

June 28, 2010

To: Mr. David A. Alexander  
( Special Agent for the )  
Pennsylvania Public Utility Commission  
P. O Box 3265  
Harrisburg, Pa 17105-3265

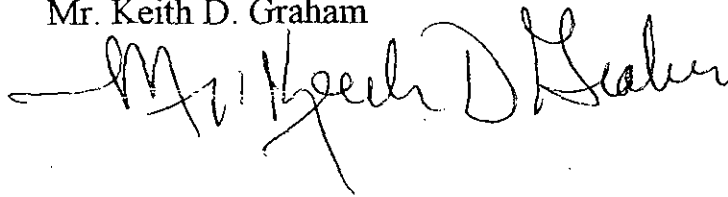
From Mr. Keith D. Graham  
Spouse of Mrs. Osylin D. Graham  
Docket number: (C-2009-2145158)  
353 Coreopsis Drive  
Lancaster, Pa 17602

Mr. Alexander

Good Morning be advised that I am sending this letter to you based Upon our conversation on today june 28<sup>th</sup>, 2010 regarding the 30 day Extension for the hearing of My wife Osylin Graham vs UGI. Thanks for your understanding and consideration in this matter. Be further advised that I also spoke as I informed you with Mr. Crayne The Attorney for UGI on today and informed him that I am willing to Make reasonable arrangements with UGI to get the old balance paid. As I forstated in my complaint that the only reason that I filed a complaint Was due to not being able to get another arrangement with UGI after the First arrangement failed due to loosing my job. I am gainfully employed At this time, and I am willing to work with them. Mr. Crayne stated that He would notify the compliance manager for UGI and have her to contact Me asap to see if we can come to a agreement with out having to have a hearing. Hopefully I will hear from them soon, if I don't I will let you know Before the 30 days is up. I am also going to start paying money on the back Amount so this will show my efforts and sincerity to get this resolved.

Thanks Sincerely

Mr. Keith D. Graham



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