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July 24, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Michael Dennis v. UGI Utilities, Inc.
Complaint Docket No. C-2010-2150627

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed to a payment plan as follows: 1) UGI has agreed to waive the \$594.00 balance due on the security deposit; 2) Complainant will be responsible for the repayment of the \$7734.69 account arrearage over a period of nine (9) months at the rate of \$860.00 per month, in addition to the payment of normal monthly bills, the first payment in the total amount of \$1103.42 (\$243.47 current bill plus \$860.00) being due July 26, 2010; UGI has agreed to set up an internet account for the payment of bills by Complainant. Complainant will be able to view the bills on the internet, will be able to print the bills and payment will be mailed to UGI on a timely basis using an escrow check; and 4) Complainant has agreed to not file a further Complaint regarding this matter and agrees to the prompt termination of service, after the required regulatory notices, in the event Complainant fails to comply with this payment agreement. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Michael Dennis
429 Main Street
Kingston, PA 18704

Elliot Edley, Esq.
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W. Market Street, Suite 650
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