

**Philadelphia Gas Works**



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September 10, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

RE: Sharon Collazo v. PGW, Docket No. F – 2010 – 2177064

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of the complaint.

Therefore, the telephonic hearing scheduled for September 24, 2010 in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a large, stylized blue circular flourish that extends across the page.

Laureto Farinas

cc: Ms. Sharon Collazo (Regular Mail)  
Special Agent David Alexander (e-mail)  
Hearing Scheduler (FAX)  
Anne Marie Cromley (PGW Mail)  
Linda Pereira (PGW Mail)