

C-2010-2189993

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Pennsylvania PUC

TO PUC

AUG 20 2010

Consumer Services
C/C Division

I called Equitable Gas company and I talked to a man name NICK he told me to pay \$97.36 and call PUC and stop this and be in 3 days my gas would be put on. I called back and another man answered and said there was no NICK. He said his name was ROBERT I don't know what kind of games that Equitable Gas employees are playing but they're not funny. I was going to pay \$103.00 before my Gas was shut off the Gas Company told me now way to pay 69. I don't understand with ~~with~~ Dollar Energy and Crisis why it didn't cover the bill. I went to Salvation Army on the note she told me to pay \$194.00 and

Q

IF HEAP would pay ^{\$}400.⁰⁰
 I don't think the Gas
 Company is deducting the
 money from these Organiz
 I don't have 697.00 and 50¢
 Connection Fee, They are
 Charging ~~me~~ I have NO
 Gas but I got billed 1,736.5
 I don't understand I called
 them they told me that
 Gas company

they don't care about these
 Organizations they told me I
 should pay them I had it
 I would pay them but I don't
 have it

Please
 help
 me

Thank you
 Peter Williams
 2402 Sorrell St
 Park Park 15212

EQutable ^{GAS} is Ripping a lot of
 people OFF OVER

(3)

Gas Company cant shut off
because it is against
the ^{law} so they want till
the summer to shut it off
I need my gas for hot water
I'm a lot what need your
help no one seems to even
to help me in funding

AUG. 23. 2010 10:55AM

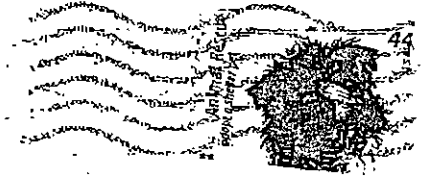
PUC CONSUMER SERVICES

NO. 5383

P. 5/5

Helen Williams
2407 Sorrell St
Pgh PA 15212

PITTSBURGH PA 152
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Pennsylvania PUC

AUG 20 2010
Consumer Services
CUC Division

ROSEMARY ENIAVETTE, Secretary
Pennsylvania Public Utility
Commission

Keystone Building

P.O. Box 3265

Harrisburg, PA 17105-3265

2010 AUG 16 09:40

PA
SECRETARY'S BUREAU