

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 17NW  
Philadelphia, PA 19103

May 28, 2010

Kim Hafner, Legal Division Supervisor  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

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2010 JUN 10 AM 11:28  
PA PUC  
SECRETARY'S BUREAU

Re: Formal C-2010-2171667, Mark S. Sankey v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting another extension of time to file a Certificate of Satisfaction in the above referenced formal complaint. We have a settlement agreement with the customer and are waiting for the customer's signed certificate of satisfaction that we will file with the Commission when received. Our answer is due today, Friday, May 28, 2010 and we would like to extend that until Monday, June 7, 2010

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva  
Assistant General Counsel

cc. Mark S. Sankey

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10 JUN - 1 AM 10:09  
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