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COMPETITIVE LOCAL EXCHANGE CARRIER

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## 11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

## 11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

## C. LINE APPEARANCES, (Cont'd.)

## 1. General, (Cont'd.)

The first appearance of the MADN directory number to a set is designated as the primary Multiple Appearance Directory Number (MADN) member, all other appearances of the same directory number are the secondary MADN members. MADN group can be configured in either Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA).

Single Call Arrangement (SCA) - Although the same directory number appears on, and may be used by, more than one electronic set, only one call will be originated or terminated on the directory number at any given time. Once a member has access to the MADN number, the lamps of the other members are turned on to indicate busy.

Multiple Call Arrangement (MCA) - This arrangement allows all of the line appearances to be active on simultaneous calls. Incoming calls to a MADN group are queued while the callers hear ringing. Once a MADN call is answered, and if the MADN call queue is not empty, the next call in the queue is presented to all the inactive members. This process continues until the MADN call queue is empty. The maximum number of calls, including the originated, answered, and queued calls allowed for a MADN group, is equal to the number of members in the group.

The following features are provided at no additional charge with MADN groups:

Privacy Release Option (Available only on Single Call Arrangement) Allows a MADN member to establish a conference call among MADN members and stations outside of the MADN group. The station user activates Privacy Release by dialing an access code or depressing an access key.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

C. LINE APPEARANCES, Cont'd.)

1. General, (Cont'd.)

MADN Ring Forward - (Available only on a Single Call Arrangement)  
Provides the following ringing options:

- Abbreviated - line appearance rings until timer expires
- Delayed - line appearance rings after timer expires
- Always - line rings until answered or abandoned
- Never - line appearance does not ring

Secondary MADN Call Forward - Specified secondary MADN members, as well as primary members, may activate and deactivate Call Forwarding from basic or business sets.

2. Provisions

A maximum of 15 MADN members are permitted in a MADN group.

Disconnect of the Prime Directory Number will constitute the disconnect of the station.

If a Multiple Appearance Directory Number (MADN) group includes the Prime Directory Number of a station, the Centrex Main Station Line rate will apply to that appearance rather than the MADN appearance rate.

The Centrex main station line of one basic set may be a member of a MADN group. This station line must be designated as the primary MADN member.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

C. LINE APPEARANCES, Cont'd.)

2. Provisions, (Cont'd.)

The following rates apply:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Secondary Centrex Line, each	\$20.00	\$3.10
Multiple Appearance Directory Numbers:	\$15.00	\$0.26
Single Call Arrangement, each appearance	\$ 20.00	\$1.55
Multiple Call Arrangement, each appearance	\$ 20.00	\$4.10

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES

The following four access features are provided through an interface circuit, to Customer-provided equipment:

Loudspeaker Paging Access (LSP) - Allows dial access to Customer-provided loudspeaker paging equipment. The paged party can be connected to a calling party by dialing an answering code from any station within the paging group that has the appropriate access -treatment. A Centrex system may have more than one paging group; however, a different access code is required for each group.

LSP is activated when a Centrex attendant or station user dials a pre-determined access code(s). If multiple paging groups are provided, each group within the Customer location is assigned an associated access code. The access code associated with the paging group that the calling party desires to page is selected to activate the LSP. If the LSP Interface Circuit(s) is busy, reorder/overflow tone is returned.

When the LSP answer option is provided, the page may be answered from any station within the paging group.

To answer LSP, the paged party goes off-hook at a station within the paging group and dials the answer code assigned by the Telephone Company. The paging groups are defined by the Customer's dialing plan by prohibiting or allowing answer codes for the paging equipment at the Customer premises. When the answer code is dialed, a talking path is completed between the calling and paged parties, and the paging station is idled. The calling and paged parties are now connected over a path independent of the LSP Interface Circuit.

Dial Dictation Access - Permits access to and control of Customer-owned dictation equipment. The Customer accesses a dictation machine by dialing an access code assigned by the Telephone Company. After the dictation machine is accessed, the Customer controls the machine by dialing control digits.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

Code Calling Access - Permits Centrex line access to Customer-owned signaling devices (bells, gongs, horns, etc.) by dialing an access code. The Customer then dials a called-party code which will activate a signaling device that will initiate a coded signal corresponding to the called-party code. The called party, upon recognizing the signal, can then be connected to the calling party by dialing an answering code from a Centrex line.

