

C2009-2134545

\*

PECO Ex.# 1

CUAR038

PECO Account Activity Statement

Date: 04/29/10

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\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number: 06554-33033  
Account Status: Active  
MARIA A CERBONE  
(267)240-1316 Extension:

Mail To: MARIA A CERBONE  
1741 S 10TH ST

Current Bill: \$37.32  
Billed Prior: \$1926.70  
Balance Due: \$1964.02  
Service Address: 1741 S 10TH ST  
2ND FR PHILADELPHIA PA 19148

Credit Amount: \$0.00  
Deposit Requested: \$0.00  
Deposit On-Hand: \$0.00

Rate: Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
12/31/07	Transfer FA Debit				\$844.97							
01/02/08	CONNECTION CHARGE - STANDARD				\$6.00							
01/02/08	Regular Bill						\$6.00		01/23			
01/25/08	ELECTRIC SERVICE	12/29/07 01/24/08	15321	105171031	\$29.44							
01/25/08	Regular Bill						\$35.44	\$6.00	02/19	164		
02/15/08	Payment					\$35.44						
02/25/08	ELECTRIC SERVICE	01/24/08 02/24/08	15493	105171031	\$30.31							
02/25/08	Regular Bill						\$875.28	\$844.97	03/18	172		
02/26/08	Late Payment Charge				\$0.44							
03/14/08	Payment					\$30.31						
03/25/08	ELECTRIC SERVICE	02/24/08 03/24/08	15634	105171031	\$25.76							
03/25/08	Late Payment Charge				\$12.47							
03/25/08	Regular Bill						\$883.64	\$857.88	04/16	141		
04/08/08	PUC Agreement				\$883.64							
04/23/08	BUDGET BILLING	03/24/08 04/22/08			\$47.00							
	** Budget Bill Detail **	Actual Bill Amount: 29.59			BB Deferred Amount: -17.41							
04/23/08	PUC AGREEMENT				\$35.35							
04/23/08	Regular Bill						\$82.35		05/15	167		
05/13/08	Payment					\$82.35						
05/22/08	BUDGET BILLING	04/22/08 05/21/08			\$47.00							
	** Budget Bill Detail **	Actual Bill Amount: 27.22			BB Deferred Amount: -37.19							
05/22/08	PUC AGREEMENT				\$35.35							
05/22/08	Regular Bill						\$82.35		07/07	151		
06/23/08	BUDGET BILLING	05/21/08 06/22/08			\$47.00							
	** Budget Bill Detail **	Actual Bill Amount: 90.68			BB Deferred Amount: 6.49							
06/23/08	PUC AGREEMENT				\$35.35							
06/23/08	Regular Bill						\$164.70		07/15	573		
07/18/08	Payment Agreement					\$942.29						

