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AUG 5 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Abdollah Owzar**

**V.**

**UGI Utilities, Inc**

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**EXCEPTION**

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**Exception of decision dated 07/13/10 denying complaint document No C-2010-2156070. Denial mailed to Complainant 07/26/2010.**

**Abdollah Owzar**

**333 Regent Street**

**Camp Hill, PA 17011**

**Filing pro se**

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Discussion

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Complainant was not permitted to present exhibit he had prepared to provide burden of proof that demonstrated the malfunctioning of the old meter. Complainant brought a physical device to the hearing, which proved how the meter malfunctioned. Exhibit A of this document shows the connections of the gears behind the dials. The device will show what happens if the dials connected to the gears rotate and jump. Complainant was not allowed to demonstrate this device. Complainant also had videotaped the action of the meter which showed the rotating and jumping of the dials. This video recording was made of the meter before the gas meter was removed and replaced by the current meter. The Complainant was not allowed to show the video tape to the judge either.

Unlike the statement of UGI that the dials of some gas meters can hang up and then jump, the dials in our old meter rotated smoothly and then jumped. The videotape shows this clearly.

The service technician that came to our house observed, and verified, the rotating and jumping of the dials. He stated he saw this action of the dials in many places and added this happens frequently. To his statement, the Complainant answered "This may be normal for you, but not to a professional mechanical engineer such as I". I believe this matter should be investigated by the authorities, in order to protect the consumer from being overcharged.

The actual usage of gas depends not only of the number of degree days, but also on the number of the persons living in the house during the time is also crucial. After high school graduation, our children moved out to attend college, so the gas consumption decreased. Sometime children move in again, due to various reasons. So the chart made by UGI for different years does not prove the malfunctioning of the gas meter.

UGI stated in the hearing that our consumption of the gas for three month of this year, read by the new meter is almost identical with the one from last year. "This will lead to the question that why the service technician replaced the meter immediately after realizing the malfunctioning of the meter?" Considering that this is an extra cost to UGI to put a new meter. The immediate replacement leads to the conclusion that the new meter is a manipulated one. In this context, I would like our new meter to be tested by an independent party to verify that is operating correctly. If the new meter is operating correctly, we will pay for the service of having it checked, if any cost is incurred. If not, UGI should pay for the service and also compensate us for the difference between the reading and actual consumption.

After I filed for a formal hearing, I called UGI regarding our rights in terms of paying the bill. They told me hold paying the bills till the dispute is resolved. In May 2010 we received a warning from UGI if you don't pay \$133.57 your gas will be shut off. So we paid the bill. Next warning came was in amount of \$71.97. Thereafter billing was in amount of \$60.22 which was paid. So we followed the steps what UGI wanted us to do.

UGI stated in the hearing that they checked our old meter in their shop and figured out that our old meter actually reads less gas than being used. This statement would considered valid if our

gas meter were tested by an independent party, rather than UGI that may have manipulated or tampered with the meter.

The purpose of putting dials in the meter is that the consumers can control the usage of the gas relating to their bills. UGI states that malfunctioning of dials would not have an impact on the operation of the ERT which reads the usage of the gas. If this statement would be true it will lead to the conclusion that putting dials in the meter should be on purpose to cover up and mislead the consumers. I believe that this matter also should be investigated by the authorities. Our consumption of the gas showing on the bills was pretty consistent with the numbers showing on the dials.

The UGI brought a gas meter to the hearing for demonstration which did not have any dials on it. This was intentionally done to undermine the functionality of the dials of the meter.

I respectfully request the reevaluation of the decision.

Abdollah Owzar

A handwritten signature in black ink, appearing to read 'Abdollah Owzar', written over a horizontal dashed line.

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SECRETARY'S BUREAU

PROVE OF SERVICE

I, Abdollah Owzar have served by Unites states Mail to the following entities:

*Commonwealth Court of Pennsylvania (original appeal and one copy of the PUC's Decision)*

601 Commonwealth Avenue

Harrisburg, PA 17106

Larry R Crayne, Representative of UGI (original Exception and one copy of Commonwealth Court appeal)

238 Johnston Road

Pittsburg, PA 15241

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SECRETARY'S BUREAU

Abdollah Owzar

A handwritten signature in black ink, appearing to read 'A. Owzar', written over a horizontal dashed line.