Radio Paging Access - Permits Centrex line access to Customer-provided radio paging equipment. The Radio Paging Access feature may be arranged to accept and transmit rotary dial pulses, touch-tone type signals, or both. If the Radio Paging Interface Circuit is in use, busy tone is returned.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Loudspeaker Paging Interface Circuit, each (1)	\$30.00	\$29.70
Dial Dictation Interface Circuit, each (2)	\$30.00	\$22.55
Code Calling Interface Circuit, each (1)	\$30.00	\$29.70
Radio Paging Interface Circuit, each(1)	\$30.00	\$29.70

NOTES:

- (1) In addition, a voice grade channel is required.
- (2) In addition, a voice grade channel is required.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

Blind Transfer Recall - Enables a user to transfer a call to another party without waiting for the party to answer. If the other party does not answer the transferred call within a specific time-out period, the call returns to the set from which it was transferred. The caller does Not encounter a busy and have to redial the called number to leave a message. Calls that are transferred to a station that has any type of Call Forwarding activated are not recalled. This is a system feature.

The following rates apply:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Blind Transfer Recall	\$30.00	\$2.05

International Direct Distance Dialing-Via Automatic Route Selection (IDDD/ARS) - Allows Centrex Customers to use their Automatic Route Selection for the fastest and most economical connections to their private network routing for international operations. This feature is incremental to Automatic Route Selection.

The following rates apply:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
IDDD/ARS Routing	\$100.00	\$2.05

Nonrecurring Charges do not apply if installing this feature at the same time as the ARS.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

Music on Hold - Provides a continuous broadcast of music to callers who are waiting for connection to a called party. Music on Hold can be applied in conjunction with these Centrex features:

- Attendant UCD from Queue
- Attendant Call Hold
- Consultation Hold
- Attendant Camp-On
- Call Waiting, Originating
- Call Park
- Business Set Call Park
- Dial Call Waiting

COMPETITIVE LOCAL EXCHANGE CARRIER

11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

Music On Hold, (Cont'd.)

This feature does not apply to Business Set Hold or Autohold. The rate is per Centrex group and assumes a Customer-provided music source. Apply appropriate tariff rate for trunks, circuits, or other facilities needed to connect Customer-provided equipment to the central office.

The following rates apply:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Music on Hold	\$30.00	\$25.60

Business Set Music on Hold - This feature extends the music-on-hold capability to calls that terminate on business sets. This is a system feature that may be provided optionally on a per set basis.

The following rates apply:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Business Set Music on Hold	\$30.00	\$76.90

Direct Inward System Access (DISA) - Enables a user to dial an access number from a remote central office. The DISA serving office answers the call after one-ring and provides a stutter dial tone to prompt the user to enter an authorization code. The user dials the authorization code and receives steady dial tone as a prompt to dial the destination address. Apply appropriate tariff rates for trunks, circuits or other facilities needed to connect Customer-provided equipment to the central office. Charges apply per DISA arrangement.

With the DISA feature, the Customer must also have the Station Message Detail Recording feature and Authorization Codes.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

DISA Optional Third Dial Tone - If the DISA user then dials an access code (and if the Centrex system dialing plan normally provides dial tone at this point), this feature will provide the user another dial tone. Charges apply per DISA Arrangement.

The following rates apply:

	Product/Service Charge	Monthly Rate
Direct Inward System Access	\$30.00	\$2.05
Optional 3 <sup>rd</sup> Dial Tone	30.00	13.30

Night Service - The following alternative method may be used to provide Night Service on consoles or business sets used as consoles in place of Fixed or Flexible Night Service:

Alerting Device - An incoming call activates a Customer-provided alerting device (i.e., a bell or buzzer). Any station in the Customer group may answer the incoming call by dialing a code. (Also known as Trunk Answer Any Station feature.) Apply appropriate tariff rates for facilities when appropriate to connect Customer provided equipment to the central office.

The following rates apply:

	Product/Service Charge	Monthly Rate
Night Service – Alerting Device	\$30.00	\$1.00

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

D. OPTIONAL FEATURES, (Cont'd.)

Call Park Recall Identification - Enables a station user to distinguish Call Park (PRK) or Directed Call Park (DCPK) recalls from other types of calls. This capability allows the user to respond appropriately. Provided on a System basis at no additional charge. Call Park Recall ID is an option for Customers with Call Park or Directed Call Park. Depending on the type of set and features, users are recalled in the following ways:

1. Flashing PRK/DCPK key, flashing directory number key, Distinctive Ring, and display of Call Park Recall.
2. Same as above with no display if not available on set.
3. Same as above with no Flashing PRK/DCPK key if Call Park feature is accessed through dialed code.
4. Distinctive Ring for sets without display or PRK/DCPK key.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

E. CONFERENCE ARRANGEMENTS

Station-Controlled Conference - Provides any equipped Centrex main station line with the ability to establish a conference call without the assistance of the attendant. The conferees can include lines in the same Centrex group, lines from outside the Centrex, and stations reached through trunks.