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CUAR038

PECO Account Activity Statement

Date: 04/29/10

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DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
07/24/08	BUDGET BILLING	06/22/08 07/23/08			\$109.91							
	** Budget Bill Detail **				Actual Bill Amount: 103.42	BB Deferred Amount: 0.00						
07/24/08	PUC AGREEMENT				\$26.17							
07/24/08	Regular Bill						\$136.08		08/15	649		
08/20/08	Bill Out DPA due to Default				\$916.12							
08/20/08	Late Payment Charge				\$0.39							
08/22/08	ELECTRIC SERVICE	07/23/08 08/21/08	17767	105171031	\$94.03							
08/22/08	Regular Bill						\$1146.62	\$539.23	09/15	593		
09/22/08	Late Payment Charge				\$13.03							
09/23/08	ELECTRIC SERVICE	08/21/08 09/22/08	18444	105171031	\$108.11							
09/23/08	Regular Bill						\$1267.76	\$1159.65	10/15	677		
10/21/08	Late Payment Charge				\$14.65							
10/22/08	ELECTRIC SERVICE	09/22/08 10/21/08	18836	105171031	\$62.59							
10/22/08	Regular Bill						\$1345.00	\$1282.41	11/13	392		
11/20/08	ELECTRIC SERVICE	10/21/08 11/19/08	19069	105171031	\$39.25							
11/20/08	Regular Bill						\$1386.25	\$1345.00	12/12	233		
12/23/08	ELECTRIC SERVICE	11/19/08 12/22/08	19253	105171031	\$32.08							
12/23/08	Regular Bill						\$1416.33	\$1384.25	01/16	184		
01/21/09	Late Payment Charge				\$16.66							
01/27/09	ELECTRIC SERVICE	12/22/08 01/26/09	19450	105171031	\$33.97							
01/27/09	Regular Bill						\$1466.96	\$1432.99	02/18	197		
02/24/09	Late Payment Charge				\$17.17							
02/25/09	ELECTRIC SERVICE	01/26/09 02/24/09	19599	105171031	\$27.26							
02/25/09	Regular Bill						\$1511.39	\$1484.13	03/19	149		
03/24/09	Late Payment Charge				\$17.58							
03/26/09	ELECTRIC SERVICE	02/24/09 03/25/09	19767	105171031	\$30.08							
03/26/09	Regular Bill						\$1559.05	\$1528.97	04/17	168		
04/22/09	Late Payment Charge				\$18.03							
04/24/09	ELECTRIC SERVICE	03/25/09 04/23/09	19909	105171031	\$26.22							
04/24/09	Regular Bill						\$1603.30	\$1577.08	05/18	142		
05/26/09	ELECTRIC SERVICE	04/23/09 05/25/09	20282	105171031	\$60.49							
05/26/09	Regular Bill						\$1663.79	\$1603.30	06/17	373		
06/12/09	LIHEAP Payment					\$300.00						
06/23/09	Late Payment Charge				\$14.84							
06/24/09	ELECTRIC SERVICE	05/25/09 06/23/09	20728	105171031	\$71.31							
06/24/09	Regular Bill						\$1449.94	\$1378.63	07/16	446		
07/21/09	Late Payment Charge				\$15.91							
07/24/09	ELECTRIC SERVICE	06/23/09 07/23/09	21328	105171031	\$96.40							
07/24/09	Regular Bill						\$1562.25	\$1465.85	08/17	600		
08/24/09	ELECTRIC SERVICE	07/23/09 08/23/09	21947	105171031	\$99.61							
08/24/09	Late Payment Charge				\$17.36							
08/24/09	Regular Bill						\$1679.22	\$1579.61	09/15	619		
08/31/09	Payment					\$50.00						
09/01/09	Payment					\$20.00						
09/22/09	Late Payment Charge				\$17.80							
09/23/09	ELECTRIC SERVICE	08/23/09 09/22/09	22480	105171031	\$85.05							

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
09/23/09	Regular Bill						\$1712.07	\$1627.02	10/15	533		
10/22/09	ELECTRIC SERVICE	09/22/09 10/21/09	22817	105171031	\$55.27		\$1767.34	\$1712.07	11/13	337		
10/22/09	Regular Bill											
11/20/09	ELECTRIC SERVICE	10/21/09 11/19/09	23040	105171031	\$38.37		\$1805.71	\$1767.34	12/14	223		
11/20/09	Regular Bill											
12/23/09	ELECTRIC SERVICE	11/19/09 12/22/09	23232	105171031	\$33.78		\$1839.49	\$1805.71	01/19	192		
12/23/09	Regular Bill											
01/26/10	ELECTRIC SERVICE	12/22/09 01/25/10	23422	105171031	\$33.48		\$1872.97	\$1839.49	02/17	190		
01/26/10	Regular Bill											
02/24/10	ELECTRIC SERVICE	01/25/10 02/23/10	23563	105171031	\$26.79		\$1899.76	\$1872.97	03/18	141		
02/24/10	Regular Bill											
03/25/10	ELECTRIC SERVICE	02/23/10 03/24/10	23705	105171031	\$26.94		\$1926.70	\$1899.76	04/16	142		
03/25/10	Regular Bill											
04/23/10	ELECTRIC SERVICE	03/24/10 04/22/10	23915	105171031	\$37.32		\$1964.02	\$1926.70	05/17	210		
04/23/10	Regular Bill											

