product/Service Charge (1)</u> | <u>Monthly Rate</u> |
|---|---------------------------------------|-------------------------|
| Type I (Capacity-between 6 & 10 numbers) | | |
| Per List | \$ 4.00 | \$1.15 |
| Control Station Line, each | - | \$0.85 |
| Additional line accessing the list, each | | \$0.60 |
| Type II (Capacity-up to 30 numbers) | | |
| Per List | \$10.00 | \$2.15 |
| Control Station Line, each | - | \$1.60 |
| Additional line accessing the list, each | - | \$1.35 |
| Type III (Capacity-between 70 & 80 numbers) | | |
| Per List | \$10.00 | \$2.65 |
| Control Station line, each | - | \$2.15 |
| Additional Line Accessing the list, each | - | \$1.60 |

NOTE:

- (1) Applies in addition to applicable Centrex Feature Processing Service Charge and Feature Change Charge per line as shown elsewhere in this Section.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS)

Electronic Tandem Switching features are comprised of the following features and will be provided at the Customer's option where Central Office facilities permit.

- Automatic Route Selection - Deluxe
- Facilities Restriction Levels
- Time of Day Routing
- Authorization Codes
- Deluxe Queuing
- Station Message Detail Recording To Premises
- Facility Administration and Control
- Traffic Data To Customer (Pollable)
- Uniform Numbering/Automatic Alternate Routing
- Advanced Dialing Plan (ADP)

This service is covered by the Competitive Services Waiver.

Automatic Route Selection - Deluxe (ARS-D)

Automatic Route Selection - Deluxe (ARS-D) provides automatic routing of outgoing calls over alternative Customer facilities based on the call destination. The Centrex station user or attendant dials a facilities access code, (e.g., "level 8") followed by a 10-digit DDD number. The Centrex switching equipment routes the call over the first available special facility (such as WATS, FX or other similar compatible facility equipped to accept a DDD-like number), checking in a Customer-specified order. DDD overflow may be included as-a final route, or overflow tone (busy) if a Facilities Restriction Level (FRL) is insufficient to complete the call. More Expensive Route tone may be interjected at the Customer's option.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Automatic Route Selection - Deluxe (ARS-D), (Cont'd.)

When ARS-D is provided in conjunction with Uniform Numbering/Automatic Alternate Routing (UN/AAR), routes may include compatible Special Services to a distant Centrex or PBX system equipped with an ARS-D like capability for subsequent access to the MTS network. When such routing is used, the Facilities Restriction Level (FRL) associated with the call is transmitted to the distant Centrex as a Traveling Class Mark.

Incoming tie lines from subtending locations (i.e., Main, Satellite or Tributary PBX(s)) may be arranged to have automatic access to ARS this permits station users at these PBXs to dial just a single access code-to use-the ARS feature at the Centrex.

With the Time of Day routing

With the Time of Day Routing permits preprogrammed selection of first choice and alternate routes for off-network calls to vary on a time-of-day and day-of-week basis, depending on which of up to three sets of ARS routing patterns is in effect. This permits the Customer to take advantage of variations in long distance calling rates or traffic patterns as a function of time. Both Automatic and Manual controls of ARS routing pattern selection are provided.

Preferred routes and alternate routes in patterns will be specified by the Customer. Each WATS band is treated as a separate route.

All rates and charges specified for ARS-D are in addition to the rates and charges for the associated facilities and facility terminations, shown elsewhere in this tariff.

The TOD Routing feature permits a limited number (depending on central office technology) of programmed changes in Pattern Groups per week. When additional ARS-D patterns are required due to TOD changes, rates and charges, as specified in RATES following, apply to each additional pattern.

Centrex call diverting does not function on calls routed via ARS-D.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Facilities Restriction Level (FRL)

The FRL is used in routing calls via Automatic Route Selection-Deluxe. FRL's are associated with each Authorization Code, each station on an ETS Centrex system and each incoming special services group from subtending PBXs to determine both the types of calls and types of facilities within the privileges of the associated user. When the FRL is transmitted over a special services facility to a distant compatible PBX or ETS Centrex system equipped with ARS-D (for call screening at the distant point) , it is identified as a Traveling Class Mark (TCM).

The maximum number of Facilities Restriction Levels available for each ETS Centrex system could vary according to available facilities.

