

**Legal Department**

Exelon Business Services Company  
2301 Market Street/S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.4000  
Fax 215.568.3389  
www.exeloncorp.com

## Business Services Company

Direct Dial: 215.841.6841

July 7, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

Re: **Isaac Sanders v. PECO Energy Company**  
**PUC Docket No. C-2010-2185887**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

<u>  X  </u>	Answer (original)
<u>      </u>	Motion to Consolidate (original)
<u>      </u>	Motion for Judgment on the Pleadings (original)
<u>  X  </u>	Preliminary Objection (original)
<u>      </u>	Exceptions (original)
<u>      </u>	Reply Exceptions (original)
<u>      </u>	Brief (original)
<u>      </u>	Reply Brief (original)

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. Thank you for your time and attention on this matter.

Very truly yours,



Tishekia Williams  
Counsel for PECO Energy Company  
TW/adz  
Enc.

**RECEIVED**

JUL - 7 2010

**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU**

Scheduling Recommendation: Call of the Docket        Non Call of the Docket   X

RECEIVED

JUL - 7 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ISAAC SANDERS :  
 :  
v. : DOCKET NO. C-2010-2185887  
 :  
PECO ENERGY COMPANY :

**PRELIMINARY OBJECTION OF PECO ENERGY COMPANY  
FOR THE PENDENCY OF A PRIOR PROCEEDING**

Respondent, PECO Energy Company (“PECO Energy”), pursuant to 52 Pa. Code § 5.101(a)(6) respectfully petitions this Honorable Commission to dismiss the instant Complaint due to the pendency of a prior proceeding.

1. On or around June 16, 2010, PECO Energy was served by a Complaint filed by Complainant with the Pennsylvania Public Utility Commission (“PUC”) at Docket Number C-2010-2182051.

2. Complainant requests a payment agreement from PECO Energy. A copy of the Complaint is attached as Exhibit 1.

3. Pursuant to 52 Pa. Code § 5.101(b), PECO timely filed an Answer to the Complaint on July 6, 2010. A copy is attached as Exhibit 2.

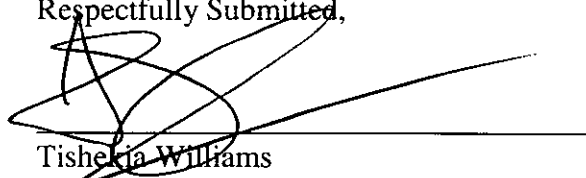
4. A hearing has not yet been scheduled for Docket Number C-2010-2182051.

5. On July 6, 2010, PECO was served with another Complaint from Complainant at Docket No. C-2010-2185887, asserting the same claims as those asserted in the Complaint at Docket Number C-2010-2182051. A copy of the new Complaint is attached as Exhibit 3.

6. PECO avers that the current Complaint (C-2010-2185887) should be dismissed to save time, resources and expenses of a second hearing regarding the same issues raised in the first complaint.

**WHEREFORE**, PECO Energy Company respectfully requests that this Honorable Commission issue an Order dismissing the Complaint in Docket Number C-2010-2185887 because of the pendency of an identical proceeding.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read 'Tishekia Williams', is written over a horizontal line. The signature is stylized and somewhat scribbled.

Tishekia Williams  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
tishekia.williams@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ISAAC SANDERS**

v.

**PECO ENERGY COMPANY**


:  
:  
:  
:  
:

**DOCKET NO. C-2010-2185887**

**VERIFICATION**

I, Tishekia Williams, hereby declare that I am an attorney representing PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: July 7, 2010

  
\_\_\_\_\_  
Tishekia Williams

**RECEIVED**

JUL - 7 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Zaketa, Anita D:(BSC)

**From:** eFile@state.pa.us  
**Sent:** Wednesday, June 16, 2010 3:23 PM  
**To:** Smith, Ward L.:(BSC)  
**Cc:** Zaketa, Anita D:(BSC)  
**Subject:** PA PUC eServe Notice  
**Importance:** High

Dear WARD L SMITH,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2010-2182051**.  
You may view this document at  
**SANDERS - FORMAL COMPLAINT - PECO ENERGY COMPANY-ELECTRIC**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

due: 7/6  
target: 7/4 (Sunday)  
dist: 7/2

**RECEIVED**

JUL -7 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

10-674

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print in ink or type.

