

August 1, 2010

Special Agent David A. Alexander  
Pennsylvania Public Utilities Commission  
P.O. Box 3265  
Harrisburg, PA 17105

RE: C-2010-2172638

Dear Mr. Alexander:

I am writing in connection to the above referenced case. Enclosed are two attachments:

- 1) A Statement from PGW dated June 3, 2010 indicating that there is a zero balance remaining on my account, #7122193930.
- 2) A new CRP Agreement/Re-Certification on Account #7122193910 was provided by PGW commencing on June 14, 2010. The first payment under this Re-Certification was made in July, 2010.

On the basis of these documents, I believe that this matter has been satisfied with PGW.

Sincerely,



Margery Klain Poggi  
2107 Locust Street  
Philadelphia, PA 19103  
215/567-1512

Enclosures (2)

RECEIVED  
2010 AUG -5 AM 11:10  
SECRETARY'S BUREAU



Please return this portion with your payment.  
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 7122193930  
Notice Date: Jun 03, 2010  
Please Pay: \$0.00

Place "X" in box for address corrections. Print corrections on reverse side.



Amount Enclosed:

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MARGERY POGGI  
2107 LOCUST ST  
PHILA, PA 19103



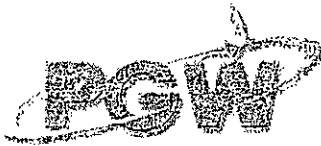
Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

007122193930809900000000000001

SECRETARY'S BUREAU  
A.P.C.

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PHILADELPHIA GAS WORKS  
800 WEST MONTGOMERY AVE  
PHILADELPHIA, PA 19122

Date 6-14-10

RE: Account # 71 2219 3990

Dear PGW Customer,

PGW has reviewed your Customer Responsibility Program (CRP) Application / **Recertification** Form and income documentation. Based on the household income you provided, you meet the program eligibility guidelines.

You have been placed on a new CRP agreement.

Your account was previously on CRP and your agreement has been Re-Certified.  
(Note that you are still required to pay any unpaid CRP bills due prior this recertification.)

Your new CRP agreement type is **8 %** **9%** **10%** of your monthly household income. Your new monthly CRP Agreement amount is \$ 107.80. You will also be asked to pay \$5 monthly arrears co-pay towards your pre-program arrears, if you have one. These new charges will begin as of your next bill.

Please also keep in mind, the responsibilities for participation in PGW's Customer Responsibility Program:

- Make Payments on time.
- Apply for and assign LIHEAP grant to PGW, if eligible.
- Recertify (re-apply) every year and whenever household income changes.
- Allow installation of Automatic Meter Reading (AMR) device.
- Accept conservation, weatherization, and energy education, if offered free of charge.

Sincerely,

*M. Colon*

Philadelphia Gas Works Representative

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2010 AUG -5 AM 11:11  
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