

8/13/2010

BCS: 2695748
Re: PPL Utilities

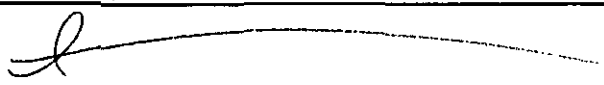
Public Utility Commission

Re: In addition to my Formal Complaint ^{Signed} dated 8/2/10

F-2010-2192726

On 8/6/10, I spoke with a PPL representative re: money transferred to my account balance. I was told no other accounts for services/addresses under my social security number were added.

After reading page 3 of my statement, I realized they transferred my mother's balance onto my account. Her name is not on my account though. I did not give them permission to do this, and my account's past balance has nothing to do with her since she was not residing in my homes/under my service in the past. I also am not responsible for all of her account money owed as I was not living in her residences for all of her account past. I have lived in her apartment since October 2009. PPL utility went in my name thereafter. I was not told I would need to put her name on the account. **I would like her account money owed taken off of my bill. I also do not want her name or monies owed added to my account.**

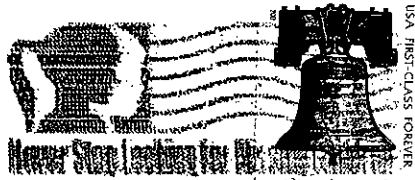

Ms. Adrienne M. Dorward

RECEIVED
2010 AUG 17 AM 9:30
PA.P.U.C.
SECRETARY'S BUREAU

A M Donward
1168 J South Cedar Crest Blvd.
Allentown, PA 18103

LEHIGH VALLEY PA 180

16 AUG 2010 PM 2 T



Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

17105+3265

