

7-29-2010

Dear Secretary,

I, Thanh Huynh (Docket # F-2010-2171035) am writing to you to let you know that one of the supervisors of PG&W told me during our conversation on 7/28/2010 "To make me comprehend the whole bill statement / arrangement, I will pay the \$1831.19 amount over 18 months plus the current usage" since I'm off the budget billing as of the same date." I would like the same amount of time which they backtracked of 4 years to pay it off. That's only fair while we're waiting for the formal trial.

PG&W is so quick to collect the money but it takes me about 4 times to request for one missing bill so I can keep track of how much has been put towards the \$1980 that I owe. I'm very dissatisfied with their services and I have no choice but to stay with PG&W since they're the only gas co serving this area.

If I would've lost in the trial, will I be slapped with a huge bill again if PG&W decides to come into my home to replace the meter one day and claims it's defective? Is it a scam? Companies do that. People can tamper the meter. Am I being picked on because I'm Asian? Because the company or state is desperate for money?

I would really appreciate it if you can look into and let PG&W allow me to pay over 4 years.

Thank you,
Sincerely

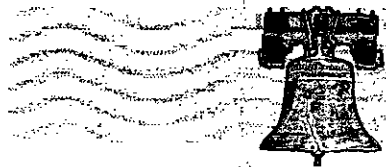
Thanh Huynh

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SECRETARY'S BUREAU

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USA FIRST-CLASS FOREVER

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