All station lines and incoming special services facility terminations with access to ARS-D must be equipped with FRL.

Controlled Alternate Facilities Restriction Level

Controlled Alternate Facilities Restriction Level is provided only in conjunction with the Customer Administration and Control feature. FRLs associated with stations, incoming Special Services and Authorization Codes may be upgraded or downgraded in accordance with the predetermined alternative set of FRLs.

Authorization Codes

Authorization Codes are an FRL option which provide for a station user to dial a code which overrides the FRL associated with that station line or incoming special services facility. The ETS Centrex requests dialing of the authorization code when the FRL associated with a station line or incoming special services facility has insufficient privileges to complete the call. The Authorization Code is also inspected for validity as a security check. The Authorization Code is recorded in the SMDR-P record of the call when the SMDR-P feature is provided.

Authorization Codes for each Customer must consist of a uniform number of digits.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Deluxe Queuing

Deluxe Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available;

- A Ring-back Queue (RBQ), in which case the calling station goes on hook and is called back when a facility becomes available.
- An Off hook Queue (OHQ), in which case the calling station remains off hook and is held in queue until a facility becomes available.

Calls held in queue beyond a predetermined threshold time limit will be removed from the queue and be routed, at the option of the Customer, via either subsequent route choices or to overflow tone.

Deluxe Queuing is available with facilities appearing as the first choice route in ARS-D or UN/AAR patterns.

Calls held in queue with OHQ must be equipped for either a recorded announcement or music.

The text and announcement provided with the Recorded Announcement option will be provided by the Telephone Company.

The music for the Music on Queue option must be provided by the Customer.

The Music on Queue option requires a Program Audio channel between the central office and the Customer provided music source at the Customer premises. This feature is available only with OHQ.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Deluxe Queuing, (Cont'd.)

Customer must specify the length of time a call is held in queue (threshold time limit) before overflowing to subsequent routes or to overflow tone.

The Customer can select one of two options:

- All OHQ from ETS Centrex stations and Compatible Special Services from subtending locations.
- RBQ on ETS Centrex stations and OHQ on Compatible Special Services from subtending locations.

Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides a record, on Customer-provided magnetic tape equipment located at the Customer's premises, of calls originating from Centrex station lines to locations outside of the same Centrex system. Facility groups may also be designated as requiring originating and/or terminating records.

Account Codes are an SMDR-P option which permit a station user to dial a series of digits (code) which will appear in the SHDR-P record for that particular call. The Account Code can be used by the Customer for account or project identification. Adding an Account Code to a call, where arrangements have been made to provide this capability, is at the discretion of the station user. Each Customer's Account Codes must contain the same number of digits and must not conflict with on-network code assignments.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Station Message Detail Recording to Premises (SMDR-P)

SMDR-P is not represented to be a provision of billing detail.

Processing of message detail information (SMDR) by the Telephone Company accounting center is not provided with this arrangement.

The Customer must designate all station lines in a Customer group and/or selected facility groups on which SMDR-P originating and terminating records are to be provided.

Additions or deletions of SMDR-P recording are provided only via Telephone Company service orders.

Where SMDR-P is provided, a detailed record may be made for each completed call. At the option of the Customer, arrangements can be made to provide records of calls attempted as well as calls completed.

SMDR-P includes the recording of Account Codes and Authorization-Codes where these optional features are provided.

Customer Administration and Control

Customer Administration and Control provides access to an ETS Centrex for the purpose of performing administration of ETS capabilities. It is provided by one of two peripheral arrangements - the Customer Administration Center (CAC) and the Local Customer Administration Terminal (LCAT).

Customer Administration Center (CAC)

A Customer-provided interactive user terminal provides inputs/outputs to obtain traffic measurements and recent facility assurance data from one or more switching locations.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Customer Administration and Control, (Cont'd.)

Local Customer Administration Terminal (LCAT)

A simplified alternative to the CAC, furnished through a Customer-provided 300-baud compatible terminal.

The following features may optionally be provided: Facilities Administration and Control, Traffic Data to Customer (Pollable) and Facilities Assurance Reports.

