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May 25, 2010

VIA HAND DELIVERY

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED
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SECRETARY'S BUREAU

Re: Ronald K. Wilson v. Windstream Pennsylvania, Inc.
Docket No. C-2010-2168826

Dear Secretary Chiavetta:

By letter dated April 28, 2010, Windstream Pennsylvania, LLC ("Windstream" or "Company") requested an extension in which to provide an Answer and any other responsive documents to the above-referenced Complaint. The basis for that request was the Company's investigation was on-going and further action was required to fully satisfy the Complaint. By Secretarial Letter dated April 29, 2010, your Bureau granted a thirty (30) day extension.

As of today's date, the Company has replaced a temporary drop and repaired a few spots along its facilities having the potential to contribute to the reported problem. The Company has started replacing 6,110 feet of buried and aerial cable. The estimated date of completion is May 28, 2010, the date the current extension to reply to the Complaint expires. Further, both the Company and Complainant wish to test the repairs and service level, but will require additional time to do so. Accordingly, we request a second thirty (30) day extension, or until June 27, 2010, in which to provide a formal Answer and other responsive documents to the above Complaint or otherwise report back to the Commission as necessary.

Windstream very much appreciates your time and attention in addressing this request. If you have any questions, please do not hesitate to contact me.

Very truly yours,

THOMAS, LONG, NIESEN & KENNARD

By


Regina L. Matz

cc: Jeanne Shearer, Vice President for State Government Affairs
Ron Wilson