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PUC Decision and Order	Exhibit C

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

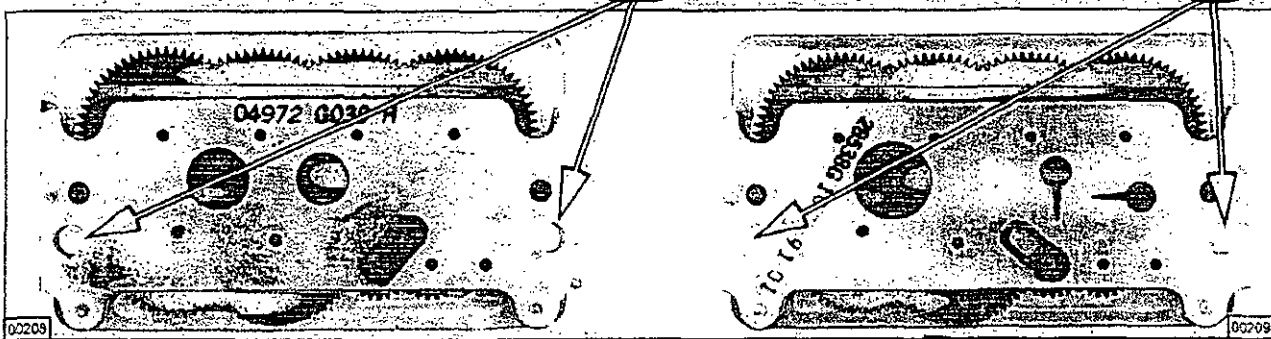
Abdollah Owzar



A handwritten signature in cursive script, appearing to read 'A. Owzar', is written over a horizontal dashed line.

# Exhibit A

In addition, some indexes have mounting screw **holes**, while other indexes have mounting screw **slots**.



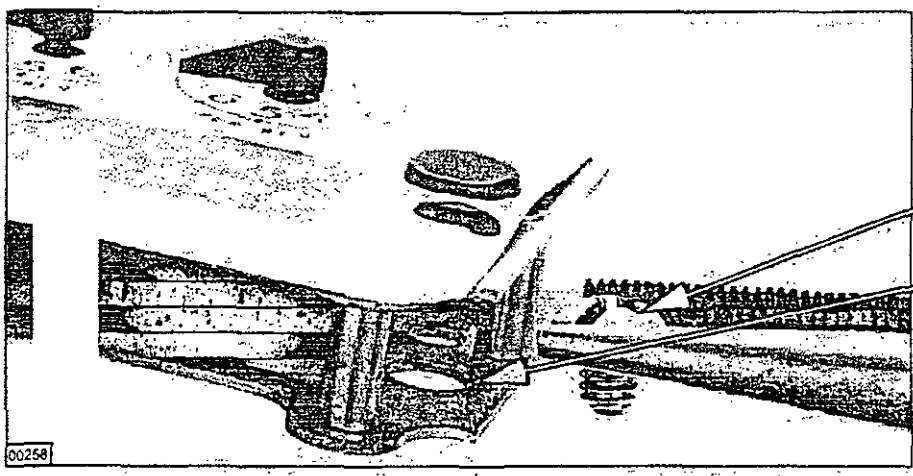
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### NOTE

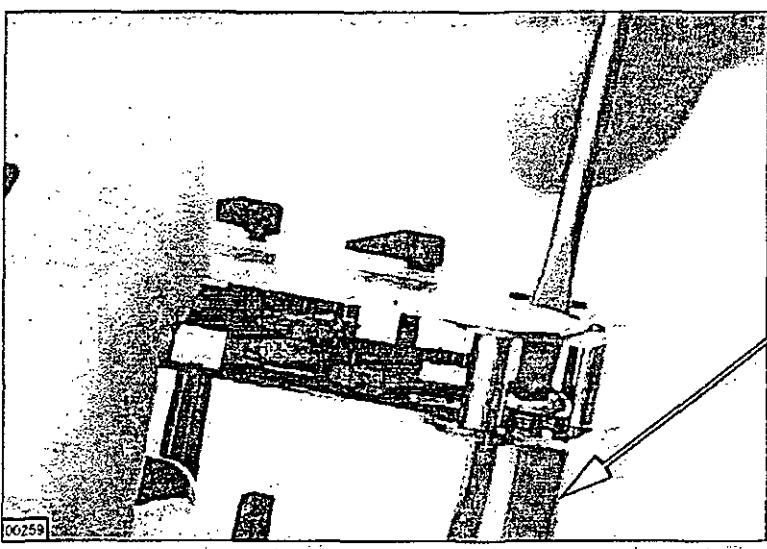
If the index has mounting screw *slots*, skip steps 12 and 13 and continue with step 14 on page 8.