1. CUSTOMER (COMPLAINANT) INFORMATION

Your name, mailing address, county, telephone number, utility account number and service address:

Name Isaac Sanders

Street/P.O. Box 294 Apt #

City Wynnewood State Pa Zip 19094

County Montgomery

Daytime Telephone Number Where We Can Contact You: (610) 848 8130

E-mail Address (optional) sanders.valorie@yahoo.com

Utility Account Number #9355601208 (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Isaac Sanders

Street/P.O. Box Formerly 1651 N Felton St

City Phila State Pa Zip 19151-3439

2. FULL NAME OF UTILITY COMPANY (RESPONDENT):

PECO market street Phila, Pa

3. TYPE OF UTILITY (check one)

- ELECTRIC, GAS, WATER, TELEPHONE, STEAM HEAT, WASTE WATER, MOTOR CARRIER

RECEIVED 2010 JUN 16 AM 9:23 PA.P.U.C. SECRETARY'S BUREAU

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other (explain) *I sent the bill in  
and now PECO is telling that we were not  
on time*

B. State the facts of your complaint.

Include any specific dates, times or places that may be important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

How do you want your complaint to be resolved? Use additional paper if you need more space.

*We would like to be put on a budget  
of 24.89 a month on the fourth.*

*Seniors have problems walking  
and standing Give us time to*

*process our money orders*

*Finally we our not in  
the best of health*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility **AND** your complaint is about a billing problem, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES (includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

*At the present time, we would tell that the machine they a major role with the cut off date. Therefore, needless to say with company policies and procedures technical it is a conspiracy among workers*

**8. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer **in this matter** you must provide your lawyer's name, address, telephone number, and e-mail address, if known.

Lawyer's Name N/A

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (If Known) \_\_\_\_\_

**9. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:       *Alice Sanders*      , hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

      *Alice Sanders*       (Signature)                            6/14/2010       (Date)

\_\_\_\_\_  
Title of authorized employee or officer

**10. FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
---	--

Facsimiles and/or electronic filings of the complaint will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

**Isaac Sanders**

**P.O. Box 294**

**Wynnewood,Pa 19094-0294**

**610-848-8138**

**6/14/2010**

**Sanders. valorie@yahoo.com**

**Account Number#9355601208**

**PECO 19<sup>th</sup> & Market street**

**Philadelphia,Pa**

**Type Of Utility:Peco**

**What is your complaint?**

**PECO , was aware of our problem with the fire we had and now PECO, has made**

**A complaint that we have not been forwarding our payments on time.**

**Therefore if our payments were insufficient why didn't PECO ,return the moneyorders. As consumers were have a postal money order receipts on**

**File at home. Hypothetical if the address was incorrect for the PECO**

**Facility was wrong the money orders would be returned to my mailbox.**

**First I tried to talk to customer service and I was told that the machine**

**had cut the date off and that we had been denied the budget terms on our**

**bill. Therefore this has us very concerned because our billing statement**

**is outrageous and due to the fire we our trying to get back on our feet.**

**Sorry to say as consumers we feel as if this is a conspiracy within**

**Company and we are not satisfied and will be unable to pay this outstanding Fee.**

**RESOLVE THE MATTER:**

**As consumers we are under the edge financially and we would like to have**

**A second chance to pay \$24.89 a month which made a whole lot of since.**

**In regards to the outstanding statement it is well over our budget.**

***We have to many problems confronting us during the aftermath of the fire and it seems like the only way we can come to common terms we would like to schedule a court date so that we can resolve this matter. Remember we are on fixed income and are health is failing . However we need to discuss this problem because if there is a conspiracy amongst Peco workers needs to stop. I have no time for fun and games this has not been a good year for us.***

**Past Due Amt:\$1,036.79**

Ernie Sanders  
P.O. Box 294  
Wynnewood, PA 19096-0294

U.S. POSTAGE  
PAID  
RIDLEY PARK, PA  
19078  
JUN 17 1980  
AMOUNT  
**\$0.61**  
00013331-04



1000  
17120

Secretary  
Federal Utility Commission  
400 North Street  
Commonwealth Building, 2nd  
Floor  
Harrisburg, PA 17120



