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OF COUNSEL
CURT SCHRODER

May 14, 2010

Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED
2010 MAY 18 AM 9:33
PA.P.U.C.
SECRETARY'S BUREAU

RE: Michele Plank
BCS No.: 2669860
Utility Co.: Peco
Peco Account No.: 54071-00706

C-2010-2172812

Dear Sir or Madam:

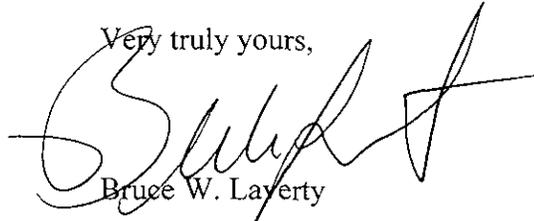
Please be advised that this office represents Michele Plank regarding the above-referenced matter. Kindly direct all inquiries involving this matter to me at the above-listed address and/or telephone numbers.

On April 26, 2010, Ms. Plank mailed in her formal complaint form per the instructions supplied by your office. She would like to submit her explanation of the situation which more fully outlines the events leading up to the current circumstances. Ms. Plank is requesting that her letter be added as an addendum to number 4B of her complaint.

Also enclosed for your convenience is a copy of Ms. Plank's complaint.

Thank you for your courtesies. If you have any questions or require any additional information, please feel free to contact my office at (610) 269-0900, extension 3.

Very truly yours,



Bruce W. Laverty

BWL/ag
Enclosures

cc: Michele Plank

To whom it may concern:

May 3, 2010

I, Michele Plank moved from 734 Norwood Road, Downingtown PA to my friend's house (Kim Boyne) 323 Brandywine Ave, Downingtown, PA (Kim Boyne resided here) with my 4 children at the end of October beginning of November 2005. My stay with her was only temporary until I was able to move into an apartment with another friend that was to be ready around January 1st, 2006 at 13 Culvert St, Parkesburg PA. I shared this new apartment in Parkesburg with another friend in which he had the electric in his name.

In March 2007, I moved in with my boyfriend to 114 Taylors Mill Road, Downingtown Pa. My children and I lived there for about 2 years. Again the electric was not in my name. We seperated so my children and I moved to a new apartment in January 2009 located at 310 Highland Ave., Downingtown, PA. Which is where I currently reside.

While preparing to move (Jan. 2009), I called PECO to get electric set up in my name and I was told at that time that I had an outstanding balance. They informed me that the balance came from 323 Brandywine Ave, Downingtown Pa. (Kim Boyne's residence), during the time period of Oct 2005 thru Aug 2007. The balance was \$ 9,876.91 and that was Kimberly Boyne's address so I knew right away that she used my name to get electric. I called Kim then to talk about this problem. Kim Boyne told me that she had called PECO and had the service transferred from 734 Norwood Road to 323 Brandywine Ave. Downingtown, PA. in Oct 2005. She had never spoke to me or asked for permission to do this. PECO then had added this amount to my current bill which made it look like I always owe money, they were adding other charges as well and kept threatening to turn my electric off.

PECO had told me to get a statement from Kim Boyne stating that she did use my name and that I didn't know what was going on. Kim Boyne wrote the letter and had it notarized in May 2009 and then I mailed it in as instructed. Peco got back to me and said this was not going to help because Kimberly Boyne did not have an open account with them so there was no where to move that balance to. They directed me to the Utility Commission in Jun 2009, from there I was told that I had to pay the balance or press charges and that my electric should not be shut off because this was in dispute. They also said to make sure that I continue to pay my current resident electric bill on time as I had been doing.

I decided that I better contact the police and press charges against Kimberly Boyne because she wasn't able to pay this amount and clear this up for me. On April 6, 2010, I filed a complaint and then called PECO to give them the police report document number until I could get a copy of the report myself because it needed to be faxed to them. Now, I was told by PECO that the police report was not good enough anymore. There was nothing more they could do. The balance was left for me and that I would have to pay or make payment arrangement's of \$419.00 a month. I said no because that would make me be guilty and I indicated again that it was not my bill to pay.

I called the Utility Commission back and told them that PECO would not accept the police report. I was told I should still fax the report to PECO. Then if that still didn't work to call them back. I faxed the report on Apr 15th, 2010.

I woke up to my electric being turned off on April 20, 2010. I called the Utility Commission and told them again

what was going on, so they re-opened my case which I didn't know was closed, I thought that they were still working with me. Within a few days I got a letter from the Utility Commission saying there was nothing they could do because the balance owed was under a cap rate. This had to be setup thru Kim Boyne and not myself. She must have provided documentation during that time period to PECO to keep the electric on and must have asked for an arrangement plan. I told them more than once that this was not my balance that someone used my name and that I was doing everything that I was asked to do to keep my electric on. I explained that I had children in the house, but this didn't seem to make a difference. They continued to say there is nothing they can do.

Later that evening of April 20th, I received a text from Kim Boyne telling me that she could get my electric back on. She know's someone that work's in a doctor's office, would that be OK. I never replied.

I tried to have the electric turned on in my daughter's name who is 18 years old but PECO refused because her name was not on the lease and that she had benefited from the previous bill that is in dispute.

Please help me!

Michele Plank

310 Highland Ave Apt. B

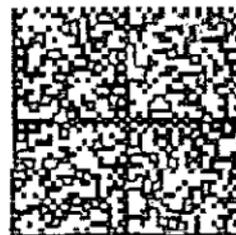
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