

Janelle R. Avant
4619 Newhall St
Philadelphia, PA 19144

July 22, 2010

Philadelphia Gas Works (PGW)
Dispute Resolution Unit
800 W. Montgomery Ave
Philadelphia, PA 19122

F-2010-2171612

Re: Missing Payments for account number 0582690324

Dear Sir or Madam:

I received your response to my missing payments letter, and there is still a discrepancy. I have attached a copy of payments made via electronic bill payment to Philadelphia Gas Works (PGW) from January 2010 - May 2010. A total of \$600.00 was paid to PGW during the specified timeframe. I did notice the credit on my June 2010 statement of \$507.06 (deposit), but there remains to be \$92.94 that I've paid to PGW that is still unaccounted for. Dealing with PGW gas rates over the years, every cent needs to be applied to my invoice. Please credit my account in the amount of \$92.94, which I have already paid to PGW.

Sincerely,



Janelle R. Avant
Owner

Cc: James J. McNulty, Secretary Pennsylvania Public Utility Commission

Payment Activity

Pay From
Janelle's Checking \$330.00

page 1 of 1

Send On	Deliver By	Payee	Pay From	Amount	Status	Send Until	Future Balance	Ref #
05/28/2010	06/01/2010	Water	Janelle's Checking	\$32.39	Sent			58
05/27/2010	06/03/2010	Mortgage	Janelle's Checking	\$1,544.00	Sent			53
05/27/2010	06/03/2010	HELO	Janelle's Checking	\$368.34	Sent			54
05/27/2010	05/28/2010	Gas	Janelle's Checking	\$100.00	Sent			57
05/27/2010	05/28/2010	Electric	Janelle's Checking	\$140.00	Sent			56
05/27/2010	05/28/2010	Cell Phones	Janelle's Checking	\$115.89	Sent			55
04/29/2010	04/30/2010	Water	Janelle's Checking	\$41.93	Sent			52
04/29/2010	04/30/2010	Ph/Cable/Int	Janelle's Checking	\$147.82	Sent			51
04/29/2010	05/05/2010	Mortgage	Janelle's Checking	\$1,544.00	Sent			50
04/29/2010	04/30/2010	Gas	Janelle's Checking	\$200.00	Sent			49
04/14/2010	04/20/2010	HELO	Janelle's Checking	\$368.34	Sent			48
04/14/2010	04/15/2010	Gas	Janelle's Checking	\$100.00	Sent			47
04/14/2010	04/15/2010	Electric	Janelle's Checking	\$150.00	Sent			46
04/14/2010	04/15/2010	Cell Phones	Janelle's Checking	\$118.62	Sent			45
03/30/2010	04/05/2010	Mortgage	Janelle's Checking	\$1,544.00	Sent			44
03/25/2010	03/29/2010	Water	Janelle's Checking	\$32.39	Sent			43
03/25/2010	03/31/2010	HELO	Janelle's Checking	\$368.34	Sent			42
03/24/2010	03/25/2010	Ph/Cable/Int	Janelle's Checking	\$180.33	Sent			40
03/24/2010	03/25/2010	Gas	Janelle's Checking	\$100.00	Sent			41
03/24/2010	03/25/2010	Electric	Janelle's Checking	\$168.13	Sent			39
03/24/2010	03/25/2010	Cell Phones	Janelle's Checking	\$115.97	Sent			38
03/12/2010	03/16/2010	Water	Janelle's Checking	\$35.18	Sent			35
03/12/2010	03/16/2010	Ph/Cable/Int	Janelle's Checking	\$195.18	Sent			37
03/12/2010	03/19/2010	Mortgage	Janelle's Checking	\$2,868.55	Sent			34
03/12/2010	03/19/2010	HELO	Janelle's Checking	\$368.34	Sent			36
02/25/2010	02/26/2010	Ph/Cable/Int	Janelle's Checking	\$175.92	Sent			33
02/25/2010	03/03/2010	Mortgage	Janelle's Checking	\$1,544.00	Sent			32
02/25/2010	03/03/2010	HELO	Janelle's Checking	\$368.34	Sent			31
02/25/2010	02/26/2010	Gas	Janelle's Checking	\$100.00	Sent			30
02/25/2010	02/26/2010	Electric	Janelle's Checking	\$164.46	Sent			29
02/25/2010	02/26/2010	Cell Phones	Janelle's Checking	\$103.35	Sent			28

01/28/2010	02/01/2010	Water	Janelle's Checking	\$43.91	Sent	27
01/28/2010	01/29/2010	Ph/Cable/Int	Janelle's Checking	\$207.57	Sent	25
01/28/2010	02/03/2010	Mortgage	Janelle's Checking	\$500.00	Sent	24
01/28/2010	02/03/2010	HELO	Janelle's Checking	\$368.34	Sent	23
01/28/2010	01/29/2010	Gas	Janelle's Checking	\$50.00	Sent	22
01/28/2010	01/29/2010	Electric	Janelle's Checking	\$200.96	Sent	21
01/28/2010	01/29/2010	Cell Phones	Janelle's Checking	\$138.80	Sent	26

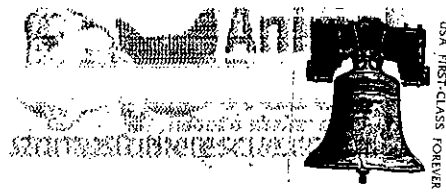
© 2000 - 2010 Online Resources Corporation. All Rights Reserved.

total \$600.00 in
 payments from January - May
 Janelle E. Quent ^{\$2010}
 4/22/10

Adm
4619 Newhall St
Phila, PA 19144

SOUTHEASTERN PA 193

JUL 26 2010 10:14 AM



RECEIVED

2010 JUL 26 AM 10:14

PA.P.U.S.C.
SECRETARY'S BUREAU

James J. McCully, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg
400 North St.
Harrisburg, PA 17120

17120

CA