

SECRETARY OF COMMISSION
2ND FLOOR KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG PA17105-3265

C-2009-2122686

5-22-2010

GWENDOLYN PARHAM

V

**WEST PENN POWER : ALLEGHENY POWER
EXCEPTION OF**

I WOULD LIKE THIS TO GO FURTHER REASON STATED BELOW

- 1. THE BREAKDOWN FOR FEBRUARY 2008 OF \$210.62 WAS A CREDIT BALANCE NOT A CHARGE THE BILL WAS \$47.33 THE CREDIT BECAME \$163.29 CREDIT.**
- 2. THE HEAT AND CENTRAL AIR CONDITION ARE ON THE SAME UNIT HEAT OFF AIR CONDITION IF THE UNIT WAS WRONG I WOULD HAVE THE SAME PROBLEM IN THE SUMMER.**
- 3. THE ONLY PERSON WHO SAW THE METER "FLYING" WAS ALLEGHENY POWER. WHEN I WENT THERE IN MAY 2009 NOTHING WAS SPINNING. WHEN MY BROTHER WENT THERE IN DECEMBER 2009 TO TURN THE HEAT ON HE CHECK THE METER. THE METER WAS NOT FLYING.**
- 4. WHEN I TRIED TO DISCUSS ABOUT THE MAN COMING TO MY HOME AND BANGING ON MY HOUSE MR MANSCH FROM ALLEGHENY POWER SAID HE DID NOT WANT TO DISCUSS THIS, YET ONE OF HIS EXHIBITS WAS A REPORT OF AUGUST 20,2009.**
- 5. WHEN I RECEIVED A BILL FOR \$336.24 IN JANUARY 2010 I WROTE TO ALLEGHENY POWER STATING THAT THE BILL COULD NOT BE THAT HIGH AS THE HEAT WAS NOT TURNED ON YET THEIR ANSWER WAS TO SEND ME A BILL FOR \$398.48. I FEEL THAT MY COMPLAINT FOR THE BILL 2009. THEY DID ESTIMATES EVEN HIGHER. I DID SPEAK TO A PRE-LEGAL ATTORNEY, WHO TOLD ME THAT I WOULD HAVE TO GET A LICENCE ELECTRIAN TO COME AND CHECK THIS OUT .**

PER MY BROTHER IN FLORIDA. THIS HAPPENED TO A FAMILY IN FLORIDA WHO GOT A LICENCE ELECTRIAN , AFTER CHECKING IT WAS THE WIRING OUT SIDE HIS HOUSE WHICH WAS NOT HIS FAULT.

I HAVE TO GET AN ELECTRIAN TO COME. MY DOCTOR SAID HE DOES NOT WANT ME TO TRAVEL UNTIL AFTER JUNE 14,2010 WHICH IS ANOTHER FOUR WEEKS . I WOULD LIKE THE BILL PUT IN A PAYMENT PLAN FOR SIX

RECEIVED

MAY 12 2010

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**MONTH. INATALLMENTS. HOWEVER WHEN THE ELECTRIAN GIVES HIS
REPORT I WOULD LIKE TO HAVE A REFUND INSTEAD OF A CREDIT. I
HAVE TO BE BACK IN NY BEFORE LABOR. MY "FABULOUS 50 CLASS
REUNION IS THE WEEK END OF SEPTEMBER 10,2010 THIS IS OUR FINAL
ONE FOR DONORA. WHEN I RETIRED I CHOOSE A HEALTH PROVIDER
WHICH ONY COVERS NEW YORK/**

**THANKING YOU IN ADVANCE
GWENDOLYN PARHAM
2651 95 STREET
EAST ELMHURST NY 11369**

Gwendolyn Parham

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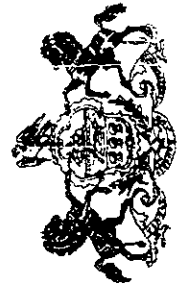
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