\*\*Actual Meter Reading Unless Otherwise noted

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**PAYMENT AGREEMENT HISTORY**

**NAME: MARIA CERBONE**

**ACCOUNT: 06554-33033**

**ADDRESS: 1741 S 10<sup>TH</sup> STREET  
2<sup>ND</sup> FR  
PHILADELPHIA, PA 19148**

**CASE: DOCKET #C-2009-2134545**

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<b>DATE OPND</b>	<b>TYPE</b>	<b>AMOUNT</b>	<b>INSTALLMENT</b>	<b>STATUS</b>
07/18/08	*PAR (RESOLUTION)	\$942.29	\$26.17	NOT KEPT
04/08/08	PUC (#2255453)	\$883.64	\$35.35	NOT KEPT
02/05/07	PAR (LEVEL 2)	\$194.28	\$48.57	NOT KEPT
07/14/04	PAR (LEVEL 3)	\$209.77	\$100.00	KEPT

**\*Payment Agreement per resolution of Formal Complaint Docket #C-2009-2035254**

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PECO EXHIBIT # 2

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PECO Exhibit  
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COLLECTION HISTORY

NAME: MARIA CERBONE  
ACCOUNT: 06554-33033  
ADDRESS: 1741 S. 10<sup>TH</sup> STREET  
PHILADELPHIA, PA 19148  
CASE: C-2009-2134545

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DATE	TYPE
04/05/07	Ten Day notice issued for \$125.53
05/07/07	Proactive call regarding delinquency - \$167.67
05/30/07	Proactive call regarding delinquency - \$167.67.
06/18/07	Ten Day notice issued for \$279.07.
06/25/07	Informal complaint #2255453 filed .
03/27/08	Ten Day notice issued \$844.97
04/01/08	72HR notice satisfied.
04/08/08	BCS #2255453 decision- payment terms granted.
04/21/08	Formal PUC Docket #C-2008-2035254 filed.
07/18/08	Formal PUC settlement-payment terms granted.
08/20/08	Payment terms defaulted
09/16/08	Proactive call regarding delinquency - \$538.84
10/09/08	10 day notice issued for \$1146.62
10/15/08	72HR notice satisfied.
10/22/08	New Informal complaint #2462091 filed.
10/23/08	PECO received a medical certificate.
03/20/09	Ten Day notice issued for \$225.74.
03/26/09	72HR notice satisfied.
03/27/09	PECO received a medical certificate.
05/26/09	PECO received a medical certificate.
08/31/09	*Ten Day notice issued for \$1507.39
09/18/09	*Ten Day notice issued for \$1604.36
10/07/09	*Ten Day notice issued for \$1604.36
10/08/09	Formal PUC Docket #C-2009-2134545 filed

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\*Utility reports or customer initiated a billing dispute to halt collection activity.

October 9, 2009

## BCS Decision Report

**BCS Case #:** 002462091 **Open Date:** 2008-10-22  
**Customer Name:** MARIA CERBONE  
**Service Address:** 1741 S 10TH ST  
2ND FLOOR FRONT  
PHILADELPHIA, PA 19148  
**BCS Bill Account #:** 0655433033 **Previous Case #:** 2255453  
**Violation Type:** NO **Chapter Type:**  
**Decision Type:** W **Section / Rule:**  
**Investigator Name:** MATTHEW COOPER

**Decision Issued Date:** 2009-04-27  
**Case Closed Date:** 2009-04-24

**Letter Description:**  
CHAPTER 14 EGW DISMISS/CONTACT COMP LETTER

<b>Total Balance:</b>	\$1345.00	<b>Balance Date:</b>	2008-11-10
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$430.15
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$54.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**  
CASE DISMISSED AS CU HAS PREVIOUS PAR # 2255453 WHICH WAS BROKEN. ALSO CU DID NOT OPEN A DISPUTE WITH THE CO REGARDING HER HIGH BILLS. DISMISSED AS PER 1410 (1).

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