



Jeanne Shearer

Vice President, State Government Affairs
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Jeanne.Shearer@windstream.com

July 12, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
2nd Floor, Room N201
Harrisburg, PA 17105-3265

Re: Complaint Docket No: C-2010-2180867, In the Matter of AO Orthopedics, Inc. v.
Windstream D&E Systems, Inc.

Dear Secretary Chiavetta:

Windstream D&E Systems, Inc. (“Windstream”) has resolved the above-mentioned complaint. Please see the attached affidavit. Complainant has acknowledged to me that he no longer wishes to pursue the complaint. By copy of this letter, Complainant is also advised that he has ten (10) days to object in writing to this letter acknowledging satisfaction of the complaint. If no objection is filed, Windstream respectfully requests that the above complaint docket be marked closed.

If you have any questions regarding the resolution of this complaint, please feel free to contact me at 717-738-8169.

Sincerely,

A handwritten signature in black ink that reads "Jeanne Shearer". The signature is written in a cursive, flowing style.

Jeanne Shearer

cc: AO Orthopedics, Inc.
801 Orange Street
Lebanon, PA 17042

AFFIDAVIT

COMMONWEALTH OF PENNSYLVANIA

COUNTY OF LANCASTER

JEANNE SHEARER, being duly sworn according to law, deposes and says that she is Vice President for State Government Affairs of **Windstream D&E Systems, Inc.**; that she is authorized to and does make this affidavit for it; and that the facts set forth are true and correct to the best of her knowledge, information and belief and she expects the said **Windstream D&E Systems, Inc.** to be able to prove the same at any hearing.


- Windstream D&E Systems, Inc. has resolved all matters in case no: C-2010-2180867 (In the Matter of AO Orthopedics, Inc. v. Windstream D&E Systems, Inc.)
- AO Orthopedics, Inc. is satisfied with the resolution of the dispute with Windstream D&E Systems, Inc.
- AO Orthopedics, Inc. acknowledged to me that they no longer wish to pursue the complaint.
- AO Orthopedics, Inc. has been advised that Windstream D&E Systems, Inc. will be filing this notice with the Pennsylvania Public Utility Commission that the matter has been resolved.



Jeanne Shearer
Vice President, State Government Affairs

Sworn and subscribed before me this 12 day of July, 2010

COMMONWEALTH OF PENNSYLVANIA
Notarial Seal
Tiffany N. Tennant, Notary Public
East Cocalico Twp., Lancaster County
My Commission Expires Jan. 4, 2013
Member, Pennsylvania Association of Notaries



Notary Public

My Commission Expires: 1/4/13