Facilities Administration and Control

Facilities Administration and Control permits Customer control of parameters which determine user calling privileges; i.e., Authorization Codes and associated FUL. In addition, FRL's associated with stations, special services facilities and Authorization Codes may be collectively upgraded or downgraded by invoking a predetermined set of FRL's identified as Controlled Alternative FRL'S. Manual control (override) of TOD Pattern Groups and activation or deactivation of queuing is also provided.

Traffic Data to Customer (Pollable)

Traffic Data to Customer (Pollable) permits the Customer to poll the switching equipment on a daily or hourly basis to obtain certain traffic measurements relating to specified dial tone line groups and queues. Measurable data include PEG, CCS usage and overflow, and queue abandons and timeouts. Facilities Assurance Reports are also provided. Equipment must be provided by the Customer to record the traffic data.

Facility Assurance Reports (FAR)

Facility Assurance Reports (FAR) provide the Customer the ability to obtain automatic circuit assurance data via the same equipment utilized to record traffic data. FAR provides the identity of facilities not accessed or facilities constantly off hook during a specified period of time.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Uniform Numbering/Automatic Alternate Routing (UN/AAR)

UN/AAR permits station users associated with an ETS Center to place calls via compatible special services using a uniform dialing plan. The user dials an access code, followed by a seven digit number which uniquely identifies a Customer station. The number consists of a three digit location code and a four digit station line code. When the same access code is followed by a ten digit exchange number, the call is routed via the ARS-D feature. Reduced plans of 4, 5, or 6 digits are also available. Station users at tributary PBXs may use the same plan with the exception of an additional access code. The feature provides the number translation and supervision necessary to route the call.

Automatic Alternate Routing

This optional feature provides automatic routing of calls over up to four alternate groups. The Customer may specify a maximum of 180 UN/ARR routing patterns which are lists of facility choices for routing "on-net" calls.

Automatic Overflow to DDD

When DID is provided at the destination PBX and all routes are busy, this optional feature provides for the call to be routed via the MTS network to the exchange number of the called location. The last four digits of the DID station number and the uniform number must be the same.

The Customer must specify the first choice route and each subsequent route to each Centrex or PBX System involved.

The Customer must notify the Telephone Company when any change in route or routing sequence is desired.

Where calls are routed via the MTS network, the rates and charges specified for Automatic Overflow to DDD, Dial Tone Lines, and toll messages are applicable.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Advanced Dialing Plan (ADP)

The Advanced Dialing Plan (ADP) feature enables an ETS Customer to dial a single access code to place calls outside the Centrex system. This feature may not be used by Customers with a private network dialing plan. ADP does not support the dialing of 101XXXX.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|---|--|-------------------------|
| <u>Automatic Route Selection- Deluxe (ARS-D)</u> | | | |
| Common equipment per access code (per ETS Centrex System) | \$3400.00 | \$1750.00 | \$213.00 |
| Route selection patterns (1) (2) | | | |
| NPA code only (3-digit translation), per pattern | - | \$100.00 | - |
| NPA and central office codes (6-digit translation), each NPA translated, per pattern | - | \$200.00 | - |
| TOD Routing | | | |
| Each additional pattern group required | - | \$400.00 | \$21.50 |
| Additions and Changes | | | |
| Additions, deletions or changes of routes, associated FRL's, or MER tone application in existing patterns, per pattern | - | \$65.00 | - |

No charges apply for the addition or deletion of facilities to an existing rate.

NOTES:

- (1) The charges for Route Selection Patterns apply when the ARS-D service is initially arranged and for subsequent additions of patterns.
- (2) Customers served by digital technology may also route international calls.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|---|--|-------------------------|
| <u>Automatic Route Selection- Deluxe (ARS-D)</u> | | | |
| Additions and Changes, (Cont'd.) | | | |
| Additions or changes in NPA or central office code routing, per code, per pattern group affected ^Ø | - | \$35.00 | - |
| Additions, deletions or changes in Time of Day Routing intervals | - | \$55.00 | - |
| <u>Facility Restriction Level (FRL)</u> | | | |
| Per Centrex line, incoming or two-way special services facility termination accessing ARS-D* | | \$10.00 | - |
| Authorization Codes | | | |
| Common equipment | \$2600.00 | \$1025.00 | \$213.00 |

NOTES:

