



Aqua Pennsylvania, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

www.aquapennsylvania.com

**VIA OVERNIGHT MAIL**

May 19, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

**RECEIVED**

MAY 19 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: ***Cedrick Boyd v. Aqua Pennsylvania, Inc.***  
**PUC Complaint Docket No. C-2010-2172016**

Dear Secretary Chiavetta:

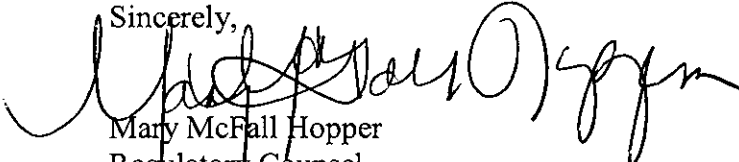
Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code 5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Please acknowledge receipt of this filing by date-stamping the extra copy of this letter and returning it to me in the self-addressed stamped envelope that is enclosed.

Sincerely,



Mary McFall Hopper  
Regulatory Counsel  
(610) 645-1170

cc: Mr. Cedrick Boyd

fedex.com 1800.GoFedEx 1800.463.3339

**1 From**  
 Date 5/19/10 Sender's FedEx Account Number 234 016814

Sender's Name Mary McFall Hopper Phone 610 675-1170

Company Agua Pennsylvania, Inc.

Address 762 West Lancaster Avenue

City Bryn Mawr State Pa ZIP 19010

**2 Your Internal Billing Reference** 311-675831 - psc RSW

**3 To**  
 Recipient's Name Rosemary Chicvetta Phone \_\_\_\_\_

Company PA PUC  **HOLD Weekday**  **HOLD Saturday**  
Print FedEx location address below. NOT available for FedEx First Overnight. Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

Address 400 North Street

Address Commonwealth Keystone Bldg.

City Harrisburg State Pa ZIP 17120

**4a Express Package Service** \* To most locations. Packages up to 150 lbs.

- 1  **FedEx Priority Overnight** Next business morning \*\* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- 5  **FedEx Standard Overnight** Next business afternoon\* Saturday Delivery NOT available.
- 6  **FedEx First Overnight** Earliest next business morning delivery to select locations\* Saturday Delivery NOT available.
- 3  **FedEx 2Day** Second business day\* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- 20  **FedEx Express Saver** Third business day\* Saturday Delivery NOT available.

**4b Express Freight Service** \*\* To most locations. Packages over 150 lbs.

- 7  **FedEx 1Day Freight** Next business day\*\* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected. FedEx 1Day Freight Booking No. \_\_\_\_\_
- 8  **FedEx 2Day Freight** Second business day\* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- 83  **FedEx 3Day Freight** Third business day\*\* Saturday Delivery NOT available.

**5 Packaging** \* Declared value limit \$500.

- 6  **FedEx Envelope\*** 2  **FedEx Pak\*** Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sturdy Pak.
- 3  **FedEx Box** 4  **FedEx Tube** 1  **Other**

**6 Special Handling and Delivery Signature Options**

- 3  **SATURDAY DELIVERY**
- No Signature Required** Packages may be left without obtaining a signature for delivery.
- Direct Signature** Someone at recipient's address may sign for delivery. Fee applies.
- Indirect Signature** If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

**Does this shipment contain dangerous goods?**

- No** 4  **Yes** One box must be checked.
- Yes** per attached Shipper's Declaration.  **Yes** Shipper's Declaration not required.
- 6  **Dry Ice** Dry Ice, 9 UN1845 \_\_\_\_\_ x \_\_\_\_\_ kg
- Cargo Aircraft Only**
- Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

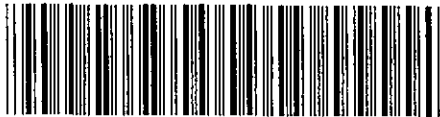
**7 Payment Bill to:**

- 1  **Sender** Acct. No. in Section 7 will be billed. Enter FedEx Acct. No. or Credit Card No. below. Obtain Recip. Acct. No.
- 2  **Recipient** 3  **Third Party** 4  **Credit Card** 5  **Cash/Check**

Total Packages 1 Total Weight \_\_\_\_\_ lbs. Credit Card Auth. \_\_\_\_\_

\*Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.

**554**



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