

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

LEONARD P. KRANKOWSKI	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2175101
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY	:	
Respondent	:	

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**PRELIMINARY OBJECTIONS OF PENNSYLVANIA-AMERICAN WATER  
COMPANY TO THE COMPLAINT OF LEONARD P. KRANKOWSKI**

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Pennsylvania-American Water Company ("Pennsylvania-American" or "Company"), by and through its attorneys, files these preliminary objections pursuant to 52 Pa. Code § 5.101, and moves to dismiss the Formal Complaint filed by Leonard P. Krankowski (Complainant) for legal insufficiency. In support thereof, the Pennsylvania-American states as follows:

1. Complainant challenges Pennsylvania-American's imposition of a service charge on a monthly basis. Complainant asks the Pennsylvania Public Utility Commission ("Commission") to require the Company to impose its service charge on Complainant only once each year. Compl. ¶¶ 4.A, 5.

2. Complainant also challenges the frequency of Pennsylvania-American's billing, and requests that the Commission require the Company to issue Complainant only one bill each year, instead of billing Complainant on a monthly basis. Compl. ¶ 5.

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OBJECTIONS NO. 1 AND NO. 2 ARE  
INCORRECT!

NORTHLONDONDERRY TWP. RESIDENTS  
WHICH WE WERE CHARGED 1 SERVICE  
CHARGE PER 3 MONTH'S.

PA AMERICAN CHANGE IT TO 1 MONTH  
PAYMENT'S WHICH RESULTED IN 3  
SERVICE CHARGE'S PER QUARTER

THIS IS UNFAIR TO THE RESIDENCE'S  
OF NORTHLONDONDERRY TWP!

THIS SHOULD GO BACK TO THE QUARTERLY  
PAYMENTS, OR HAVE THE OPTION TO PAY  
ADVANCE TO ELIMINATE THE  
SERVICE'S CHARGES!

LEONARD P KRANKOWSKI  
Leonard P Krankowski



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