

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 17NW  
Philadelphia, PA 19103

August 12, 2010

RECEIVED  
2010 AUG 25 AM 8:16  
PA PUC  
SECRETARY'S BUREAU

Kim Hafner, Legal Division Supervisor  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Formal C-2010-2189352, Jacqueline Fielder v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. We are waiting on some data to be sent to us so we can investigate this complaint further. Our answer is due today, August 12, 2010 and we would like to extend that until Thursday, August 26, 2010.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva  
Assistant General Counsel

cc. Jacqueline Fielder

RECEIVED  
OFFICE OF C.A.L.J.  
10 AUG 17 AM 10:19  
PA PUC