- Ø The charges specified for each code addition or change are applicable whether Customer – or Company-initiated.
- * On installations, additions or rearrangements, FRLs may be provided a common level (default value) on groups of Centrex lines at a Product Service Charge of \$10.00 per group of lines arranged.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|---|--|-------------------------|
| <u>Facility Restriction Level (FRL)</u> , (Cont'd.) | | | |
| Changes | | | |
| Changes in FRL per station or special services facility termination, each | - | \$25.00 | - |
| Change in a single Authorization Code and/or associated FRL, each | - | \$25.00 | - |
| <u>Deluxe Queuing</u> | | | |
| Common equipment per ETS Centrex system | \$3600.00 | \$240.00 | \$128.00 |
| Queue slots | | | |
| Off-hook queue slots: | | | |
| Recorded Announcement slots, each* | - | \$40.00 | \$19.50 |
| Music slots, eachø | | \$60.00 | \$19.50 |
| Ring-back queue slots, each | - | - | \$12.75 |

NOTES:

- * In addition, Recorded Announcement Equipment shown elsewhere in this Section of the Tariff is required.
- ø In addition, Music on Queue shown elsewhere in this Section of the Tariff is required.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6. CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|--|---|--|-------------------------|
| <u>Deluxe Queuing, (Cont'd.)</u> | | | |
| Changes | | | |
| Change from RBQ to OHQ or vice versa, per queue | - | \$50.00 | - |
| Change in queue threshold time limit, per queue | - | \$50.00 | - |
| Change in post-queue routing from subsequent routes to tone or vice versa, per queue | - | \$50.00 | - |
| <u>Station Message Detail Recording To Premises (SMDR-P)*†</u> | | | |
| Common equipment, each | \$3600.00 | \$650.00 | \$692.00 |

Central office equipment*

NOTES:

† Account Codes are available with the initial installation of SMDR-P at no additional charge.

* In addition, a Customer-provided modem, capable of operating at 2400 bits per second, on the Customer's premises and a Voice Grade channel (with data transmission) are required.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|---|--|-------------------------|
| <u>Station Message Detail Recording To Premises (SMDR-P) †, (Cont'd.)</u> | | | |
| Additions and Changes | | | |
| Account Codes- change in number of account code digits, per system | - | \$25.00 | - |
| SMDR-P records – change from recording completed calls only to all calls attempted or vice versa, per system | - | \$25.00 | - |
| Change in status of all station lines in ETS Centrex Customer group or individual facility from “records-not required” to “records required” | - | \$25.00 | - |

NOTES:

† Account Codes are available with the initial installation of SMDR-P at no additional charge.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|---|---|--|-------------------------|
| <u>Uniform Numbering/Automatic Alternate Routing (UN/AAR)</u> | | | |
| Common equipment | \$3000.000 | \$1075.00 | \$425.00 |
| Route selection patterns* | | | |
| Per facility for Automatic Overflow to DDD** | - | \$15.00 | - |
| Additions and Changes | | | |
| Additions, deletions or changes of routes or associated FRL's in existing patterns, per pattern | - | \$50.00 | - |
| Additions or changes in "on-network" location code routing, per code | - | \$75.00 | - |

No charges apply for the addition or deletion of facilities to an existing route.

NOTES:

* The charges for Route Selection Patterns apply when the UN/AAR service is initially arranged and for subsequent additions of patterns.

** Rates for dial tone lines apply, as appropriate, for each dedicated overflow line provided.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

H. ELECTRONIC TANDEM SWITCHING (ETS), (Cont'd.)

Rates and Charges, (Cont'd.)

| | <u>Service Establishment Charge</u> | <u>Product/ Service Charge</u> | <u>Monthly Rate</u> |
|--|---|--|-------------------------|
| <u>Customer Administration and Control</u> | | | |
| Central office equipment | | | |
| Common equipment, each* | \$2400.00 | \$1000.00 | \$479.00 |
| Facilities Administration and Control | | | |
| Common equipment, each | \$2400.00 | \$175.00 | \$107.00 |
| Traffic Data to Customer (Pollable) | | | |
| Common equipment | \$2100.00 | \$200.00 | \$213.00 |
| Per Queue equipped | - | \$75.00 | \$2.65 |
| Per facility group equipped | - | \$75.00 | \$6.40 |

Premises Equipment

Customer-Provided Equipment, compatible with the serving central office common equipment is required. In addition, a Customer-provided modem and a Dial Tone Line at the appropriate Tariff rate are required. This Dial Tone Line is in addition to the Dial Tone Line required for the central office equipment.

