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August 5, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Robert Kocher v. UGI Utilities, Inc.**  
**Complaint Docket No. C-2010-2167820**

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

UGI has agreed to apply Complainant's security deposit in the amount of \$146.00 plus \$4.28 interest to Complainant's account, to remove the remaining balance of \$533.01, which will leave Complainant with a \$0.00 balance. Complainant agrees to enter into budget billing starting at \$66.00 per month beginning with the September 2010 due date. Complainant is satisfied and does not wish to pursue this Complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Robert Kocher  
16 Charles Street  
Nanticoke, PA 18634