

May 25, 2010

Ophelia Dowdy  
259 Jan Drive  
Harleysville Pa 19438

RECEIVED  
2010 JUN -7 AM 11:18  
PA.P.U.C.  
SECRETARY'S BUREAU

**RE: Ophelia Dowdy -v- PGW. Docket No. C-2010-2174102**

Dear Secretary McNutty:

This letter is in response to the letter dated 05/24/10.

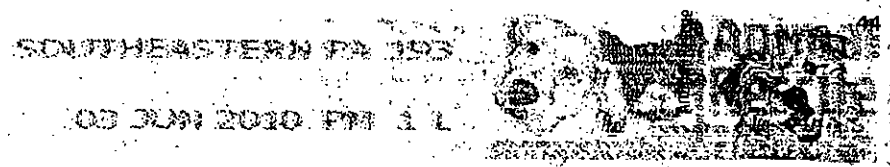
1. **No dispute**
2. In the response letter from PGW they **ADMITTED** that I Ophelia Dowdy was not made aware of any liens placed against my property at 1419 East Weaver St.
3. PGW **ADMITTED** that that Charles Dowdy was the customer on record for the period from September 30, 2000 through May 19, 2010.
4. PGW **ADMITTED** that Charles Dowdy was contacted and **DID NOT** dispute the accuracy of **HIS** bill to PGW. PGW further **ADMITS** that I cancelled service to the property of 1419 east Weaver St, and did not request that service be transferred to any place else. PGW **ADMITS** that lien notices was sent to the residence of 1419 East Weavers St. The residence that I was not residing. During conversations with PGW I **offered proof of residence for myself** from 2000 to current 2010. PGW informed me that it does not matter because I **SHARE** the same name as my brother Charles Dowdy, so the lien was placed against the service address. In further conversation with PGW. I asked why, did they **NOT** shut of service when he was **CLEARLY WAS NOT** sticking to any agreements that he made with PGW through the years, why was the bill allowed to continue into the thousands of dollars. I also asked for copies of previous bills to try to understand what was happening, I was denied for the following reason. **The Bill is not in my name, so I do not have rights to the information.** However PGW was allowed to place a lien in the amount of \$ 8,731.61 against my property, a property for an account that I could not have access too. Sufficient evidence was offered to PGW in all accounts
5. PGW could not transfer any balances on the account of Charles Dowdy to any account belonging to Ophelia Dowdy because PGW is **NOT** a service provider in the area of my residence since 2000, zip code 19438.
6. PGW filed a municipal lien against the property, for unpaid debts, that were not incurred by complainant, and was not the account of the complaint.

7. PGW has held Ophelia Dowdy personally responsible for the debt of Charles Dowdy of \$8,886.29 for the period of September 30, 2000 through April 22, 2010, because the money was released to PGW by Ophelia Dowdy **UNDER DURESS**. The property had to be sold to continue maintenance and up keep on the home that Ophelia Dowdy has occupied since September 2000. The property could not be sold with a lien attached and Ophelia Dowdy could not afford the, up keep of two properties indefinitely, until the account of **Charles Dowdy** with PGW was resolved.
8. Ophelia Dowdy request that PGW returns the sum of \$8886.29 and pursue Charles Dowdy the person that PGW **CHOSE** to let his account grow unreasonably out of hand, and who they **CHOSE** to continuously enter into useless agreements with.
9. Complainant Ophelia Dowdy objects to the way that PGW has handled this situation and request further consideration from the commission.
10. Complainant Ophelia Dowdy objects to the way that PGW has handled this situation and request further consideration from the commission.
11. Complainant Ophelia Dowdy objects to the way that PGW has handled this situation and request further consideration from the commission.
12. The complainant Ophelia Dowdy has made a payment of the \$8886.29 to the dept owed by Charles Dowdy to PGW, **UNDER DURESS**. PGW **REFUSED** to compromise or attempt to come to any agreements with Ophelia Dowdy in the amount of the debt that had to be paid.

**Wherefore,** Ophelia Dowdy (complaint) request that the commission review the circumstances of this matter carefully and review the practices of PGW and return the sum of \$888.29 to complainant Ophelia Dowdy and continue to pursue Charles Dowdy the person that all agreements with PGW were entered in with.

A handwritten signature in black ink, appearing to read "Ophelia Dowdy". The signature is written in a cursive, flowing style with some loops and flourishes.

OPHELIA DOWDY  
259 JAM DRIVE  
HARLEYSVILLE PA 19438



James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Building  
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