

R-2010-2100210

To: Chairperson, PUC

1. Reference my attached water bill. Specifically, the messages I've highlighted in yellow.
2. During 2009, your Agency approved approximately half of the 58 million requested by PAWC which increased my water bill. Now, effective 7/1/10, PAWC and/or your Agency increased the DSIC rate which increases my water bill again. Water rates continue to increase frequently each year or every other year. When did your Agency last deny a full water rate increase or request?
3. I don't understand during today's economic collapse, how the PUC can in good conscious, continue to approve these utility increases without solid evidence that utility companies are truly re-investing their profits and implementing wage and bonus freezes until our economy returns to full glory.
4. Your Agency needs to consider all prior utility increases as well as those the utility companies may implement on their own and any State tax increases prior to approving water rate increases.

RECEIVED
 2010 SEP 13 AM 9:36
 PA.P.U.C.
 SECRETARY'S BUREAU

Pennsylvania PUC

AUG 30 2010

Consumer Services
CAC Division

Sincerely,



Richard Pisarcik, 8-24-10



Mr & Mrs Richard Pisarcik
 315 Trinity Dr
 Washington PA 15301-5723

FILE

SCANNED

2737811

LINKED

Customer Account Information

For Service To: Richard P Pisarcik
 315 Trinity Dr
 Account Number: 24-0030020-4
 Premise Number: 24-0015977

Billing Period & Meter Information

Billing Date: Aug 04, 2010
 Billing Period: Jun 28 to Jul 29 (31 days)
 Next reading on/about: Aug 30, 2010
 Rate Type: Residential

Meter readings in current billing period:

Meter Number N085221319 is a 5/8-inch meter.
 Present-actual 86300
 Last-actual 83300
 Gallons used 3000

Billing Summary

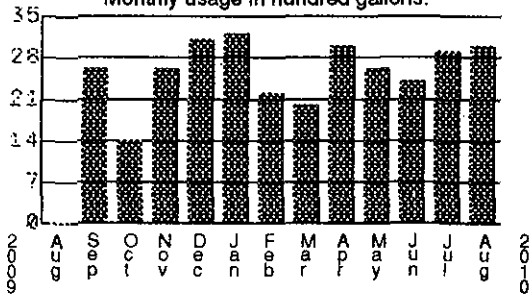
-----Prior Balance-----
 Prior Water Balance
 Payments prior to Aug 04, 2010. Thanks!
 Total prior balance, Aug 04, 2010
 -----Current Water Charges-----
 Service Charge
 Water Volume (\$.007890 x 3,000)
 STAS PAWC Water 0.45%
 DSI - PAWC Charge 0.96%
 Total water charges, Aug 04, 2010

\$36.18
-36.18
.00
13.00
23.67
.17
.35
37.19
\$37.19

-----AMOUNT DUE -----

Water Usage Comparison

Monthly usage in hundred gallons.




Messages to you from Pennsylvania American Water

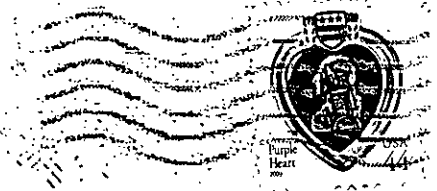
Any portion of the water charges which is not paid as of 8/30/10 will be subject to a 1.50% penalty.
 * Approximately 3.90 percent or \$1.45, of State taxes are included in your current bill.
 * Effective January 1, 2010, the State Tax Adjustment Surcharge (STAS) increased from 0% to 0.45%.
 * Effective July 1, 2010, the Distribution System Improvement Charge (DSIC) has increased from 0.40% to 0.96%.
 This charge funds the replacement of water distribution facilities.
 * Residential customers: Save time and manage your account when it is most-convenient for you. On My H2O Online, you can check your balance, pay your bill or even sign up for automatic bill payments. Sign up today at amwater.com/myh20.

Customer Service & Emergencies 1-800-565-7292 (24 Hours)
 For Hearing Impaired Customers TDD 1-800-300-6202 (24 Hours)
 Visit us on the INTERNET: www.pennsylvaniaamwater.com

002629/002629 PCLLMK TAV03 123

 **Mr. & Mrs. R. Pisarcik**
315 Trinity Dr.
Washington, PA 15301

PITTSBURGH PA 15203
25 AUG 2010 PM 3:11

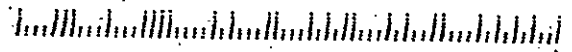


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2010 AUG 27 4:10:12
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SECRETARY'S BUREAU

Pennsylvania PUC
AUG 30 2010
Consumer Services
CAC Division

PENNSYLVANIA PUC
P.O. BOX 3265
HARRISBURG, Pa 17105-3265

171053265



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