**Legal Department**

Exelon Business Services Company  
2301 Market Street/S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.4000  
Fax 215.568.3389  
www.exeloncorp.com

**Business Services  
Company**

Direct Dial: 215.841.6841

July 6, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**Re: Isaac Sanders v. PECO Energy Company  
PUC Docket No. C-2010-2182051**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

- X Answer (original)
- \_\_\_ Motion to Consolidate (original)
- \_\_\_ Motion for Judgment on the Pleadings (original)
- ~~\_\_\_~~ Preliminary Objection (original)
- \_\_\_ Exceptions (original)
- \_\_\_ Reply Exceptions (original)
- \_\_\_ Brief (original)
- \_\_\_ Reply Brief (original)

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. Thank you for your time and attention on this matter.

Very truly yours,



Tishekia Williams  
Counsel for PECO Energy Company  
TW/adz  
Enc.

**RECEIVED**

JUL - 7 2010

**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU**

Scheduling Recommendation: Call of the Docket \_\_\_ Non Call of the Docket X

Legal Department

Exelon Business Services Company  
2301 Market Street/S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.4000  
Fax 215.568.3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial: 215 841-6841  
July 6, 2010

Isaac Sanders  
P.O. Box 294  
Wynnewood, PA 19094

**Re: Isaac Sanders v. PECO Energy Company**  
**PUC Docket No. C-2010-2182051**

Dear Mr. Sanders:

Enclosed is a copy of PECO Energy Company's Answer to the complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This Answer is not a decision on your complaint. If there is a "Notice to Plead" attached to this Answer, you should review the Notice to Plead for information on how to respond to a New Matter (a paragraph at the end of the Answer) and/or Motion to Dismiss (a separate document after the Answer) that may have been included with the Answer. If there is not a New Matter or a Motion to Dismiss, you do not need to reply.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

If you have any questions or concerns at any time, please do not hesitate to contact me at the above listed number.

Very truly yours,



Tishkia Williams  
Counsel for PECO Energy Company  
TW/adz  
Enc.

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ISAAC SANDERS</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. F-2010-2182051</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	

**ANSWER OF RESPONDENT, PECO ENERGY COMPANY**

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.61, responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Denied. PECO denies that Complainant is unable to pay his electric service bill and proof thereof is demanded at time of hearing. Complainant has filed at least three other formal complaints since 2008 – all of which were settled with payment agreement. PECO avers that Complainant is responsible for the entirety of his account balance, which is \$1,058.45. A copy of the account activity statement is attached as Exhibit 1.

Complainant is not entitled to another payment agreement from the Public Utilities Commission ("Commission") because the Commission may not issue a payment agreement to a customer who has already received and defaulted on a previous Commission-issued payment agreement. 66 Pa.C.S. 1405(d). As explained below, Complainant is not entitled to another PECO Energy-issued payment agreement given his past history of defaulting and poor payment record.

PECO provides electric service to Complainant at 1651 N Felton Street, PA 19151. On December 17, 2007, Complainant received a payment agreement from the Bureau of Consumer Services ("BCS") at case number 2326815, which established a special payment amount of \$154.00. A copy of the BCS decision is attached as Exhibit 2.

Complainant defaulted on the Commission-issued agreement on February 9, 2009. On April 28, 2009, Complainant filed a formal complaint, requesting a payment agreement, because he suffered a severe house fire on January 17, 2009 that displaced his family. Complainant specifically requested that this account number remain active, so that he could have a payment agreement on the outstanding balance of \$1,179.08. PECO Energy issued Complainant a settlement agreement on September 11, 2009, placing Complainant on a special payment agreement.

On May 10, 2010, Complainant defaulted on the settlement terms. Therefore, Complainant is not entitled to another PECO Energy-issued payment agreement given his past history of defaulting and poor payment record.

5. This paragraph is a request for relief and no answer is required.
6. PECO Energy is without sufficient information to confirm or deny this statement.
7. Admitted.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant complaint.