NOTE:

* In addition, a Customer-provided modem and an exchange type facility are required at the appropriate Tariff rates. Only one central office common equipment is require in connection with the furnishing of either or both facilities Administration and Control and Traffic Data to Customer (Pollable)

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

I. MUSIC ON QUEUE

Music on queue is an option for use with any type of queuing, with the exception of the Centrex Attendant Console. A Special Services channel between the Centrex serving central office and the Customer-provided music source at the Customer's premises, and a music connection arrangement are required at rates specified in other Sections of this tariff.

The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|------------------------|-----------------------------------|-------------------------|
| Common equipment, each | \$100.00 | \$133.00 |

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

J. OUTGOING QUEUING ON WATS

Outgoing Queuing on WATS is an optional feature that enables station users, by dialing the appropriate access code, to have their call held in queue, if all facilities that would normally be used to complete the call are in use. The call is completed without further dialing when a WATS facility becomes available. If no facility becomes available before a predetermined queue time limit expires, the call is advanced to a preselected option. The calling station must remain off hook to retain the call in queue. This feature cannot be accessed from two-way Special Services or a data link console.

Outgoing Queuing on WATS is only provided for Outward WATS simulated facilities groups either level accessed or accessed through Automatic Route Selection-Basic (ARS-B). When used in conjunction with ARS-B, all facilities in the pattern will be scanned for an available route before the call will queue on the designated WATS facility. The maximum number of permissible routes in ARS-B is reduced to three when outgoing queuing is provided. Outgoing queuing is not available in conjunction with ETS.

The Customer determines time in queue thresholds. When the threshold time expires, the call may interflow to a higher numbered WATS band queue, complete via the toll network or route to overflow tone. These options are available on a station class of service basis. In addition, these options may be provided in conjunction with specific outward WATS access codes on Non-ARS-B Centrex Systems. Appropriate class of service charges apply for station class of service rearrangements necessitated by the addition of outgoing queuing.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

J. OUTGOING QUEUING ON WATS, (Cont'd.)

Interflow between WATS facilities queues may be controlled by the attendant by the use of Customer-provided inhibit inflow or inhibit outflow keys. The inhibit inflow CPE key prohibits the particular WATS band from accepting calls originated for a lower-numbered WATS band. The inhibit outflow CPE key prohibits calls from interflowing to a higher numbered WATS band. When the inhibit outflow CPE key is operated, the time in queue threshold feature is deactivated for existing calls in queue. These calls will remain in queue indefinitely until an idle facility associated with the queue becomes available or the call attempt is abandoned.

Interflow between WATS bands in conjunction with ARS-B preempts normal pattern selection in ARS-B.

During the time in queue, the Customer may select the standard offering of silence or the options of a recorded announcement or Customer-provided music source.

Priority calling may be provided on an individual station basis. Priority calls are placed in queues ahead of non-priority calls. Priority calls cannot supplant non-priority calls when the queue is full.

Outgoing Queuing on WATS cannot be provided in combination with Station Message Detail Recording to Premises.

Rates are as follows:

A Service Establishment charge of \$725.00 applies for the initial provision of the Outgoing Queuing on WATS feature on a Centrex system.

| | Product/Service Charge | Monthly Rate |
|------------------------------------|---------------------------|-----------------|
| Common Equipment, each | \$550.00 | \$90.00 |
| Queue, each | \$580.00 | \$8.50 |
| Queue slot, each | - | \$31.75 |
| Priority queuing, per station line | \$5.00 | - |

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

J. OUTGOING QUEUING ON WATS, (Cont'd.)

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Common Equipment for Inhibit Inflow arrangement, each (1) | \$230.00 | \$4.25 |
| Common Equipment for Inhibit outflow arrangement, each (1) | \$230.00 | \$4.25 |
| Recorded Announcement (2) | | |
| Music on queue (2) | | |

Subsequent to the initial installation, the following non-recurring charges apply for each addition, deletion, change and/or rearrangement.

| | <u>Nonrecurring Charge</u> |
|-----------------------------|--------------------------------|
| Quantity of Queue Slots | \$150.00 |
| Queue Threshold time limit | \$150.00 |
| Inhibit Inflow arrangement | \$75.00 |
| Inhibit Outflow arrangement | \$75.00 |
| Overflow arrangement | \$80.00 |
| Priority, per station | \$5.00 |

To change from silence to music or recorded announcement, applicable Tariff charges for the installation of the respective service apply.

