



**PAETEC**

July 28, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utilities Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**RECEIVED**

JUL 28 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: Telephone – PA P.U.C. No. 1  
Supplement No. 27

Dear Ms. Chiavetta:

Enclosed please find one original and seven (7) copies of revisions to US LEC of Pennsylvania, Inc., d/b/a PAETEC Business Services Telephone – PA P.U.C. No. 1 with an issue date of August 2, 2010 and an effective date of September 1, 2010.

This filing seeks to add a new charge for Company assisted Emergency Call Forwarding. Business customers were notified via Bill Message beginning July 1, 2010, a copy of which is enclosed

Revised pages:

<u>Section</u>	<u>Page</u>	<u>Page Revision #</u>	<u>Description</u>
Preface	0.1	8	Update "List of Modifications" page
Preface	2	26	Update Check Sheet
Preface	3.1	14	Update Check Sheet
Preface	7	9	Update Table of Contents
8	28.7	1	New Emergency Call Forwarding Charge for Business customers

If you have any questions, please feel free to contact me at (585) 340-2709 or by email at Katherine.Hoagland@PAETEC.com.

Sincerely,

Katherine Hoagland  
Tariff & Regulatory Analyst

Enclosures

**Bill Run:**

July 1, 2010, run 1 time

**Target Customer Criteria:**

All LP and LM Business Customers

**Change to Emergency Call Forwarding Charge**

PAETEC would like to make you aware of an upcoming change to Emergency Call Forwarding charges. Beginning September 1, 2010, the charge for our Network Operations Center (NOC) to add Call Forwarding to circuits, for outage issues outside of PAETEC's control, will be \$99.00 per line. Any outages for which PAETEC is responsible will not incur a Call Forwarding charge.

To avoid a situation where this charge would be required, you may add Call Forwarding or Direct Trunk Overflow (DTO) as a monthly feature. Normal charges and timeframes would apply. If you have any questions, please contact Customer Care at the number listed on this invoice.

US LEC of Pennsylvania Inc.  
d/b/a PAETEC Business Services

Supplement # 27

Telephone - Pa P. U. C. No. 1

Preface

Tenth Revised Title Page

Cancels Ninth Title Page

Competitive Local Exchange Carrier

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US LEC of Pennsylvania Inc.  
d/b/a PAETEC Business Services

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF  
Facilities and Non-Facilities Based Service

Regulations and Schedule of Charges within the Commonwealth of Pennsylvania  
for the service areas noted below

The Company will mirror the exchange area boundaries as stated in the tariffs of:

- WINDSTREAM PENNSYLVANIA, LLC Pa. P.U.C. No. 7
- Consolidated Communications of Pennsylvania Company Pa. P.U.C. No. 11
- United Telephone Company of Pennsylvania d/b/a Embarq Pa. P.U.C. No. 27
- Verizon North Inc. Telephone Pa. P.U.C. No. 1, 3, 5, and 6
- Verizon Pennsylvania Inc. Telephone Pa. PUC No. 180A, 182, 182A, 185B and 185C

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: August 2, 2010

Effective: September 1, 2010

Senior Manager, Regulatory Affairs  
6801 Morrison Boulevard  
Charlotte, North Carolina 28211

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**SUPPLEMENT NO. 27 – TELEPHONE PA P.U.C NO. 1**

**LIST OF MODIFICATIONS**

<u>Section</u>	<u>Page</u>	<u>Page Revision #</u>	<u>Description</u>
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CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
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Preface	1	Original	2	14	Original
Preface	2	26 <sup>th</sup> *	2	15	Original
Preface	3	12 <sup>th</sup>	2	16	Original
Preface	3.1	14 <sup>th</sup> *	2	17	Original
Preface	4	6 <sup>th</sup>	2	18	First
Preface	5	Original	2	19	Original
Preface	6	9 <sup>th</sup>	2	20	Original
Preface	7	9 <sup>th</sup> *	2	21	Original
Preface	8	Original	2	22	Original
Preface	9	Original	2	23	Original
Preface	10	Original	2	24	Original
1	1	Original	2	25	Original
1	2	Original	2	26	Original
1	3	Original	2	27	Original
1	4	Original	2	28	Original
1	5	Original	2	29	Original
2	1	Original	2	30	Original
2	2	Original	3	1	Original
2	3	Original	3	2	Original
2	4	Original	3	3	Original
2	5	Original	3	4	Original
2	6	Original			
2	7	Original			
2	8	Original			
2	9	Original			
2	10	Original			
2	11	Original			

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8	6	First	8	28.2	Original
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8	8	First	8	28.4	Original
8	9	Original	8	28.5	Original
8	10	Original	8	28.6	1 <sup>st</sup>
8	11	Original	8	28.7	1 <sup>st</sup> *
8	12	Original	9	1	Original
8	13	Original	9	2	Original
8	14	Original	9	3	Original
8	15	Original	9	4	Original
8	16	Original	9	5	Original
8	17	Original	9	6	Third
8	18	Original	9	7	First
8	19	Original	9	8	Original
8	20	Original	9	9	Original
8	21	1 <sup>st</sup>	9	10	Original
8	22	Original	9	11	Original
8	23	Third	9	12	Original
8	24	Original	9	13	First
8	25	Original	9	14	Original
8	26	Original	9	15	Original
8	27	First	10	1	First
8	28	2 <sup>nd</sup>	10	2	3 <sup>rd</sup>
			10	3	3 <sup>rd</sup>

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SECTION 8 - MISCELLANEOUS SERVICES

8.23 Direct Trunk Overflow

The Direct Trunk Overflow (DTO) feature, where available, gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

	<u>Monthly Recurring Charge</u>	<u>Non- Recurring Charge</u>
Direct Trunk Overflow	\$49.95	\$25.00
Remote Access DTO	\$10.00	n/a

8.24 Emergency Call Forwarding Charge

At the Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

Emergency Call Forwarding	<u>Non-Recurring Charge</u> \$99.00 per line
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ORIGIN ID: KCCA (585) 340-2785  
MAIL CLERK  
PAETEC COMMUNICATIONS INC.  
600 WILLOWBROOK OFFICE PK.

SHIP DATE: 28JUL10  
ACTWGT: 1.4 LB  
CAD: 666056/CAFE2453

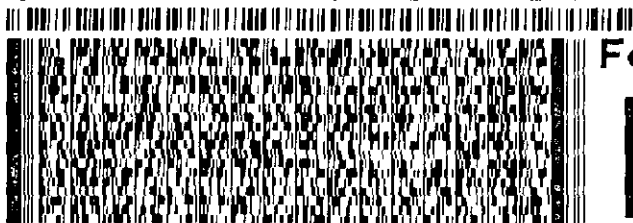
FAIRPORT, NY 14450  
UNITED STATES US

BILL SENDER

TO ROSEMARY CHIAVETTA, SECRETARY  
PA PUC  
COMMONWEALTH KEYSTONE BLDG  
400 NORTH STREET  
HARRISBURG PA 17120

REF: 1010-4130

DEPT: KATIE HOAGLAND



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