Respectfully Submitted,



---

Tishkia Williams  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
tishkia.williams@exeloncorp.com



DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
07/13/09	ELECTRIC SERVICE	06/10/09 07/12/09	72359	059183607	\$5.28							
07/13/09	Regular Bill						\$1209.59	\$1204.31	08/04			
08/11/09	ELECTRIC SERVICE	07/12/09 08/10/09	72359	059183607	\$5.28							
08/11/09	Regular Bill						\$1214.87	\$1209.59	09/02			
08/17/09	Late Payment Charge					\$35.79						
08/17/09	Payment Agreement					\$1179.08						
09/10/09	ELECTRIC SERVICE	08/10/09 09/09/09	72359	059183607	\$5.28							
09/10/09	PUC AGREEMENT				\$19.65							
09/10/09	Regular Bill						\$24.93		10/02			
10/05/09	Payment						\$24.95					
10/09/09	ELECTRIC SERVICE	09/09/09 10/08/09	72359	059183607	\$5.28							
10/09/09	PUC AGREEMENT				\$19.65							
10/09/09	Regular Bill						\$24.91		11/03			
11/04/09	Payment						\$25.89					
11/09/09	ELECTRIC SERVICE	10/08/09 11/08/09	72359	059183607	\$5.28							
11/09/09	PUC AGREEMENT				\$19.65							
11/09/09	Regular Bill						\$23.95		12/01			
12/02/09	Payment						\$23.95					
12/10/09	ELECTRIC SERVICE	11/08/09 12/09/09	72359	059183607	\$5.28							
12/10/09	PUC AGREEMENT				\$19.65							
12/10/09	Regular Bill						\$24.93		01/04			
1/05/10	Payment						\$24.93					
1/13/10	ELECTRIC SERVICE	12/09/09 01/12/10	72359	059183607	\$5.28							
1/13/10	PUC AGREEMENT				\$19.65							
1/13/10	Regular Bill						\$24.93		02/04			
2/03/10	Payment						\$25.00					
2/11/10	ELECTRIC SERVICE	01/12/10 02/10/10	72359	059183607	\$5.30							
2/11/10	PUC AGREEMENT				\$19.65							
2/11/10	Regular Bill						\$24.88		03/05			
3/01/10	Payment						\$24.98					
3/12/10	ELECTRIC SERVICE	02/10/10 03/11/10	72359	059183607	\$5.30							
3/12/10	PUC AGREEMENT				\$19.65							
3/12/10	Regular Bill						\$24.85		04/05			
4/05/10	Payment						\$24.89					
4/12/10	ELECTRIC SERVICE	03/11/10 04/11/10	72359	059183607	\$5.30							
4/12/10	PUC AGREEMENT				\$19.65							
4/12/10	Regular Bill						\$24.91		05/04			
4/10/10	Reinstate AR from DPA- Cr						\$1041.49					
4/10/10	Reinstate AR from DPA- Db				\$1041.49							
4/10/10	Bill Out DPA due to Default				\$1021.88							
4/11/10	ELECTRIC SERVICE	04/11/10 05/10/10	72359	059183607	\$5.31							
4/11/10	Late Payment Charge				\$0.48							
4/11/10	Regular Bill						\$1052.58	\$1047.27	06/02			
4/08/10	Late Payment Charge				\$0.56							
4/10/10	ELECTRIC SERVICE	05/10/10 06/09/10	72359	059183607	\$5.31							
4/10/10	Regular Bill						\$1058.45	\$1053.14	07/02			

PECO Sanders  
R



July 2, 2010

**BCS Decision Report**

BCS Case #: 002326815                      Open Date: 2007-11-29  
Customer Name: ISAAC SANDERS  
Service Address: 1651 N. FELTON ST

PHILADELPHIA, PA 19151 4315  
BCS Bill Account #: 9355601208                      Previous Case #: 1985465  
Violation Type: NO                      Chapter Type:  
Decision Type: W                      Section / Rule:  
Investigator Name: SHIRLEY HARTMAN

Decision Issued Date: 2007-12-17  
Case Closed Date: 2007-12-13

**Letter Description:**  
EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS

Total Balance:	\$1113.71	Balance Date:	2007-12-12
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$135.00
Special Budget Payment:	\$154.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$19.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	JANUARY 2008 DUE DATE		

**PAR Description:**  
BY LAW YOU MUST PAY ANY CURRENT BILLS DUE BEFORE THIS PAYMENT ARRANGEMENT STARTS.

**Resolution Description:**  
CASE CLOSED WITH A DECISION. PAR ISSUED.PRIOR APPEARS TO BE PAID.LEVEL 1. BB 135+19=154. WAIVE LPCS.