NOTES:

- (1) A Metallic Channel (signal-speed up to 75 baud) is required for each inhibit inflow or inhibit outflow arrangement.
- (2) Rates appear in Paragraphs 11.6.3.F and 11.6.3.I preceding.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

K. ATTENDANT CONTROL OF FACILITIES (ACOF)

Attendant Control of Facilities (ACOF) provides the attendant the ability, by operating a Customer-provided key, to temporarily deny station dial access to any selected private facility access code or group of access codes.

The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------------|-------------------------|
| Central Office Control Equipment, per arrangement | \$30.00 | \$4.25 |

A Metallic Channel (signal speed up to 75 baud) is required for each Customer-provided key. Rates for the channel are found in the tariff.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

L. CUSTOMER TRAFFIC RECORD FEATURE (CTRF)

The Customer Traffic Record Feature (CTRF) provides for the collection of traffic data which is associated with the Centrex Customer's attendants, private facility groups, simulated facility groups, queues and other miscellaneous counts, in the ESS central office. This information is transmitted to the Customer's premises over a dedicated Special Services channel where it may be printed on a teletypewriter or similar compatible device provided by the Customer.

Within the limitations of this optional feature offering, the Customer may specify the time interval and format of the CTRF informational reports. The time interval schedule includes both the days of the week and the hours during the day when the informational printout is to occur. Printouts may occur only on the hour, quarter hours, or half hour with a minimum report interval of one-half hour.

Automatic Circuit Assurance is an optional feature of CTRF and provides an informational report called Non-Usage Line Scan report or Locked-up Line Scan report on specific lines within a specified facility group(s) (except those lines provided through simulated facilities) which have been continuously idle or busy for the two hours preceding the printing of the report.

When requested, this report is transmitted to the Customer via the associated CTRF dedicated facility and terminal every two hours at 15 minutes after the hour.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

L. CUSTOMER TRAFFIC RECORD FEATURE (CTRF), (Cont'd.)

The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Common Equipment, each (1) | \$500.00 | \$239.00 |
| Per line of traffic measurement transmitted at a maximum of one hour intervals, each (2) | \$5.00 | \$3.45 |
| Per line of traffic measurement transmitted at a maximum of half-hour intervals, each (2) | \$5.00 | \$5.85 |
| Automatic Circuit Assurance Report Common Equipment, each (3) | \$150.00 | \$10.65 |
| Subsequent Additions, Changes and Rearrangements | | |
| | <u>Nonrecurring Charge</u> | |
| Add, change or rearrange printout format, per occasion | \$75.00 | |

NOTES:

- (1) Dependent upon the serving ESS machine, traffic measurement information will be transmitted from the central office to the Customer's premises via a Telegraph Grade (signal speed up to 150 baud) channel or a Voice Grade channel (with data transmission) and received by Customer-provided equipment.
- (2) A line of traffic measurement information is defined as a pre-programmed configuration of the informational characters in the format agreed upon by the Customer and the Telephone Company.
- (3) The Customer may inhibit the printing of the Circuit Assurance Report by use of a Customer-provided control key located at his premises. A Metallic Channel (signal speed up to 75 baud) between the Customer's premises and the Central Office is required at rates shown in the Special Services Tariff.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

L. CUSTOMER TRAFFIC RECORD FEATURE (CTRF), (Cont'd.)

Subsequent Additions, Changes and Rearrangements, (Cont'd.)

| | <u>Nonrecurring Charge</u> |
|--|--------------------------------|
| Change or rearrange printout time schedule, per occasion (1) | \$20.00 |
| Addition of a circuit to Circuit Assurance Report, per occasion | \$10.00 |

M. DIAL STATION CONFERENCE (DSC) (2)

The Dial Station Conference feature provides any equipped unrestricted station line or non data link attendant line with the ability to establish a conference call of up to six parties (conferees) including the originator. This feature is activated by dialing the DSC access code (only when required) to seize the conference circuit. The conference is then established by placing the appropriate number of calls and operating the switch-hook after each call is answered. At least one Centrex station line of the system must remain a participant for the duration of the conference call.