A conference code is used to establish the conference and add conferees. A release code is used to drop a conferee from the conference call.

When the station-controlled conference has more than six conferees, one conferee is transferred from the primary conference bridge to a secondary conference bridge. The secondary conference bridge is then connected to the primary conference bridge through the port on the primary conference bridge that was used by the transferred conferee.

A maximum of seven bridges can be assigned to a station controlled conference. These bridges allow the following members; (1) six, (2) ten, (3) fourteen, (4) eighteen, (5) twenty-two, (6) twenty-six, and (7) thirty.

The following rates apply: (1)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Primary Bridge	\$30.00	\$28.70
Additional Bridges, each (maximum of 6 additional)	\$30.00	\$30.75

Pre-Set Conference - Allows a predesignated station user or Console Attendant to originate a conference call with up to 25 conferee (which includes the conference originator).

Dialing the Pre-Set conference number initiates simultaneous ringing of the pre-selected conferees. A pre-selected, second-choice number may be rung to locate the conferee after a specified time if the conferee does not answer at the first number.

NOTE

(1) These rates apply per conference arrangement.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

E. CONFERENCE ARRANGEMENTS, (Cont'd.)

Pre-Set Conference, (Cont'd.)

An additional Centrex main station line at Informational Tariff rates is required for this service.

Conference bridges allow the following members: (1) six, (2) ten, (3) fifteen, (4) twenty, and (5) twenty-five.

The following rates apply: (1)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Primary Bridge	\$30.00	\$28.70
Additional Bridges, each (maximum of 4 additional)	\$30.00	\$30.75
Additional conferees within an existing level	\$30.00	

Attendant Controlled Conference - Allows the attendant to establish a conference call and release it from the console.

The attendant establishes a two-way call between the person requesting the conference and the destination. The attendant then operates the conference key which moves the call to a Primary conference bridge. Activation of the conference key enables the attendant to add additional conferees. The attendant may talk privately to each conferee as they are called. To add the last conferee, the attendant operates the hold key. By pressing the release key, the call is released from the loop and the console.

A maximum of seven bridges can be assigned to Attendant Controlled Conference. These bridges allow the following members; (1) six, (2) ten, (3) fourteen, (4) eighteen, (5) twenty-two, (6) twenty-six, and (7) thirty.

NOTE:

- (1) These rates apply per conference arrangement.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.7 DIGITAL CENTREX SERVICE, (Cont'd.)

E. CONFERENCE ARRANGEMENTS, (Cont'd.)

Attendant Controlled Conference, (Cont'd.)

The following rates apply: (1)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Primary Bridge	\$30.00	\$28.70
Additional Bridges, each (maximum of 6 additional)	\$30.00	\$30.75

Meet-Me Conference-Arrangement - Allows conferees to hold a conference by each of them dialing a directory number at a specified time. Conferees must be notified of the directory number, date and time prior to the meeting.

Each Centrex system may have up to 16 conference directory numbers. Meet Me Conferences may be held simultaneously, subject to the availability of six-port conference circuits. The member who owns the Meet Me conference number for the meeting must remain as a member of the conference.

A maximum of seven bridges per conference can be assigned to Meet Me Conference. These bridges allow the following members; (1) six, (2) ten, (3) fourteen, (4) eighteen, (5) twenty-two, (6) twenty-six, and (7) thirty. Each conference directory number constitutes a Primary Bridge. Additional bridges may serve more than one Meet Me Conference.

The following rates apply: (1)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Primary Bridge	\$30.00	\$28.70
Additional Bridges, each (maximum of 6 additional)	\$30.00	\$30.75

NOTE

(1) These rates apply per Conference Arrangement.

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## 11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

## 11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE

## A. GENERAL

Digital Compatible Console Interconnect(I) - Provides Central Office interaction with Customer provided Digital Compatible (not ISDN) Attendant Consoles. This service is required per console, and allows the Attendant Console to answer calls placed to a specific number, dial '0' calls from within the Customer group, intercept calls and station don't answer recalls. The attendant can also originate calls and complete incoming calls.

## B. PROVISIONS

This service requires 3 Attendant Access Lines per Attendant Console. These Access Lines are rated the same as Centrex Main Station Lines shown elsewhere in this tariff.