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ISAAC SANDERS**

:  
:  
:  
:  
:

v.

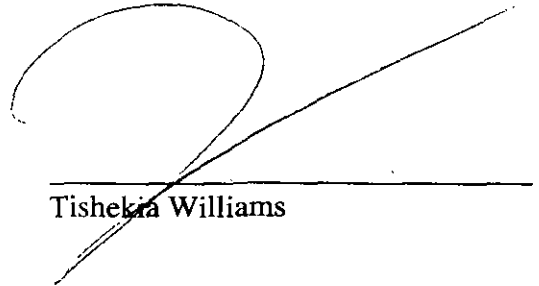
**DOCKET NO. F-2010-2182051**

**PECO ENERGY COMPANY**

**VERIFICATION**

I, Tishekia Williams, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.

Date: July 6, 2010



Tishekia Williams

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ISAAC SANDERS**

v.

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. F-2010-2182051**

**CERTIFICATE OF SERVICE**

I, Tishekia Williams, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Isaac Sanders  
P.O. Box 294  
Wynnewood, PA 19094

Dated at Philadelphia, Pennsylvania, July 6, 2010.

---

Tishekia Williams  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
tishekia.williams@exeloncorp.com

10-0735

prio: 10.674  
open

PECO Subst  
3

Zaketa, Anita D:(BSC)

**From:** eFile@state.pa.us  
**Sent:** Tuesday, July 06, 2010 9:24 AM  
**To:** Smith, Ward L.:(BSC)  
**Cc:** Zaketa, Anita D:(BSC)  
**Subject:** PA PUC eServe Notice  
**Importance:** High

Dear WARD L SMITH,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2010-2185887**. You may view this document at **SANDERS FORMAL COMPLAINT - PECO ENERGY COMPANY-ELECTRIC**

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

due: 7/26  
target: 7/24  
dist: 7/22

**RECEIVED**

JUL -7 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

- Complaint

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print in ink or type.

1. CUSTOMER (COMPLAINANT) INFORMATION

Your name, mailing address, county, telephone number, utility account number and service address:

Name Isaac Sanders

Street/P.O. Box 294 Apt #

City Wynnewood State Pa Zip 19096

County

Daytime Telephone Number Where We Can Contact You: 610848-8130

E-mail Address (optional): Sanders.valorie@yahoo.com

Utility Account Number (from your bill) 93556-01208

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Isaac Sanders

Street/P.O. Box 1657N Felton St

City Phila State Pa Zip 19151

2. FULL NAME OF UTILITY COMPANY (RESPONDENT):

PFCO P.O. Box 1349 Phila, Pa

3. TYPE OF UTILITY (check one)

[X] ELECTRIC

[ ] STEAM HEAT

[ ] GAS

[ ] WASTE WATER

[ ] WATER

[ ] MOTOR CARRIER (e.g., taxi, moving company, limousine)

[ ] TELEPHONE (local, long distance)

RECEIVED

JUN 30 2010

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other (explain).

**B. State the facts of your complaint.**

Include any specific dates, times or places that may be important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

How do you want your complaint to be resolved? Use additional paper if you need more space.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility **AND** your complaint is about a billing problem, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES (includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

At the present time the amount exceeds our budget

**8. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address, telephone number, and e-mail address, if known.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (If Known) \_\_\_\_\_

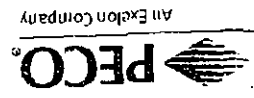


Account Number 93556-01208  
Payment Receipt

3787 1 AT 0.346 023000177000233 011 01 07/04/11 : 01142008

Monday through Friday 8:30 AM to 5:00 PM  
1-877-432-9384

Check here to enroll in Power Pay automatic account debit and complete form on reverse side.  
 Check here to pledge a donation to MEAF and complete form on reverse side.



Return only this portion with your check made payable to PECO. Please write your account number on your check.