This feature is available to Customers with Basic Centrex service or equivalent service.

The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Common Equipment for up to 6 conferees | \$200.00 | \$106.60 |

NOTES:

- (1) This charge applies in lieu of the product/service charge for each line of traffic measurement at half-hour or one hour intervals when changing from one time interval to the other.
- (2) Customers served by digital technology may have conference arrangements with more than 6 conferees.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

N. ABBREVIATED DIALING

This feature enables stations within a Centrex System to dial a code(s) to reach predesignated station lines or internal facilities such as dial dictation equipment, paging, etc. Abbreviated Dialing allows a station user to dial a mixture of differing length access codes to reach similar or different facilities within the same Centrex system (Example: access code 42 and station numbers 425 and 4256 may be used on the same system).

This feature is only available from a properly equipped ESS Central Office. The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Dialing Code, to add or change, each | \$150.00 | \$26.65 |

O. CUSTOMER CONTROLLED STATION RESTRICTION

This feature permits the Customer to change the status of individual Centrex station lines or groups of Centrex station lines to one or any combination of the following types of call restrictions.

- Incoming Call Restriction prevents individual or groups of selected Centrex station lines from receiving any direct inward dialed calls. When activated, the restricted calls can be routed to the Centrex attendant, a predetermined station line, or to an optional recorded intercept announcement.
- Outgoing Call Restriction prevents individual or groups of selected Centrex station lines from completing a call outside the Centrex system. When activated, restricted calls will be routed to a reorder tone.
- Station-to-Station Call Restriction prevents individual or groups of selected Centrex station lines from receiving intercommunication calls within the Centrex System. When activated, restricted calls are routed to the Centrex Common intercept announcement.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

O. CUSTOMER CONTROLLED STATION RESTRICTION, (Cont'd.)

- Total Restriction prevents individual or groups of selected Centrex Station lines from making or receiving any calls. When activated, restricted calls are routed to a reorder tone, to the attendant, to an optional recorded intercept announcement or a predesignated station line as appropriate.
- Attendant Emergency Override allows the Centrex attendant to override the incoming call restriction imposed upon a station.

Stations to be restricted can be assigned to a minimum of one and a maximum of eight Line Configuration Packages (LCP). Each LCP consists of a prearranged combination of the various restrictions as they are to apply to selected stations or groups of stations. Only one LCP can be in effect at any one time.

Customer-provided equipment is used for changes and to display or print the status of the lines. Restrictions may also be changed from the attendant console or from designated Touch-Tone Centrex Station Lines. This feature also allows the Centrex attendant to override the termination call restriction imposed upon a station.

Initial training of the Customer in the use of the Customer Controlled Station Restriction feature is included at no additional charge at the time the feature is installed. Any Customer training required after the initial training is at the option of the Customer and a Subsequent Training charge will be applied.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

O. CUSTOMER CONTROLLED STATION RESTRICTION, (Cont'd.)

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> | <u>Service Establish- ment Charge</u> |
|---|-----------------------------------|-------------------------|---|
| Common Equipment, each Station Line, arranged for restriction, each | \$1,000.00 \$7.00 | \$58.40 \$0.60 | \$1,100.00 (1) |
| Control Equipment for each Centrex station line or console arranged to control station restrictions, each | \$60.00 | \$2.15 | - |
| Intercept Announcement for Restrictions | (2) | (2) | - |

NOTES:

- (1) Only applies once per Customer Centrex System regardless of the number of Common Equipment(s) utilized.
- (2) Use rates and charges for Delay Announcement (Standard and Custom) as provided under the Uniform Call Distribution feature shown elsewhere in this Tariff.

 COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

O. CUSTOMER CONTROLLED STATION RESTRICTION, (Cont'd.)

| | <u>Nonrecurring Charge</u> |
|---|--------------------------------|
| Subsequent translation changes additions or deletions to a Line | |
| Configuration Package, each occasion | \$200.00 |
| Subsequent Customer Training charge applies per each occasion following initial establishment of the system | \$50.00 |
| Subsequent change of faceplate/trim panel of Inquiry and Control Console, each occasion | \$50.00 |

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIIP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

P. SELECTIVE CUSTOMER CONTROL OF FACILITIES

This feature permits a Customer to control access to a particular facility group (or simulated facility group) through activation and deactivation of a Customer-provided key. One Customer-provided key is associated with each facility group.

All traffic, regardless of the source, is denied access to the affected facility group once Selected Customer Control of Facilities is activated. When the facility group is part of an Automatic Route Selection pattern, calls will automatically route to the next facility group in the routing pattern. If there is no alternate route, the caller will receive a reorder tone.

This feature is only available in a properly equipped ESS Central Office. The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> | <u>Service Establish- ment Charge</u> |
|--|-----------------------------------|---------------------------------|---|
| Common Equipment, per system | \$200.00 | \$10.65 | \$350.00 |
| Per Facility Group to which access is desired (1) | \$15.00 | \$8.50 | - |
| | | <u>Non-Recurring Charge</u> | |
| Subsequent additions or changes, per occasion | | \$120.00 | |

NOTE:

- (1) In addition the Tariff rates for one Metallic Channel (signal speed up to 75 baud), measured between the location of the Customer-provided control key and the Centrex serving central office apply.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

Q. FLEXIBLE INCOMING CALL RESTRICTION

This feature provides the ability to temporarily route incoming calls directed to selected Centrex station lines or group(s) of station lines, to other station lines of the same system, the attendant or to an optional recorded intercept announcement. This feature is activated by a Customer-provided control key located at the attendant position, at selected station(s), or other Customer designated locations.

The optional recorded announcement feature may not be used by the Customer to store, play back, and/or forward messages relating to the Customer's internal business.

Flexible Incoming Call Restriction when activated, overrides all individual station line terminating features of the stations being restricted.

This feature also provides attendant emergency override to allow an attendant to override the termination restriction imposed upon a station.

This feature is only available from a properly equipped ESS Central Office.

The rates are as follows:

| | <u>Product/Service Charge</u> | <u>Monthly Rate</u> |
|---|-----------------------------------|-------------------------|
| Common Equipment for each group of stations, under the control of a Customer-provided key, each (1) | \$120.00 | \$10.65 |
| Station line to be restricted, each | (2) | \$0.60 |
| Intercept Announcement for Restriction | (3) | (3) |

NOTES:

- (1) In addition, the Tariff rates for one Metallic Channel (signal speed up to 75 baud), measured between the location of the Customer-provided control key and the Centrex serving central office apply.
- (2) Subsequent to the initial installation the Feature Processing Service Charge is applicable.
- (3) Use rates and charges for Delay Announcement (Standard and Custom) as provided under the Uniform Call Distribution feature shown elsewhere in this tariff.

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.3 CENTREX OPTIONAL FEATURES, (Cont'd.)

R. COMMON CENTREX ARRANGEMENT (CCA)

Common Centrex Arrangement (CCA) is an optional service arrangement which permits, a Centrex Customer-of-Record (COR) to offer its Centrex usage and features for use by patrons located on the same premises. CCA may be provided to one or more Centrex systems only when located on the same premises.

CCA may only be provided to Centrex Customers-of-Record who have Basic Centrex Service arranged for Measured Business Usage service. Patrons may have Basic or Centrex Service as offered in this tariff arranged for either Flat or Measured Business Usage service.

Educational institutions and hospitals may be provided a CCA to connect the administration, students, patients and employees residing at the institution or hospital. Such service will be provided only at locations which are designated by the institution or hospital and are acceptable to the Telephone Company, in buildings or portions thereof which are under the institution's or hospital's ownership or control.

The Telephone Company is not party to and assumes no responsibility for any contractual arrangement between the COR and the CCA patrons.

CCA may be provided to one or more Centrex systems when served by the same Central Office designation code. Requests for other system arrangements may be provided at the Telephone Company's discretion with charges based on cost.

When a single Centrex system is provided for a CCA configuration:

- intercom dialing is permitted between CCA participants
- the subscriber to the CCA automatically becomes the Centrex COR and assumes responsibility for CCA and payment of Centrex system and CCA related charges.