

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 17NW
Philadelphia, PA 19103

August 23, 2010

Kim Hafner, Legal Division Supervisor
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

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SECRETARY'S BUREAU

Re: Formal C-2010-2191781, Charles & Roberta Tame v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. Our local manager has been working to resolve the service issues and needs additional time to settle this complaint. Our answer is due Tuesday, August 24, 2010 and we would like to extend that until Tuesday, September 14, 2010.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

cc. Charles & Roberta Tame

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