0041

### PAST DUE REMINDER

April 13, 2009

ISAAC SANDERS  
PO BOX 294  
WYNNEWOOD PA 19096-0294

Account Number: 9355601208

Dear Customer,

Your account at 1651 N FELTON ST is past due. Your balance of \$1,176.93 must be paid immediately. Late payment charges will continue to be assessed on your account until the balance is paid in full.

If payment is not made, you may receive notice that PECO intends to terminate your service. We would like to avoid this. PECO offers a number of programs to help customers who are having trouble paying their monthly energy bills. These include payment arrangements, budget billing plans, and other programs.

To discuss your account with a credit representative, please call us at 1-888-480-1533.  
Our hours are: Monday - Friday 7:00 a.m. to 6:00 p.m.  
Saturday 9:00 a.m. to 1:00 p.m.

You may also visit our business office at 2301 Market Street in Philadelphia. Our business office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m.

To pay your balance by credit/debit card or e-check, please call (877) 432-9384 or visit us online at [www.peco.com](http://www.peco.com). A \$3.50 convenience fee will be charged by CheckFree for each credit card/debit card and electronic check transaction.

Thank you,  
PECO

GAM - 1:00 PM

Isaac Sanders  
P.O. Box 294  
Wynnewood, Pa 19096-0294  
6/28/2010

**Problem Statement:** I am 84 years old and my wife Mildred is 83 years old and we were recently in a fire. PECO is demanding that we pay 1,176.93 which will over exceed our budget. Therefore since we had the fire we lost various household items and family heirlooms. PECO, is not living up to their promise and recently we had submitted to the department of utility commissioner that due to the exceeding amount we would like to go to court on this issue. My wife called and the customer service representative told her the machine had cut the date off for budget terms.(We have the receipts and since the payments were nonsufficient why didn't PECO return the money orders) Our complaint at this immediate time is that we are unable to pay this Outstanding amount and we are not in the best of health. Hypothetical my wife Mildred has a heart condition which is serious and I am a diabetic suffering from an enlarged hernia. I am on six medications and my wife Mildred is on five medications.

**Resolutions:** PECO , needs to surrender the payment and go back to the budget plan \$24.89 which would be more affordable

# American Red Cross

Southeastern Pennsylvania Chapter  
 23<sup>rd</sup> & Chestnut Streets  
 Philadelphia, PA 19103  
 (215) 299-4000

## Emergency DPA Referral

This is to introduce the family of:

Sanders 7-12-1952  
FAMILY NAME DATE OF BIRTH  
1651 N Felton Street Philadelphia, PA 1915 19152  
DISASTER ADDRESS ZIP CODE  
1-17-2009 8444  
DATE OF DISASTER DR #

This family is being referred to provided.

D.P.A.  
 Emergency Shelter Allowances  
 SECTION 138.91:55  
 PA CODE 289 4(a)2

the for any emergency assistance that can be

### To Our Red Cross Client

Due to your recent disaster you may be eligible to receive an emergency housing grant of \$100 from the Department of Public Welfare. To apply for the grant in Philadelphia you need to take this referral to the 8<sup>th</sup> floor, Room 802C of the State Office Building, 1400 Spring Garden Street, Philadelphia, PA.

The Office is open Monday through Friday between the hours of 8:30 a.m. to 5:00 p.m. You must apply within 30 days of your disaster to be considered for the grant.

In addition, you may be eligible for rental assistance. You must apply for this assistance within 30 days of your application for the emergency housing grant. It is important that you bring information that verifies that you lived at the fire address (for example: PA ID utility bill, lease, telephone bill etc).

If you have any questions regarding this referral, please call the Red Cross at (215) 299-4889 and our caseworkers will be happy to assist you.

### Temporary Contact Information

Please provide us with the address and telephone number of your temporary location, or that of someone who will be able to reach you and relay messages from the Department of Public Welfare and the Red Cross.

Valorie B. Sanders Phila Pa 19151-3439  
NAME PHONE NUMBER  
1651 N Felton St Phila Pa 19151-3439  
ADDRESS CITY ZIP CODE

### Release of Confidential Information

I authorize the American Red Cross and the DPA to exchange and information that may be necessary for the purpose of providing assistance as a result of this disaster.