**12**

If the index has mounting screw *holes*, place an **index mounting screw** in the **right-hand mounting screw hole**.

Use one of the screws you removed from the index and meter in steps 8 and 9, or one of the screws you replaced them with in step 10.



**13**

Screw the screw into the backplate's **right-hand index mounting post** just far enough to hold the screw and the end of the index in place.

Then skip steps 14 and 15, and continue with step 16.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

ISSUED: July 26, 2010

C-2010-2156070

ABDOLLAH OWZAR  
333 REGENT STREET  
CAMP HILL PA 17011

*Exhibit B*

Abdollah Owzar  
V.  
UGI Utilities, Inc.

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TO WHOM IT MAY CONCERN:

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Enclosed is a copy of the Initial Decision of Administrative Law Judge David A. Salapa. This decision is being issued and mailed to all parties on the above specified date.

If you do not agree with any part of this decision, you may send written comments (called Exceptions) to the Commission. Specifically, an original and nine (9) copies of your signed exceptions **MUST BE FILED WITH THE SECRETARY OF THE COMMISSION 2<sup>ND</sup> FLOOR, KEYSTONE BUILDING, 400 NORTH STREET, HARRISBURG, PA OR MAILED TO P.O. BOX 3265, HARRISBURG, PA 17105-3265, within twenty (20) days** of the issuance date of this letter. The signed exceptions will be deemed filed on the date actually received by the Secretary of the Commission or on the date deposited in the mail as shown on U.S. Postal Service Form 3817 certificate of mailing attached to the cover of the original document (52 Pa. Code §1.11(a)) or on the date deposited with an overnight express package delivery service (52 Pa. Code 1.11(a)(2), (b)). If your exceptions are sent by mail, please use the address shown at the top of this letter. A copy of your exceptions must also be served on each party of record. 52 Pa. Code §1.56(b) cannot be used to extend the prescribed period for the filing of exceptions/reply exceptions. A certificate of service shall be attached to the filed exceptions.

If you receive exceptions from other parties, you may submit written replies to those exceptions in the manner described above within **ten (10) days** of the date that the exceptions are due.

Exceptions and reply exceptions shall obey 52 Pa. Code 5.533 and 5.535 particularly the 40-page limit for exceptions and the 25-page limit for replies to exceptions. Exceptions should clearly be labeled as "EXCEPTIONS OF (name of party) - (protestant, complainant, staff, etc.)".

If no exceptions are received within **twenty (20) days**, the decision of the Administrative Law Judge may become final without further Commission action. You will receive written notification if this occurs.

Very truly yours,

Rosemary Chiavetta  
Secretary

JF  
Encls.  
Certified Mail  
Receipt Requested

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**Commonwealth Court Of Pennsylvania**

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**Abdollah Owzar**

**v.**

**UGI Utilities, Inc**

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**Appeal Of Decision Of Pennsylvania Public Utility Commission**

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**Appeal of decision dated 07/13/10 denying complaint document No C-2010-2156070. Denial mailed to Complainant 07/26/2010.**

**Abdollah Owzar**

**333 Regent Street**

**Camp Hill, PA 17011**

**Filing pro se**

From: Abdullah Owzer  
333 Rejest st  
Camp Hill, PA 17011

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RETURN RECEIPT  
REQUESTED

Tried PIC  
8/9/10

To: Rosemary Chiavetta  
2nd Floor Keystone Building  
300 North St  
Harrisburg, PA 17105

Ready Post