Customers may be required to install or convert to compatible Consoles due to Central Office conversion. Customers are responsible for all nonrecurring charges applicable to installation of the console service and features.

Customers are responsible for providing in writing the information required by the Telephone Company to perform the necessary central office software changes associated with user-defined keys.

The availability of all offered features is dependent on feature interaction and Customer selected station equipment.

## 1. Standard Features

Attendant UCD from Queue	Lockout
Automatic Recall	Multiple Listed Directory Number
Autodial	Position Busy
Console Release	Night Service
Console Test	Secrecy
Call Selection	Serial Call
Call Transfer	Trunk Group Busy Indicator
Delayed Operation	Through Dialing
Flexible Console Alerting	Two Way Splitting

## NOTE:

- (1) Does not include console, central office to Customer premises facilities, or any special conditioning which may be required.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

B. PROVISIONS, (Cont'd.)

1. Standard Features, (Cont'd.)

Standard Feature Package - Consists of standard features that provide basic attendant service. The Customer is required to purchase this feature package, for console service; however, one package will provide service for up to seven consoles. The activation of features and mode of operation may vary according to the type of Attendant Console purchased by the Customer. These features may not be purchased individually. No credit is given on the package rate for features that are not applicable to the Customer's station equipment or are not selected by the Customer.

2. Description of Standard Features

Attendant Uniform Call Distribution (UCD) from Queue - Provides for a uniform distribution of calls from attendant queue to a group of attendant consoles. As the consoles become idle, incoming calls are distributed on a first-in, first-out basis.

Automatic Recall - Enables attendant to transfer calls to stations. When a recall timer expires, the unanswered transferred call is queued for an attendant console. The attendant can then retransfer the call or release it.

Autodial - Allows attendant to dial frequently called numbers by depressing the autodial feature key, which can be programmed by the Attendant to dial that number. Each Autodial key can have only one number assigned to it at a time, but the console can have as many as 42 feature keys set up as Autodial keys. Depressing the key/button has the same result as dialing the number manually.

Console Release - Allows attendant to transfer a call via special services facilities, then release the call after the dialing is completed and before the transfer of the digits dialed to the special service facility is completed. This allows the attendant to release one call in order to handle another call quickly.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

B. PROVISIONS, (Cont'd.)

2. Description of Standard Features, (Cont'd.)

Console Test - Allows attendant or maintenance person to test the functional operations of a console. The attendant can test the working condition of the lamps, the keys on the console, and hardware components that affect the console such as memory, etc.

Call Selection - Enables attendant to answer incoming calls in the order they are received, regardless of incoming call type, or to manually select a specific call type (i.e., Toll Free service, tie lines, etc.).

Call Transfer - Allows a call transferred by a station user to the attendant (by either depressing the switch-hook or dialing zero) to be queued on a first-in, first-out basis.

Delayed Operation - Allows attendant to place a call for a calling station user while that station user waits on-hook. When the called station answers, the attendant can recall the calling station user by depressing the signal source key.

Flexible Console Alerting - Alerts attendant to a call requiring special attention by an alert tone that is sent through the headset, not the console speaker.

Interposition Calls and Transfer - Allows attendant to call and speak to another attendant and to transfer a call to another attendant.

Lockout - Restricts attendant from reentering a call in progress unless recalled by a station user or by automatic recall.

Multiple Listed Directory Number - Allows a Customer to have many Listed Directory Numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) Lamp which enables the attendant to answer appropriately.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

B. PROVISIONS, (Cont'd.)

2. Description of Standard Features, (Cont'd.)

Night Service - Choice of

Fixed - Calls that are normally routed to an attendant during the day are routed to predesignated locations for night service. The predesignated route can be an individual directory number or a hunt group.

Flexible - Allows attendant to program the night service routes for each Incoming Call Identification Classification assigned to the Centrex group.

Position Busy - Allows a member of an Attendant UCD group to make the console unavailable to additional calls from queue.

Secrecy - Allows attendant to talk to the called party without the calling party hearing the conversation. When the attendant releases from the call, the calling and called parties are connected.

Serial Call - Allows attendant to complete incoming calls to more than one Centrex station without the calling party going on-hook and redialing the attendant between calls.

Trunk Group Busy Indicator - Allows for the display of trunk group status information on the attendant console. Lamp indicators associated with a trunk group show when one or more trunks in the group are idle, or when all trunks in the group are busy.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

B. PROVISIONS, (Cont'd.)

2. Description of Standard Features, (Cont'd.)

Through Dialing - Allows attendant to select a trunk facility for a station and send dial tone to that station user. This feature is used to override station restrictions in the group.