Valorie B. Sanders January 17, 2009  
HEAD OF HOUSEHOLD DATE  
Sharon Chowell January 17, 2009  
RED CROSS WORKER DATE



# CUSTOMER'S RECEIPT

9355601208

SEE BACK OF THIS RECEIPT FOR IMPORTANT CLAIM INFORMATION

Pay to

Address

KEEP THIS RECEIPT FOR YOUR RECORDS

NOT NEGOTIABLE

*ACCO*  
*Market St*

Serial Number  
17227220591

Year, Month, Day  
2010-05-01

Post Office  
190940

Amount  
\$24.89

Clerk  
0006



# CUSTOMER'S RECEIPT

9355601208

SEE BACK OF THIS RECEIPT FOR IMPORTANT CLAIM INFORMATION

Pay to

Address

KEEP THIS RECEIPT FOR YOUR RECORDS

NOT NEGOTIABLE

*ACCO*  
*Market St*

Serial Number  
17788694771

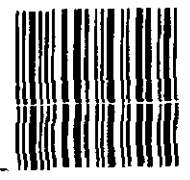
Year, Month, Day  
2010-04-02

Post Office  
191482

Amount  
\$24.89

Clerk  
0020

Ms. Howard S. Sanders  
P.O. Box 294  
Winnewood, PA 19096



1000

17120

U.S. POSTAGE  
PAID  
CAMDEN, NJ  
08104  
JUN 30, 10  
AMOUNT

\$5.71

00054819-06

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL™



7006 2760 0003 3739 1651

Secretary  
PA FIC  
400 North Street  
Commonwealth Keystone Building  
2nd Floor  
Harrisburg, PA 17120

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ISAAC SANDERS**

v.

**PECO ENERGY COMPANY**

:  
:  
:  
:  
:

**DOCKET NO. C-2010-2185887**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of PECO Energy Company's Motion to Dismiss in the above matter upon all interested parties by mailing a copy thereof, properly addressed and postage prepaid to:

Isaac Sanders  
P.O. Box 294  
Wynnewood, PA 19094

Dated at Philadelphia, Pennsylvania, July 7, 2010.



\_\_\_\_\_  
Tishkia Williams  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Fax: 215.568.3389  
tishkia.williams@exeloncorp.com

**RECEIVED**

**JUL 7 2010**

**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU**

From: Origin ID: PSQA (215) 841-5353  
Anita Zaketa



Ship Date: 02JUL10  
ActWgt: 1.0 LB  
CAD: 101422610/NET3060

2301 Market Street  
S23-1  
Philadelphia, PA 19101

Delivery Address Bar Code



Ref #  
Invoice #  
PO #  
Dept #

SHIP TO: (717) 772-7777 BILL SENDER  
**Rosemary Chiavetta, Secretary**  
**Public Utilities Commission**  
**400 NORTH ST FL 2**  
**COMMONWEALTH KEYSTONE BUILDING**  
**HARRISBURG, PA 17120**

*TUE - 07 - JUL*

TRK# 7936 9466 6474  
**0201**

~~TUE 08 JUL A1~~

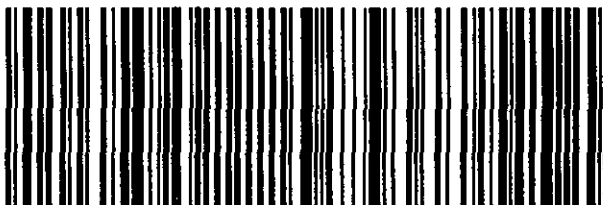
**STANDARD OVERNIGHT**

17120

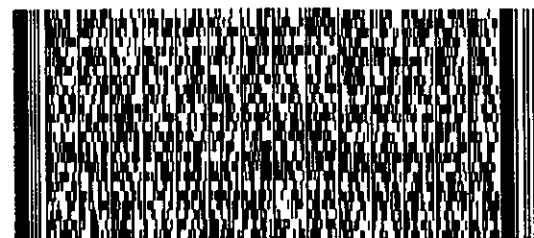
PA-US

MDT

**SH MDTA**



58801/0007/BA26



**After printing this label:**

1. Use the 'Print' button on this page to print your label to your laser or inkjet printer.
2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

**Warning:** Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number.

Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$500, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see current FedEx Service Guide.