Two Way Splitting - Allows attendant to talk privately with either the calling or called party. The attendant can alternate between the calling and called parties as required.

Wild Card Key - Allows special feature access not directly available through a feature key on the console.

3. Enhanced Features

Attendant Call Park	Display of Incoming Queued Calls With
Attendant Camp On	Notification of Priority Queued Calls
Attendant Message Waiting, per console	Station Busy Verification
Attendant Loudspeaker Paging Access	Trunk Group Access Control, per Trunk
Attendant Speed Call List, per List	Trunk Busy Verification

Enhanced Console Package - Package of features that provides enhanced attendant service. The activation and operation of features depend on the type of Attendant Console purchased by the Customer. These features are available individually or as a package. No credit is given on the package rate for features that are not applicable to the Customer's station equipment or are not selected by the Customer.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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## 11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

## 11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

## B. PROVISIONS, (Cont'd.)

## 4. Description of Enhanced Features

Attendant Call Park - Allows attendant to park calls against any station line in the Centrex system. The parked call can be retrieved from any station by dialing the feature-access code and the directory number.

Attendant Camp On - Allows attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Attendant Message Waiting Service - Allows the Attendant Console to be used as the message center to receive messages for calls forwarded to the message center convey messages to called stations on request, and activate/deactivate message waiting service for Centrex stations.

Attendant Paging Access - Allows attendant to gain access to Customer-provided loudspeaker paging equipment. The feature also provides a preempt capability, allowing an attendant to force-release a calling party from loudspeaker access.

Attendant Speed Call - List (Up to 70 Numbers) - Enables attendant to dial frequently called numbers by pressing a speed-call key and dialing one or two digits instead of all digits in the number. The console may have one Speed Call Long List (as provided with this feature). It may also have one Speed Call Short List and be a user of a long list (these are provided separately). Therefore, a console can gain access to three lists. Each list must be assigned to a separate speed-call key.

Display of Incoming Queued Calls with Key - Provides a visual indication of the number of calls queued to be answered.

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11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

B. PROVISIONS, (Cont'd.)

4. Description of Enhanced Features, (Cont'd.)

Notification of Priority Queued Calls - Allows an attendant to be alerted to calls made to emergency numbers when they are queued, either by the flashing of an emergency ICI lamp or by an optional tone.

Station Busy Verification - Allows attendant to determine whether stations are busy or idle. When busy, the attendant can barge in; when idle, the attendant can ring it; when not in service, the attendant receives a reorder tone.

Trunk Group Access Control - Provides special keys to serve as a common interface for Trunk Group Busy Indication and Trunk Group Access Control for all trunk groups allocated to the Customer group. These two functions can be assigned to a Wild Card Key on the console.

Trunk Busy Verification - Allows attendant to determine whether trunks are busy or idle. When busy, the attendant can barge in to request the stations hang up in order to place a more important call.

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## 11. SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC, (Cont'd.)

11.6 CENTREX SERVICE, (Cont'd.)

## 11.6.8 DIGITAL CENTREX ATTENDANT CONSOLE SERVICE, (Cont'd.)

## C. RATES

The following rates apply:

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Digital Compatible Console Interconnect, per console(1)	\$110.00	\$235.75
Standard Feature Package, (one required per seven consoles)	\$110.00	\$30.75
Enhanced Features, each:		
Attendant Call Park	\$28.00	\$0.50
Attendant Camp On	28.00	\$13.30
Attendant Message Waiting, per console	\$28.00	\$15.40
Attendant Loudspeaker Paging Access	\$28.00	\$10.25
Attendant Speed Call List, per List	\$28.00	\$0.80
Display of Incoming Queued Calls With Key	\$28.00	\$2.05
Notification of Priority Queued Calls	\$28.00	\$0.80
Station Busy Verification	\$28.00	\$1.30
Trunk Group Access Control, per trunk group	\$28.00	\$1.05
Trunk Busy Verification	\$28.00	\$0.80
Enhanced Console Package(2)	\$110.00	\$35.90
Changing Central Office software associated with feature/station access keys (per key)	\$20.00	-

## NOTES:

- (1) All rates and charges for the Digital Compatible Console Interconnect are in addition to the rates and charges for any other features and services shown elsewhere in this tariff.
- (2) The Enhanced Console Package includes one unit of each feature listed under Enhanced Features on this sheet. Should the Customer require additional appearances of some features, these additional features must be selected on an individual basis.